



Special Commission of Inquiry into the Ruby Princess

# EXHIBIT 72

Statement of William Wright dated 15 April 2020

**STATEMENT OF A WITNESS**


**In the matter of:** Ruby Princess  
**Place:** State Crime Command - Parramatta  
**Date:** 15 April 2020

**Name:** William WRIGHT

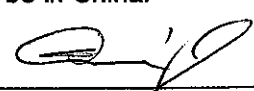
**STATES:**

1. This statement made by me accurately sets out the evidence that I would be prepared, if necessary, to give in court as a witness. The statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I will be liable to prosecution if I have wilfully stated in it anything that I know to be false, or do not believe to be true.
2. I am 73 years of age.
3. I am currently retired and have been for approximately 12 years. During my entire working life I was employed in the finance industry. Before my retirement I owned and ran a small mortgage broking firm.
4. I am currently married to my wife Lucia WRIGHT and have two children who have both grown up and no longer live at home.
5. Mid 2019, my wife Lucia and I had spoken to our close friends Henry and Sue KARPIK and Don and Lynn JONES about travelling to New Zealand on a cruise early in 2020. At this time, both my wife Lucia and I were looking at other alternatives at the time and declined the offer to attend with them. Over the following months, our other alternatives of attending Hawaii did not work out. Due to the costing of the Hawaii trip, we decided we will attend a cruise on Princess with our friends. We have been on several previous cruises with Carnival cruises, due to the number of cruises we had attended, we were privileged to be 'Ruby' class. These cruises in the past have been to New Zealand, Pacific Islands, Asia, Around Australia, British Isles and the Mediterranean.
6. On 26 November 2019, I spoke via telephone to Travel Associates in Shellharbour. The following day on the 27 November 2019, I received an email from Travel associates and paid a deposit for a balcony suite for the Ruby Princess, for a 13-night cruise to New Zealand. The estimated dates for this cruise are the 8<sup>th</sup> – 21<sup>st</sup> of March 2020. The total cost for the cruise for my wife Lucia and I was [REDACTED]. I was required to pay the full amount of the cruise prior to the 16 December 2019.
7. After the bush fires in early 2020, I started to hear a lot of reports of COVID-19 virus from the media. At this stage, I did not pay too much attention as I knew it had not really hit Australia, I did not know much about it and felt safe as it appeared to only be in China.

Witness:

  
Terry KING  
Detective Senior Constable  
21/04/2020

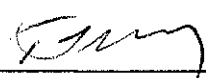
Signature:

  
William WRIGHT  
21/04/2020

**Statement of    Witness Statement William WRIGHT  
In the matter of    Ruby Princess**

8. As the cruise on the Ruby Princess approached, we decided that as we had not received any advice from the Australian Government or Princess Cruises that the cruise was unsafe and we had not heard of any travel warnings, we decided as a group the cruise would be safe to travel.
9. The day before departure being the 7 March 2020, my wife Lucia and I commenced to pack our luggage for the cruise. I had previously organised a limousine hire to pick up the six of us from our respective homes at 11:00am on Sunday 8 March 2020.
10. Prior to travelling both my wife Lucia and I felt fine except for my wife who in February 2020, was diagnosed with breast cancer and this took a huge toll on our family. My wife Lucia had checked and spoken to her surgeon who was quite happy for her to take the trip and gave a verbal clearance to travel. The surgeon had planned to book my wife in for surgery to beat the cancer on the [REDACTED] 2020.
11. About 11:00am on Sunday 8 March 2020, my wife Lucia and I were picked up by the limousine from our home address with the rest of our friends already within the limousine. We travelled to Circular Quay and arrived approximately at 12:45pm at the Overseas Passenger Terminal. At this stage, there was a lot of people within the passenger terminal and appeared to all be controlled with long waiting lines.
12. We removed our luggage from the limousine and walked our luggage to the Ruby Princess acceptance for luggage. From there we walked as a group to another line to board the Ruby Princess. We stood within this line for 30 minutes to 1 hour. This line was not moving at all and appeared to be growing by the minute.
13. Whilst standing within the line to board the Ruby Princess, we all received text messages on our mobile telephones. I did not keep a copy of the text, but I recall it reading basically 'The Ruby Princess is waiting for a clearance from NSW Health and for us to return approximately 4:00pm'.
14. Whilst this message was received, we had a discussion as a group and spoke with a representative from Carnival Cruises who was assisting with the large gathering crowds. He told us to keep our receipt for lunch and produce that when we board the Ruby Princess later in the day for a \$30.00 refund. We left the boarding line and walked to the Orient hotel and consumed lunch for several hours and walked around the surrounding streets to fill time.
15. About 4:00-4:30pm, we returned to the Overseas Passenger Terminal and commenced to line up in the boarding area. Whilst standing within the line to board the Ruby Princess for the second time, we all received text messages on our mobile telephones or a representative from Carnival Cruises who was assisting with the large gathering crowds was on a loudspeaker advising us that we are still awaiting clearance. The male indicated that if we would like to return after dinner and boarding should happen shortly. We were advised sailing should commence at 6:30pm and we would all be boarded by 6:00pm.
16. We as a group returned to the Orient and consumed dinner. About 5:30pm, we returned to the Overseas Passenger Terminal and saw everybody boarding the Ruby Princess. There was not much of a line-up, so we literally walked straight onto the Cruise.

Witness:



Terry KING  
Detective Senior Constable  
21/04/2020

Signature:

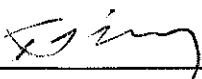


William WRIGHT  
21/04/2020

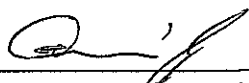
**Statement of    Witness Statement William WRIGHT  
In the matter of    Ruby Princess**

17. Whilst we boarded the Ruby Princess, it were greeted by the friendly staff which gave us a warm welcome and made it very accommodating to be onboard. This is my second cruise on the Ruby Princess and I did not notice anything different from my first cruise. My wife Lucia and I walked to our room which was Level 14 room number [REDACTED]. This room is situated at the front of the ship on the left hand side with a Balcony view. The room appeared clean and tidy and was what I would expect with a balcony room on a cruise from Carnival.
18. Over the following days and nights from the day of departure, my wife Lucia and I would generally throughout the day do our own thing, this included walking around the different gift shops, attending to the entertainment and shows on the boat and in general, just relaxing. Usually the main common area my wife Lucia and I would attend would be the Crooners bar on level 7 which we would attend most afternoons before we met with our group of friends at our allocated dining room for dinner. From dinner as a group, we would remain together and enjoy each other's company. Each night this varied with different activities from shows to general conversations over the bar.
19. Other than the regular group of friends, my wife Lucia and I, we generally did not associate or meet new people on the cruise. We never really spent a large amount of time with new guests or crew staff.
20. There were several staff members, which we would regularly meet on different occasions during the cruise, these staff members were our room, dining and bar staff. I unfortunately do not recall their names, but it was the same staff each time.
21. During the Ruby Princess cruise, we attended different ports on a number of days. These ports we attended off the cruise ship were, Dunedin, Akaroa, Wellington and Napier. We stepped from the cruise on each port and did not involve ourselves in any of the Ruby Princess booking shore excursions, but once at each port, we organised our own excursions with local companies.
22. Midway through the cruise, we had all noticed as a group, Henry KARPIK was not eating or looking the best. During our dinner times, Henry would be quite reserved and quiet. He looked pale and indicated he had a fever.
23. I was aware Henry attended the Doctor onboard the Ruby Princess [REDACTED]. He was given medication and told to self-isolate for the remainder of the cruise. I did not see Henry again for the remainder of the cruise until disembarkation.
24. On Sunday 15 March 2020, we returned from the port at Napier and boarded the cruise liner for the evening activities. During the afternoon the Commodore over the loudspeaker spoke to all onboard. I recall him telling everybody that 'New Zealand had closed their borders due to COVID-19. New Zealand had stopped all cruise ships attending ports all over the country and as a result, the Ruby Princess would be returning to Sydney immediately'.
25. I was with my wife Lucia at the time and we both appeared disappointed and knew there was nothing we could do as it was a Government decision. We needed to still spend several more days on the Ruby Princess and did not want to let this decision effect our cruise experience.

Witness:

  
Terry KING  
Detective Senior Constable  
21/04/2020

Signature:

  
William WRIGHT  
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26. That evening we attended our 6:30pm dining appointment with our group of friends, unfortunately without Henry in attendance due to his isolation. It was noted we had another male crew staff as a waiter. Someone on our table asked what had happened with our usual dining waiter. The new staff crew member informed us that he was not well and was in his room recovering. We did not continue to talk about this issue and returned to more favourable discussions.
27. On 17 March 2020, I received a formal document from Princess Cruises talking about COVID-19 and possible compensation to entice us to return to additional cruises with Princess.

**I PRODUCE PRINCESS CRUISES REPORT: ANNEXURE A**

28. Over the following days whilst returning to Sydney on the Ruby Princess, the Commodore made several loudspeaker activations to all onboard. I recall him advising us we would be attending Sydney approximately 7:00am on Thursday 19 March 2020. Following this transmission, over the course of the cruise, we were advised by the Commodore we had made good progress and would be arriving approximately 1:30 - 2:00am in Sydney due to the ocean conditions.
29. On Wednesday 18 March 2020, the Cruise Director over the loudspeaker announced the following day being, Thursday 19 March 2020 that Ruby Princess would commence disembarkation at 7:00am from the cruise. However, there could be substantial delays and expectations for disembarkation could continue until midday.
30. My wife Lucia and I, were allocated a time of 8:05am to disembark the cruise and meet our transport.
31. Roughly 6:00am on Thursday 19 March 2020, my wife Lucia and I woke up and I felt head cold symptoms. I had a runny nose along with sneezing and a slight cough from the throat. At this stage I did not take any medication as I was not concerned at all and felt a tissue with my runny nose would fix the problem.
32. My wife Lucia and I packed our room and luggage and attended breakfast in the dining room.
33. About 8:00am, we had finished our breakfast and met with the rest of our group at our allocated departure area. This was the Explorers Lounge, at this stage I would estimate there to be approximately 20 – 40 people all waiting to depart the cruise.
34. This was the first time both my wife Lucia and I had seen Henry KARPIK since he fell ill and self-isolated. Henry appeared very sick and did not have any energy as he was unable to stand for extended periods of time and required to be seated. Henry was covered with a face mask and I do not recall if he had gloves but he was wearing his usual clothing and we had a brief conversation about his health. He did not say too much except he was not feeling too well and did not want to engage in conversation.
- [REDACTED]

Witness:

  
Terry KING  
Detective Senior Constable  
21/04/2020

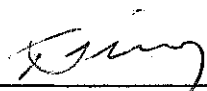
Signature:

  
William WRIGHT  
21/04/2020

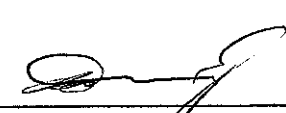
**Statement of    Witness Statement William WRIGHT  
In the matter of    Ruby Princess**

35. After a short period of waiting within the Explorer Lounge, Ruby Princess staff allowed us to leave and commence our departure towards the deck. The staff allowed us to walk straight off onto deck 7 towards the gangway onto the Overseas Passenger Terminal with a number of the crew waving us goodbye.
36. We walked as a group to the baggage area and located and picked up our luggage. We did not have any baggage checks, we walked straight up to the Border Force officials and handed them our immigration form which contained our personal details and confirmed we were not bringing anything illegal into the country.
37. The Border Force official quickly looked at each form and allowed us to continue to walk into Circular Quay. After we passed Border Force, NSW Health officials stood at the exit handing our paperwork telling us that we needed to self-isolate for 14 days as this was the requirements of the Australian Government. I was not concerned at this stage, as I was aware that the Government was stopping all cruise ships and everybody was self-isolating. I did not feel that these procedures were just focused on the Ruby Princess, and these measures were for all of New South Wales.
38. This whole process occurred by 8:30am. I can say that this has been the fastest ever arrival into Australia that I have every experienced. I am a regular traveller overseas by flights and cruises and can re iterate I have never experienced something so fast. Everybody from our group commented on how fast we had been forced off the Ruby Princess.
39. Once we had left the Overseas Passenger Terminal, we waited for our transport to arrive which arrived at 8:45am. This transport was an 11 seater mini bus from Leisure Coast Limousines, Dapto. The six of us from our group along with two other unknown passengers from the Ruby Princess sat within the mini bus.
40. The mini bus travelled to Wide Bay and picked up an additional three passengers from the Sun Princess cruise which had arrived this morning as well.
41. I saw Henry sitting quietly within the bus and he did not appear to make a sound except for the odd cough. I do not really recall anyone being over the top with coughing or sneezing. Generally, the trip home in the mini bus was quiet and myself possibly being the loudest with a number of small sneezes.
42. The mini bus dropped 2 passengers off in Woonona and my wife Lucia and I stepped off a short time later at our door step.
43. We walked inside and unpacked our luggage and carried on as normal. I was still feeling I had a head cold and took some cold and flu tablets along with Antihistamine tablets to assist with my recovery. My wife Lucia and I remained at home and on Saturday 21 March 2020, Sue KARPIK called my wife Lucia. Sue explained that she had called an ambulance to her address and organised for Henry to attend hospital as he had contracted COVID-19. Henry had declined again from when we had spoken to him on the Ruby Princess departure date and was extremely ill.

Witness:

  
Terry KING  
Detective Senior Constable  
21/04/2020

Signature:

  
William WRIGHT  
21/04/2020

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44. Over the following days since the Ruby Princess cruise, NSW Health has sent several emails which I will attach as annexures. These emails identify my wife Lucia and I was close contact individuals to COVID-19. These emails provide information about the virus.

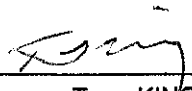
**I PRODUCE 2 x EMAILS FROM NSW HEALTH (DATED 20 and 23 MARCH 2020):  
ANNEXURE B**

45. On Sunday 22 March 2020, my wife Lucia and I attended Wollongong hospital due to the circumstances surrounding Henry. I was reluctantly tested by Hospital staff as they indicated I did not have many symptoms. I explained that I was in close contact with a friend of ours who was rushed by ambulance to the hospital. They refused to test my wife Lucia due to no symptoms and I was extremely annoyed due to the fact of her Breast Cancer and the requirements of the operation [REDACTED].
46. On Monday 23 March 2020, I received a call from NSW Health confirming I was positive for COVID-19. I was informed to isolate for ten days and providing I had no symptoms in the last three days of isolation, I would be clear of COVID-19.
47. On Tuesday 24 March 2020, my wife Lucia contacted her specialist for the Breast Cancer and wanted an open discussion about the COVID-19 virus and the close contact. Also about planning for the operation [REDACTED]. The Specialist advised my wife Lucia, everybody on the Ruby Princess requires assessment for COVID-19. Due to these circumstances, her surgery was deferred [REDACTED].
48. Following this telephone call, my wife Lucia [REDACTED] was tested.
49. On Friday 27 March 2020, my wife received a call from NSW Health that she had returned a positive result of COVID-19. My wife Lucia was surprised due to showing no symptoms. Following this call, my wife in the following days started to vomit and gastro. This remained with her for several days and she did not feel like eating during this illness.
50. I was feeling fine with myself, but all my attention was focused on my wife Lucia due to the illness and the future cancer process and ramifications.
51. We remained within isolation until 1 April 2020 and received clearance from the NSW Department of health via email. This clearance was conducted via telephone calls and a follow up email dated the 2 April 2020.


**I PRODUCE COVID-19 CLEARANCE CERTIFICATE: ANNEXURE C**

52. At this stage, we remained in isolation to assist with my wife Lucia remaining healthy for her future operation on 24 April 2020.
53. About 4:42pm on 9 April 2020, I sent an email to NSW Health. The email reads 'Hi Jacqui, thanks for the release letters. However Lucia is to have breast cancer surgery and her specialist requires both of us to be re-tested for the virus. Are we able to get this done by NSW Health?'

Witness:

  
Terry KING  
Detective Senior Constable  
21/04/2020

Signature:

  
William WRIGHT  
21/04/2020

**Statement of    Witness Statement William WRIGHT  
In the matter of    Ruby Princess**

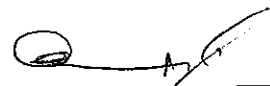
54. About 12:00pm on Saturday 11 April 2020, I received a telephone call from NSW Health from a lady called Shauna. We had a lengthy discussion about the request and she declined the follow up COVID-19 test. Shauna, indicated if we required an additional test we would have to organise it through our own GP but NSW Health would not be assisting with follow up tests.
55. Currently at this stage, I feel healthy and do not appear to continue to have any symptoms from what I had received from the COVID-19 virus. [REDACTED]  
[REDACTED].

Witness:



Terry KING  
Detective Senior Constable  
21/04/2020

Signature:



William WRIGHT  
21/04/2020





*Ruby Princess - Voyage R007*

March 17, 2020

Dear Princess Guest:

As you now know, as a proactive response to the unpredictable circumstances evolving from the global spread of COVID-19 and in an abundance of caution, Princess Cruises is voluntarily pausing global operations of our 18 cruise ships for two months (60 days).

Although we had hoped to end your voyage as scheduled, we are facing operational challenges in maintaining our scheduled itinerary in light of rapidly changing restrictions related to COVID-19. Given these quickly developing limitations and our inability to predict when new restrictions will be put in place, we have made the very difficult decision to cancel your cruise and to expedite your return home.

The voyage will now conclude in Sydney on Thursday the 19<sup>th</sup> of March. We share in your disappointment and offer our sincere apologies. The safety, health and well-being of our guests and crew is always our top priority.

**Compensation:**

As 2 days of your 13-day voyage have been cancelled and 3 ports lost (Tauranga, Bay of Islands and Auckland), you can choose one of these two options.

Option 1: Higher Value	Option 2: Lower Value
50% refund of cruise fare as a future cruise credit + 25% bonus future cruise credit	25% refund of cruise fare + 25% future cruise credit

We hope you will remain loyal by giving our team a chance to shine later by transferring money paid and accepting a significantly higher value future cruise credit that can be used on any voyage through May 1, 2022. We understand that for some choosing the future cruise credit may not be financially possible, so we have offered the option that is a combination of a refund and future cruise credit at a lower value.

To advise us of your compensation preference, please visit [http://bit.ly/pcl\\_pauseref](http://bit.ly/pcl_pauseref) from the ship's Wi-Fi or upon your return home. Although the examples on the website are for fully cancelled cruises and will not exactly match your offers, please choose "Option 1" for the higher value FCC offer or "Option 2" for the refund plus FCC offer.

All guests will receive full refund of any Princess Cruise Plus post-cruise hotel packages, any remaining unused prepaid shore excursions and amenities purchased through Princess, and the taxes, fees, and port expenses associated with the missed ports. All refunds will be processed automatically via the method of payment used to pay for your cruise. If any portion of your travel was not booked through Princess Cruises, other booking and cancellation conditions and policies may apply. Please consult with your Travel Advisor or Tour Operator for more information.

ANNEXURE A

**Disembarkation Information**

We will be communicating additional details regarding your disembarkation in Sydney as soon as they become available.

**Guests booked on Princess Air**

If you purchased your air travel through Princess Cruises, we will rebook your homeward flights from Sydney at no cost to you. We will communicate these to you as soon as they become available.

**Guests who booked their own air or alternative homeward travel plans**

If you did not purchase your air travel through Princess Cruises, we are unable to change your flight arrangements. You will need to contact your travel advisor or the airlines directly to revise your travel plans. Guests should rebook their air to depart from Sydney Airport (SYD) no earlier than 2pm for international departures and domestic departures, on Thursday, 19 March.

We understand this change may cause you to incur unexpected expenses. Air change fees, increased flight costs within the same class of service, and transportation expenses will be reimbursed. Other expenses will be considered on a case-by-case basis. A Refund Request Guide & Form is available at <http://www.princess.com/refund-request>; please complete and submit this form and any relevant receipts and documentation for our review. If you purchased Princess Vacation Protection or independent vacation travel insurance, please submit your claim through your carrier before submitting a reimbursement request.

**Telephone and Internet Access**

To assist in your efforts to contact family and/or your travel consultant, we are providing free internet for one device until the end of the cruise.

We are very sorry for the disruption to your cruise vacation. On behalf of the officers and crew of *Ruby Princess*, we thank you for your understanding and wish you a safe homeward journey.

Kind regards,

Princess Cruises  
Ruby Princess

ANNEXURE A

## Bill Wright

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**From:** Bunker <bunker@doh.health.nsw.gov.au>  
**Sent:** Friday, 20 March 2020 11:50 AM  
**To:** BILL\_WRIGHT [REDACTED]  
**Subject:** Ruby Princess Cruise Ship

[View an online version of this email](#)

Dear Ruby Princess passenger,

We have been advised of several confirmed COVID-19 coronavirus cases on the Ruby Princess cruise ship. As you have been identified as a passenger on this ship, you are considered a **close contact**.

More information about being a close contact can be found at this link:

- <https://www.health.nsw.gov.au/Infectious/factsheets/Pages/novel-coronavirus-close-contact.aspx>

In line with advice you have been given, you need to remain in home isolation for 14 days from the day you disembarked (up to and including 02/04/20).

More information about home isolation can be found at this link:

- <https://www.health.nsw.gov.au/Infectious/factsheets/Pages/hubei-contacts-and-travellers.aspx>

### **For people still in Australia:**

If you or your travelling companions develops symptoms, particularly fever, cough, shortness of breath it is important to call your GP or HealthDirect (1800 022 222) to organise assessment and testing for coronavirus. You may also present to your closest Emergency Department. In case of an emergency please call triple zero (000) and inform the ambulance service that you have been identified as a close contact of a confirmed COVID-19 case.

### **For people who are overseas:**

Please contact your local public health authority and inform them you have been identified as a close contact. If you have symptoms as outlined above, please seek medical attention.

Further general information about coronavirus can be found at this link:

- <https://www.health.nsw.gov.au/Infectious/diseases/Pages/coronavirus.aspx>

Please confirm that you have received this advice by sending a separate email to the following address indicating your name: moh[REDACTED]@health.nsw.gov.au

ANNEXURE B<sup>1</sup>

Yours sincerely,

NSW Health COVID-19 Response Team

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[Unsubscribe](#)

ANNEXURE B<sup>2</sup>

**Bill Wright**

---

**From:** Lindy Harper (Sydney LHD) [REDACTED]@health.nsw.gov.au>  
**Sent:** Monday, 23 March 2020 12:45 PM  
**To:** bill\_wright [REDACTED]  
**Subject:** COVID 19 Confirmed case information

Dear William,

Please find attached the confirmed COVID 19 case information for yourself and the close contact information for your wife that have been in close contact with you in your home.

Link to fact sheet for Confirmed case

<https://www.health.nsw.gov.au/Infectious/factsheets/Pages/advice-for-confirmed.aspx>

Link to close contact:

<https://www.health.nsw.gov.au/Infectious/factsheets/Pages/novel-coronavirus-close-contact.aspx>

NSW Health webpage

<https://www.health.nsw.gov.au/Infectious/diseases/Pages/coronavirus.aspx>

Regards,

**Lindy Harper**

Public Health Unit

[REDACTED]

[REDACTED]

Infectious Diseases Team: [ISLHD-PHU-InfectiousDiseases@health.nsw.gov.au](mailto:ISLHD-PHU-InfectiousDiseases@health.nsw.gov.au)

This message is intended for the addressee named and may contain confidential information. If you are not the intended recipient, please delete it and notify the sender.

ANNEXURE B<sup>1</sup>

## Bill Wright

---

**From:** ISLHD-PHU-InfectiousDiseases <ISLHD-PHU-  
[REDACTED]@health.nsw.gov.au>  
**Sent:** Monday, 6 April 2020 2:31 PM  
**To:** bill\_wright [REDACTED]  
**Subject:** Release from Isolation letters  
**Attachments:** William Wright.pdf; Lucia Wright.pdf

Dear William and Lucia,

Please find attached your Release from Isolation letters as discussed during our call today.  
If you have any questions or concerns please call the Public Health Unit on 1300 066 055.

Kind Regards,

Jacqui Ansah

This message is intended for the addressee named and may contain confidential information. If you are not the intended recipient, please delete it and notify the sender.

Views expressed in this message are those of the individual sender, and are not necessarily the views of NSW Health or any of its entities.

ANNEXURE B.<sup>1</sup>



**Health**

Illawarra Shoalhaven  
Local Health District

2nd April 2020

**COVID-19 Clearance Certificate**

To whom it may concern

William Wright

of [REDACTED] Keiraville was requested to stay in home isolation by NSW Health from 19/03/2020 to prevent transmission of COVID-19.

They have now been released from home isolation.

Yours sincerely

Curtis Gregory

Director, Public Health Unit

Illawarra Shoalhaven Local Health District

ANNEXURE C.

Illawarra Shoalhaven Local Health District  
ABN 13 567 011 035  
PO Box 239 Port Kembla NSW 2505  
Suite 2 Level 2 67-71 King Street Warrarong  
Tel (02) 4221 6899 Fax (02) 4221 6868  
ISLHD-TRIM@health.nsw.gov.au