



Special Commission of Inquiry into the Ruby Princess

# EXHIBIT 119

Voluntary Statement of the Commonwealth of Australia dated 16 July 2020  
and accompanying documents



*Australian Government Solicitor*

# **Voluntary submission to the Special Commission of Inquiry into the Ruby Princess**

**Commonwealth of Australia (represented by the  
Department of Health, the Department of Home  
Affairs and the Department of Agriculture,  
Water and the Environment)**

**16 July 2020**

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## **Part I: Introduction**

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1. By letters patent issued on 15 April 2020, the Governor of New South Wales established the Special Commission of Inquiry into the Ruby Princess.
2. The terms of reference are set out in the letters patent, and require that the Special Commissioner inquire into and report, and make recommendations, to the NSW Government on certain matters. Those matters include the communications, decisions and actions of the Commonwealth, specifically (but not confined to) the ABF, which is part of Home Affairs, and Agriculture.

## **BACKGROUND**

3. On 12 June 2020, the Commonwealth (represented by Home Affairs, Agriculture and Commonwealth Health) provided a voluntary statement and accompanying documents to assist the Commission (Statement). Before a hearing on 16 June 2020, Mr Beasley SC, Senior Counsel Assisting the Commission, described the voluntary statement as 'extremely detailed and of great assistance to the Commission'.<sup>1</sup>
4. On 3 July 2020, the Commission invited the Commonwealth to provide submissions and information in relation to the 'Issues for consideration by interested parties' (List of Issues). 13 of the 40 issues in the List of Issues are in substance directed to the Commonwealth (ie, at [25]-[33]).
5. In a separate letter on 3 July 2020, the Commission wrote to AGS requesting that Ms Traci Joseph, a junior APS 4 Agriculture biosecurity officer, attend voluntarily to give evidence before the Commission. Later that day, AGS wrote to the Commission, indicating that the Commonwealth respectfully declined the invitation in view of the comprehensive voluntary statement and accompanying documents already put before the Commission.
6. On 7 July 2020, the Commission wrote to AGS indicating that – having reviewed the Statement and AGS's 3 July letter declining the Special Commissioner's invitation for Ms Joseph to appear – the Special Commissioner had 15 specific questions and requests to the Commonwealth (First Questions Letter).
7. Separately, on 7 July 2020, the Special Commissioner issued a summons to appear to Ms Joseph. Consistently with the Commonwealth's longstanding position in relation to compulsory notices issued by State commissions of inquiry purporting to bind Commonwealth officers, AGS wrote to the Commission on 8 July 2020 respectfully requesting that the summons be withdrawn on the basis that the Special Commissioner lacked the power to issue it. On 9 July 2020, the Commission responded to that letter by indicating that the Special Commissioner had declined to withdraw the summons, providing an unqualified indication that the Special Commissioner did not intend to issue a warrant to require Ms Joseph's appearance before the Commission, but noting that she remained potentially subject to prosecution (although that matter was out of the Special Commission's hands). On

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<sup>1</sup> Transcript, 16 June 2020, p1421.15-16.

10 July 2020, AGS responded to the Commission's 9 July letter by outlining the Commonwealth's continued concern as to the Special Commissioner's position (because of Ms Joseph's continued exposure to potential criminal liability, notwithstanding the Special Commissioner's assurance about not issuing a warrant), but foreshadowing an intention to seek to assist the Commission through a further submission. On 10 July 2020, the Commission provided a further list of 11 questions to be considered by the Commonwealth in preparing its submission (Second Questions Letter).

#### **BASIS FOR VOLUNTARY SUBMISSION**

8. The Commonwealth (represented by Home Affairs, Agriculture and Commonwealth Health) provides this submission to assist the Commission.
9. This submission is provided voluntarily. It should not be taken as a concession that the Commonwealth or its officers and employees are bound by the *Special Commissions of Inquiry Act 1983* (NSW) or are subject to any of the Commission's coercive powers. The Commission indicated by letter dated 16 July 2020 that it will not take this submission as being any such indication.

#### **SCOPE OF VOLUNTARY SUBMISSION**

10. This voluntary submission should be read together with the Statement and accompanying documents. It assumes a familiarity with the Statement and adopts the abbreviations used in it. It addresses the topics the subject of the List of Issues directed to the Commonwealth (ie, [25]-[33]), the First Questions Letter and the Second Questions Letter.
11. The voluntary submission is based upon the review and inquiries conducted by, and on behalf of, Commonwealth Health, Home Affairs and Agriculture to date. It has been prepared within a limited time frame and on the basis of materials identified as a result of those inquiries.

#### **PREPARATION OF SUBMISSION**

12. This submission has been prepared by the Australian Government Solicitor.

## **Part II: Submissions**

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13. The List of Issues, First Questions Letter and Second Questions Letter together pose 35 issues/questions directed to the Commonwealth. Some of those issues/questions overlap. Having regard to these issues/questions, this submission addresses thematically the following topics:
- a. the requirements of the National Protocol
  - b. communication of advice from NSW Health to Agriculture
  - c. Agriculture's on board checks
  - d. pratique
  - e. other matters raised by the Commission.

### **REQUIREMENTS OF THE NATIONAL PROTOCOL**

14. The Commission has raised various questions in relation to the National Protocol, including as to its meaning and application in connection with the Ruby Princess.

### **Understanding the National Protocol in context**

15. As noted in the Statement at [37], and as detailed at [85]-[89], Commonwealth Health developed the National Protocol in recognition of the unique COVID-19 risk posed by cruise ships. That occurred with input from a range of stakeholders, including State and Territory CHBOs such as the NSW CHBO, Dr Sean Tobin.<sup>2</sup>
16. The National Protocol consists of a high-level summary of the policy response to the biosecurity risk relating to COVID-19 posed by the arrival of cruise ships in Australia, as well as an outline of specific measures to be taken by cruise ship operators, State and Territory health authorities, and the Commonwealth. The National Protocol does not purport to detail exhaustively the arrangements specific to particular States or Territories. To the contrary, it explicitly leaves open to the discretion of State and Territory health authorities various matters that require the application of epidemiological expertise to the relevant circumstances confronting the jurisdiction for which they are responsible. The effect of the National Protocol in the present circumstances must therefore be considered in light of the applicable statutory and administrative framework, both generally and in NSW.
17. Relevantly, that framework provides for the authorisation of a CHBO, and of HBOs, for a State, who must be 'a medical practitioner employed by the State ... body responsible for the administration of health services in the State' or persons who the Director of Human Biosecurity is satisfied have 'appropriate clinical expertise', respectively: Biosecurity Act ss 562(1) and 563(1)(b).<sup>3</sup> Certain NSW Health

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<sup>2</sup> Statement at [87]-[89]; Transcript, pp 917.26; Statement of Sean Tobin dated 29 May 2020 (Exhibit 28) at [33]-[34].

<sup>3</sup> Training and qualification requirements for HBOs determined under s 563(5) of the Biosecurity Act also require an HBO to be 'a medical practitioner': *Biosecurity (Training and Qualification Requirements for Human Biosecurity Officials) Determination 2016* (Cth) s 6.

employees have been so authorised, and arrangements made under s 564 between the Commonwealth Health Minister and the State of NSW. These arrangements outline various human biosecurity services to be provided by the State, including advising biosecurity officers concerning biosecurity measures to be performed if a vessel is suspected of having a communicable disease on board: see Statement at [21]-[27].

18. It is of particular significance that the arrangements entered into between Commonwealth Health and NSW Health proceed on the explicit basis that biosecurity officers do not themselves have the requisite experience to manage human health risk at the border and so in the exercise of their day-to-day functions, and in human biosecurity emergencies, will rely on input from medically-trained experts within NSW Health: see Statement at [9], [26].

#### **NSW Health's assessment**

19. The National Protocol provides for State and Territory health authorities to determine whether to undertake a human health risk assessment in relation to cruise ships and, where an agency has determined to do so, to undertake that risk assessment. By 18 March 2020, NSW Health had adopted a practice of undertaking a risk assessment in relation to all incoming cruise ships and a policy in relation to how it was going to do so.
20. It is clear that an assessment of human health risk regarding the arrival of the Ruby Princess on 19 March 2020 was made by NSW Health on 18 March 2020. The specific circumstances of the present matter included:
  - a. that NSW Health had developed processes for risk assessments and decisions whether to attend vessels, of which Agriculture was aware<sup>4</sup>
  - b. that NSW Health personnel did not attend the OPT on 19 March 2020
  - c. that at around 6 am on 19 March 2020, the biosecurity officer who presented to conduct a routine vessel inspection of the Ruby Princess (Ms Traci Joseph) recalls Carnival's port agent telling her that NSW Health would not be attending and that either the passengers were, or the vessel was, 'low risk': Statement at [150].
21. Read in light of the established statutory and administrative framework for the management of biosecurity risks, including human health risks, and the granting of pratique, as set out in the Commonwealth's Statement, particularly at [9]-[28] and [71]-[79], and as applicable in NSW, it is clear that the National Protocol envisaged that non-medically-trained biosecurity officers from Agriculture would act on the expert medical advice of a CHBO or HBO in exercising their functions as outlined in the National Protocol insofar as they concerned matters relevant to human health risk in relation to the grant of pratique.<sup>5</sup>

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<sup>4</sup> Statement at [97]-[98].

<sup>5</sup> Cf List of Issues, [25].

22. The National Protocol did not envisage that a biosecurity officer would conduct an independent assessment of the human health risk associated with a particular vessel. Biosecurity officers simply do not have the requisite expertise to make complex medical assessments of that kind.
23. Contextual support for this reading is provided by the National Protocol stating:
- a. under the heading 'Additional Border Measures', that where swabs have been taken for testing under coordination by an HBO, and '[p]rovided there are no concerns about the COVID-19 risk profile of the ship or suspected COVID-19 cases reported', the 'HBO may advise the biosecurity officer that pratique can be granted' (p 6)
  - b. under the heading 'Management at First Port of Entry', that
    - '[t]he vessel will not be allowed to disembark travellers until the biosecurity officer, *in consultation with the HBO*, has made the appropriate assessments and pratique is granted' (p 9) (emphasis added), and
    - '[a]fter the HBO has determined that no other travellers have symptoms consistent with COVID-19 and possible contacts have been managed, pratique will be granted' (p 10), and
  - c. under the heading 'Possible management actions', that '[a]ctions taken by HBOs or state and territory health authorities will depend on the risk profile of the ship or of affected travellers ... and will need to be managed on a case-by-case assessment', with all three listed 'potential management actions that HBOs may consider' including a stipulation as to whether pratique is granted or not (p 11).
24. To characterise the National Protocol in this way is not to contend that a biosecurity officer would be prevented from making any further inquiries with an HBO or the CHBO if they become aware of circumstances that they considered may affect an assessment of human health risk. Nor is it to suppose that the National Protocol's provision for the application of existing processes, such as the administration of the Traveller Illness Checklist (TIC) (as discussed further below), is of no practical effect. It does, though, highlight that those functions are not undertaken for the purpose of informing a biosecurity officer's independent view about human health risk, but rather to feed into the assessment/advice of a medically-trained CHBO or HBO being the person with the expertise to make the relevant determination.
25. In light of the arrangements and circumstances described above, and as further described below, a biosecurity officer deciding whether to grant pratique on 19 March 2020 was entitled to conclude that NSW Health had assessed the human health risk of the Ruby Princess as low, and as not warranting further action, and to rely on that assessment in granting pratique.<sup>6</sup>

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<sup>6</sup> Second Questions Letter, Q8.

### **Decision to disembark pending test results was a matter for NSW Health**

26. The Commission has raised as an issue the fact that disembarkation was permitted before test results arrived in view of the National Protocol.<sup>7</sup> The National Protocol in this case did not require that disembarkation not be permitted before test results were known. Further, the question of whether to permit the disembarkation of passengers pending the return of test results for suspect COVID-19 cases was a matter for NSW Health.
27. The National Protocol outlines measures for responding to a 'Report of Listed Human Disease – COVID-19 Suspect Case or Potential Outbreak of Respiratory Illness', at p 7-11. This section commences by stating that '[w]here the ship's medical officer determines that there is a suspect case(s)<sup>8</sup> of COVID-19 on board, or ... an outbreak of ILI on board with larger than expected numbers of tests are (sic) negative for influenza' then various measures 'should be taken'.
28. The National Protocol then provides on p 11 that '[a]ctions taken by HBOs or state and territory health authorities will depend on the risk profile of the ship or of affected travellers ... and will need to be based on case-by-case assessment', but nevertheless proposes three 'potential management actions that HBOs may consider'. Those proposed options, only one of which involves pratique not being granted until the results of testing are known (as to which, see [30.1] below), are as follows:
- Ship granted pratique and allowed to continue voyage as planned while samples are tested, provided the suspected case(s) and all close contacts have been disembarked, and proper cleaning undertaken.
  - Ship granted pratique but restrictions placed on the voyage, for example (but not limited to):  
...
  - Ship is not granted pratique until the results of testing are received, an assessment of risks has been completed and a management plan has been decided, for example where there is an outbreak of influenza-negative ILI.
29. It is against that background that the following general statements on p 6 of the National Protocol must be understood:
- a. 'all cruise ships are required to ... provide any stored swabs urgently to state/territory health officials for rapid transport to laboratory testing facilities, under coordination by the HBO', and
  - b. '[p]rovided there are no concerns about the COVID-19 risk profile of the ship or *suspected COVID-19 cases reported*, the HBO may advise the biosecurity

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<sup>7</sup> List of Issues, [28].

<sup>8</sup> Fn 6 of the National Protocol refers at this point to the 'Interim advice to public health units – COVID-19', which is available on Commonwealth Health's website. Various iterations of that advice accompany the Commonwealth's Statement.



officer that pratique can be granted and the ship may be allowed to continue the voyage while samples are being tested' (emphasis added).

30. Two points arise from that context.
- 30.1. First, the proviso on p 6 of the National Protocol – to the effect that, if there are suspected COVID-19 cases reported, an HBO may not advise a biosecurity officer that pratique can be granted while samples are being tested – only applies where the ship's doctor has *determined* that there is a suspect case of COVID-19 on board, and reported that fact in accordance with the consequent measures outlined, eg, on page 9 under the heading 'Pre-Arrival Requirements'. No such report was received by the MNCC in respect of the Ruby Princess so as to engage the proviso. The Commonwealth is not aware of any such report being received by NSW Health.
- 30.2. Secondly, and in any event, the National Protocol makes clear that the response to such a report is to be assessed by HBOs and State and Territory health authorities on a case by case basis. The National Protocol does not provide for independent assessment of those matters by non-medically-trained biosecurity officers. The response given by NSW Health in relation to the arrival of the Ruby Princess, as communicated to the ship's senior doctor, was to require 15 swabs to be sent to NSW Health's lab for COVID-19 testing, and to permit passengers to disembark whilst indicating that they must self-isolate for 14 days.<sup>9</sup> This approach was confirmed when Ms Ressler, in response to a text from Mr Odermatt at 7.31 am on 19 March 2020 asking whether she knew that '18 samples for testing came off the Ruby Princess' and whether ABF and Agriculture should be concerned, advised that this was of 'no concern', indicated that '[t]he ship was assessed as low risk', and that '[a]ll are ok to debark but all to go into home isolation': Statement, [165] and further at [43] below.

#### **HOW NSW HEALTH CONVEYED ITS ADVICE**

31. As explained in the Statement at [25], and above, the Commonwealth has entered into an agreement with NSW Health for the provision of human biosecurity services at Australia's borders in New South Wales.
32. Agriculture does not have written policies that provide for the mechanism by which human biosecurity advice is provided by the CHBO and HBOs at NSW Health to biosecurity officers at the Port of Sydney.<sup>10</sup> Rather, prior to and following the COVID-19 pandemic, an arrangement existed whereby communication regarding matters related to human biosecurity occurred mainly between Ms Kelly-Anne Ressler and Mr Odermatt. More generally, biosecurity officers (including Ms Joseph) were aware that Ms Ressler was a contact point at NSW Health, and her number was pre-programmed in Agriculture's 'on call' phone at the OPT.
33. In mid-February, Mr Odermatt recalls asking NSW Health to provide him with a list of ships it was planning to attend, in response to which NSW Health provided

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<sup>9</sup> Exhibit 16 before the Special Commission, Statement of Kelly-Anne Ressler (1 May 2020) at [87], Annexure KAR-19 at 199.

<sup>10</sup> Cf Second Questions Letter, Q1.

Agriculture with a general description of its internal risk assessment processes for cruise ships by emails on 21 February 2020: Statement at [97]. In response to Mr Odermatt's follow-up request that he be notified by text or email 'once the risk assessment is done and [NSW Health] decides to attend a vessel' at OPT, Ms Kelly-Ann Ressler replied 'sure' and Prof Ferson indicated that the process was 'for a NSW Health panel to review each cruise ship risk assessment by about 1 pm on the day prior to arrival, so unless there is missing information on a particular ship, we will notify ... yourself after that': see the documents cited in Statement at fn 58.<sup>11</sup> In practice, notification of the outcome of NSW Health risk assessments was typically made by text message from Ms Ressler to Mr Odermatt.

34. That process was followed regularly in the five weeks before 18 March 2020, but ceased in the days leading up to that date: Statement, [98]. Inquiries were not made with NSW Health prior to 19 March 2020 as to why those notifications ceased, although the evidence before the Commission suggests this may have been because of Ms Ressler's workload.<sup>12</sup> As Agriculture had been notified of the process undertaken by NSW Health by the emails described in the Commonwealth's Statement at [97], and as the process had been generally followed for some time prior to 18 March 2020, a biosecurity officer was entitled to conclude from the non-attendance of NSW Health at a cruise ship arrival that it had assessed the vessel as 'low risk'.<sup>13</sup>
35. While the available inference that the vessel had been assessed as 'low risk' was in this case correct, it would have been preferable if explicit confirmation had been sought from NSW Health as to their assessment. In view of the matters described above, and as a necessary corollary to addressing the matters described at [47], the Commonwealth accepts that there is a need to improve lines of communication to the CHBO and HBOs within NSW Health.
36. Agriculture has already begun taking steps to address the above matters, including by, together with Health and State and Territory health authorities, developing new uniform national protocols that provide for the assessment of COVID-19 risk of commercial vessels other than cruise ships. These protocols make clear the circumstances under which written advice from a HBO is required to support a decision about pratique. State and Territory health authorities will, under these arrangements, specify HBO contacts for each first port of entry (including the Port of Sydney) for the purposes of this advice. When international cruise voyages recommence, the Commonwealth intends to agree new protocols that build on the foregoing measures.

#### **AGRICULTURE'S ON BOARD CHECKS**

37. The Commission has raised various questions relating to the on board checks carried out by Ms Joseph. This section seeks to describe what occurred in terms of

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<sup>11</sup> Cf Second Questions Letter, Q2.

<sup>12</sup> Cf Second Questions Letter, Q3; see, eg, Statement of Kelly-Anne Ressler dated 1 May 2020 (Exhibit 16) at [98]-[101].

<sup>13</sup> Second Questions Letter, Q10a.

on board checks and identifies some aspects of those processes which could be improved.

### **Human Health Inspection**

38. The practice of Agriculture at the Port of Sydney was not to require biosecurity officers to interview the Master, and was for biosecurity officers to rely on the Pre-Arrival Report and Human Health Update forms submitted in completing the Human Health section of the routine vessel inspection forms.<sup>14</sup>
39. Ms Joseph completed these aspects of the Human Health Inspection with Mr Odermatt once off the vessel and without regard to the medical log. The Commonwealth considers that it would have been desirable had there been a consistent practice in place at the Port of Sydney whereby biosecurity officers did check the medical logs.<sup>15</sup>

### **Traveller Illness Checklist (TIC)**

40. Notwithstanding stipulations in Agriculture work instructions and guidelines, both prior to and after the advent of COVID-19, a practice existed within Agriculture of not administering the TIC to each sick passenger on cruise ships arriving in Australia at the Port of Sydney.<sup>16</sup> While the TIC is well-adapted to the arrival of passenger planes (which typically carry significantly fewer number of passengers and proportionally fewer ill passengers), it was considered that it would take an impractical amount of time to administer on cruise ships, particularly where there had been a significant outbreak of illness on board. In that circumstance, the assumption of biosecurity officers at the Port of Sydney was that the human health risk posed by that outbreak would be managed by NSW Health, as they would attend the vessel in such cases.
41. In the 5 weeks leading up to the arrival of the Ruby Princess on 19 March 2020, biosecurity officers at the Port of Sydney relied entirely on HBOs, and NSW Health generally, to make a global assessment of the level of human biosecurity risk associated with the arrival of cruise ships, including to make any necessary inquiries directly with the ship's medical staff, and to advise them if any measures ought to be taken in response to that assessment: see generally [19]-[25] above. Biosecurity officers considered it appropriate to rely on NSW Health in this way because NSW Health staff were in direct contact with ships' doctors and they therefore had more – and more up to date – information. In this way, biosecurity officers at the Port of Sydney understood that NSW Health had taken control of the human health situation insofar as it concerned the risk posed by COVID-19.

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<sup>14</sup> Second Questions Letter, Q6a; contra Agriculture, Work Instruction – Undertake a Routine Vessel Inspection, 12 May 2017, p 10 (AWE.0002.0001.0282) [Cth VS #23].

<sup>15</sup> Cf Second Questions Letter, Q6b and Q9.

<sup>16</sup> First Questions Letter, Q9c; Second Questions Letter, Q7 and Q11

### **COVID-19 swabs**

42. Ms Joseph first found out about the swabs when she signed the landing orders for them while on board: Statement at [155]. She does not recall Ms Tokovic mentioning anything about swabs before boarding the Ruby Princess on 19 March 2020.<sup>17</sup>
43. Ms Joseph discussed the matter of the swabs, for which she had signed landing orders, with her supervisor, Mr Odermatt once she disembarked the ship: Statement, [155], [164]. Mr Odermatt then raised this matter directly with NSW Health by his text message at 7.31 am:<sup>18</sup>

Mr Odermatt: Hi Kelly 18 samples for testing came off the Ruby Princess this morning Do you know about this and should we, Agriculture & Borderforce be concerned Franz

Ms Ressler: Hi Franz yes they are sending samples, no concern. The ship was assessed as low risk but we're going to test them anyway, they did have elevated numbers of flu. All are ok to debark but all to go into home isolation due to the new rules. Do you know if ABF are enforcing this?

Mr Odermatt: Yes, we are handing out the notice for isolation to all disembarking pax and crew here at seaports, I'm not sure how this is monitored once they get home

Ms Ressler: Thanks Franz

44. Ms Ressler's response was the last communication received from NSW Health in relation to their human health risk assessment in respect of the arrival of the Ruby Princess on 19 March 2020.<sup>19</sup>
45. The practices adopted by Agriculture at the Port of Sydney did not require Ms Joseph to make any assessment of the relevance of the swabs in connection with the duties she performed on that day and it is apparent that nothing at Agriculture occurred in connection with those swabs beyond the exchange of text messages described above.<sup>20</sup>

### **Agriculture's Human Health Inspection practices in relation to cruise ships arriving at the Port of Sydney**

46. Although the assessment of human health risk is principally a matter for NSW Health, and biosecurity officers for obvious reasons rely heavily on the advice of medically-trained HBOs and the CHBO at NSW Health, the Commonwealth accepts that the Human Health Inspection plays an important role in:

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<sup>17</sup> Second Questions Letter, Q4.

<sup>18</sup> See Statement at [165]; SMS Screenshots from Franz Odermatt's iPhone (19 March 2020) (AWE.0001.0001.0032) [Cth VS, #78]

<sup>19</sup> First Questions Letter, Q9a.

<sup>20</sup> Cf Second Questions Letter, Q5.

- a. verifying the information provided by a cruise ship operator, which may be material to the assessment of human health risk in circumstances where there are inaccuracies in the information reported by a cruise ship operator
  - b. assessing the status of human health risk on board a vessel at the time of granting pratique, which, although in tension with the pre-arrival assessment process adopted by NSW Health, is a policy outcome that the Commonwealth considers to be critically important and which, in hindsight, should have been pursued by the Commonwealth engaging with NSW Health at a policy level to ensure that processes reflected this policy outcome (acknowledging that resourcing limitations are likely to have had a significant impact on the approach that was adopted).
- 47. The Commonwealth accepts that a Human Health Inspection of the Ruby Princess was, according to its own policies (although not by law), required on 19 March 2020 and that as a result of specific practices followed at the Port of Sydney, aspects of that Human Health Inspection (including administration of the TIC) were not completed.
- 48. The circumstances of the Ruby Princess have highlighted the need to address these matters, which appear to be attributable to:
  - a. some inconsistency between Agriculture's policies and practices that were followed at the Port of Sydney
  - b. technological limitations which in this case (and more generally) result in biosecurity officers not being able to access the MARS System whilst on board a vessel.
- 49. There is no suggestion that the Commonwealth officer involved in the Human Health Inspection of the Ruby Princess acted other than in good faith and in a manner consistent with practice in accordance with the practices established by Agriculture at the Port of Sydney. The above matters are being addressed by the Commonwealth by a review of its policies, training and supervision arrangements at the Port of Sydney. In this context, Agriculture has already commenced a process of seeking to address these matters as follows:
  - a. considering changes to instructional material, which may include the creation of a specific work instruction for the Human Health Inspection, as a distinct aspect of the routine vessel inspection process, which accounts for local arrangements
  - b. administering training to biosecurity officers, including at the Port of Sydney, in relation to the Human Health Inspection and pratique, some of which has already been delivered with the remainder intended to be delivered prior to the recommencement of cruise operations – this training will also be offered to CHBOs and HBOs
  - c. in collaboration with Commonwealth Health, re-considering the utility and process for administering the TIC in relation to the disembarkation of large cruise ships (carrying thousands of passengers), including with a view to

identifying alternative processes that secure the policy objectives outlined at [46] above

- d. developing solutions to eliminate the need for connectivity whilst on-board cruise ships.

#### **PRATIQUE**

- 50. As explained in the Statement at [75] and [108], the Ruby Princess, in relation to its arrival in Sydney on 19 March 2020, fell into a class of vessels specified in writing under s 49(1) of the Biosecurity Act in respect of which pratique was to be granted by a biosecurity officer. Accordingly, it was for a biosecurity officer to grant pratique, orally or in writing, under s 49(4).
- 51. The Commonwealth's view is that pratique was granted by Ms Joseph, a biosecurity officer, by her submission of a routine vessel inspection form in MARS at 7.37 am in the circumstances outlined in the Commonwealth's statement at [167]. That decision was then, by the issuance of a Biosecurity Status Document (No 5), formally communicated to the operator of the Ruby Princess at 7.39 am.<sup>21</sup>
- 52. Two matters should be emphasised about what occurred:
  - 52.1. First, although pratique appears not to have been formally granted before disembarkation, clearly passengers were permitted to disembark in advance of that occurring and no biosecurity officers sought to prevent passengers from disembarking. In that sense, there was a practical granting of pratique to allow passengers to depart before the biosecurity officer could return to shore to get connectivity for her tablet to allow the MARS system to be updated.
  - 52.2. Secondly, the reason Ms Joseph's routine vessel inspection form was submitted at 7.37 am, rather than at an earlier time when Ms Joseph was completing her routine vessel inspection aboard the Ruby Princess, was that Ms Joseph had been unable to obtain an online connection to MARS while on board: Statement at [167]. The delay in formally granting pratique in MARS is unlikely to have been of practical consequence in this case. Further, as at around 7.31 am, NSW Health's assessment remained that the vessel was 'low risk': see [43] above.
- 53. Notwithstanding the above, it is evident that there are matters of process at the Port of Sydney in relation to the granting of pratique that the Commonwealth acknowledges should be addressed. In clearing vessels, the attention of biosecurity officers appears to have been largely focussed on biosecurity issues arising from cargo, luggage, waste and ballast water, rather than on human health issues. As described above, non-medically-trained biosecurity officers considered that they played a formal rather than substantive role in the management of human health risks associated with cruise ships arriving at the Port of Sydney, and in that context, relied entirely on NSW Health to make an assessment of those risks and to advise Agriculture of any actions required to be taken as a result. While the role of

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<sup>21</sup> Second Questions Letter, Q10, noting that if the Commission envisages a need to account for disembarkation absent authority to do so, then that is a question more appropriately directed to the cruise ship operator.

biosecurity officers is obviously not to supplant the human health risk assessment of medically-trained HBOs with their own, and while it is difficult to speculate as to the significance of the practices adopted in carrying out biosecurity functions as followed in the present case, these are clearly matters which, in the context of the granting of pratique in relation to cruise ships, the Commonwealth acknowledges should be addressed.

54. In this context, Agriculture has already commenced a process of seeking to address these matters as follows:
- a. as described at [49.b] above, administering training to biosecurity officers in relating to the Human Health Inspection and the granting of pratique, and
  - b. considering what changes can be made to MARS and inspection e-forms to advise biosecurity officers:
    - when pratique is required to be granted, and
    - when specific advice should be sought from a HBO.

#### **OTHER MATTERS RAISED BY THE COMMISSION**

55. The Commission has raised in the First Questions Letter and Second Questions Letter a number of matters that can be dealt with discretely.

#### **ABF notices**

56. The ABF notice at Exhibit 29, Tab 55 was prepared in consultation with Agriculture and Commonwealth Health on the basis of advice from Commonwealth Health that was current as at the time the notice was prepared on 17 March 2020 and provided to Carnival representatives that day.<sup>22</sup> That ABF notice was consistent with the 'Information for International Travellers' document in relation to travellers being allowed to complete transit travel.<sup>23</sup>
57. On the morning of 19 March 2020, Agriculture and ABF handed out the 'Information for International Travellers' document to all passengers disembarking from the Ruby Princess: see Statement at [170]. That document stated that '[a]ll travellers must isolate for a period of 14 days after they have entered Australia.' That document also provided details for the National Coronavirus Help Line and Commonwealth Health's website if passengers required more information.
58. Mr Ozger (ABF) recalls that while passengers were disembarking, and following some questions about the commencement of the isolation period, he asked the port agent, Ms Bibi Tokovic, to relay to the purser that isolation commenced from arrival rather than from the last port of call, so that an announcement could be made on

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<sup>22</sup> Email, Trav Pol Secretariat to various recipients, Subject: Updated messaging for cruise ship travellers dated 17 March 2020 (17 March 2020, 1.59 pm) and attachments (DHA.0003.0001.0016; DHA.0003.0001.0017; DHA.0003.0001.0019; DHA.0003.0001.0021). .

<sup>23</sup> Information for International Travellers (15 March 2020, Version 2) (AWE.0003.0004.0055) [Cth VS #33].

board. Mr Ozger recalls being told by someone that an announcement to that effect had been made on board. While Mr Ozger does not recall at what time those conversations occurred, it seems likely that it was at some time before 8.34 am, which is when he sent an update to Mr Snook (ABF) that referred to the announcement having been made.<sup>24</sup>

59. It follows from the foregoing that Ruby Princess passengers were advised that the 14 day quarantine period was to start from the date of their entry into Australia, not from the date the vessel departed from the last international port before heading to Australia.

### **Agriculture / Commonwealth Health**

60. No separate schedule in respect of 'human biosecurity emergency response services' as referred to in clause 4.5 of Schedule 3 of the Memorandum of Understanding (MOU), referred to in [29] of the Statement and produced at Tab 10, has been prepared at this time.<sup>25</sup>
61. The Assistant Secretary of Border Health from Commonwealth Health and Assistant Secretary of Border Controls Branch from Agriculture have regular scheduled meetings to discuss matters concerning human biosecurity and as at 9 July 2020 two meetings have taken place in 2020. Two other meetings were scheduled for the first half of 2020 but were cancelled due to COVID-19 workload and because both agencies were in regular contact, often daily, through other channels in relation to COVID-19 matters.<sup>26</sup>

### **Marine Arrivals Reporting System (MARS)**

62. MARS does not generate an automatic email or alert directed to persons outside of Agriculture.<sup>27</sup>
63. Question 2.3.3 appears in the MARS Pre Arrival Report in the section related to gastrointestinal illness and is not intended to refer to infection and spread of any other disease.<sup>28</sup>

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<sup>24</sup> Email, Omer Ozger to Andrew Snook, Subject: FW: Cruise vessel – Ruby Princess – Sydney arrival – 19MAR20 (19 March 2020, 8.34 am) (DHA.0001.0002.1161; DHA.0001.0002.1166; DHA.0001.0002.1167; DHA.0001.0002.0975) [Cth VS, #82]. Note that the email refers to the announcement about the 14 day isolation period having been made.

<sup>25</sup> Cf First Questions Letter, Q6.

<sup>26</sup> Cf First Questions Letter, Q7.

<sup>27</sup> Cf First Questions Letter, Q8.

<sup>28</sup> First Questions Letter, Q12.



### **Commonwealth policies**

64. The Commonwealth has provided the Commission with all policies relevant to the disembarkation of the Ruby Princess and otherwise relevant to the Commission's terms of reference.<sup>29</sup>

### **Training for NSW HBOs and CHBOs**

65. The training administered by Health to HBOs and CHBOs has been addressed in the Statement and referred to in the evidence provided to the Commission by Dr Sean Tobin.<sup>30</sup>
66. The training provided by Commonwealth Health to HBOs on the Biosecurity Act is intended to be general training on the human health aspects of the Biosecurity Act, and is not intended to provide advice on specific situations or outbreaks. It has not been updated to include specific guidance on the COVID-19 pandemic. That training may be supplemented by further training mandated by CHBOs within their own jurisdiction, as appropriate. HBOs are registered medical practitioners and are typically trained in the assessment of viral communicable diseases, such as respiratory illnesses. The general approach to health assessment of COVID-19 outbreaks is similar and within the core capability of HBOs.
67. The Commonwealth does not consider that training for CHBOs and HBOs with regard to the granting of pratique was inadequate. The purpose of the Commonwealth Health-provided training and policies was to provide high level guidance on the roles and responsibilities of CHBOs/HBOs and not to prescribe specific actions or outcomes such as a protocol or work instruction would provide.
68. Prior to the pandemic, Commonwealth Health had engaged a training provider to deliver updated training through a face-to-face training roadshow in April-June 2020. However, with restrictions on travel, physical distancing requirements, and the workload of HBOs in responding to the pandemic, this training program is now being redeveloped for a virtual video-based format.

### **Updates to TIC**

69. The TIC was updated on 7 occasions in 2020 in consultation with Agriculture and following endorsement by CHBOs, in light of the evolving situation.<sup>31</sup>

### **Health data**

70. The Commission has requested certain data in relation to the spread of COVID-19 infection in cases relating to the Ruby Princess.<sup>32</sup> Commonwealth Health does not collect its own data, but rather relies on reports from States and Territories.

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<sup>29</sup> Cf First Questions Letter, Q1, Q2 and Q5.

<sup>30</sup> Cf First Questions Letter, Q4.

<sup>31</sup> First Questions Letter, Q3 and Q11. See copies of updates to the TIC at HEA.0006.0002.0001 – 0062.

<sup>32</sup> First Questions Letter, Q13.

71. Based on reporting between 14-19 May 2020, Commonwealth Health assessed on 13 July 2020 that there have been 726 COVID-19 cases associated with the Ruby Princess including:
- a. 663 primary cases (including two probable cases) amongst passengers, with 20 deaths resulting from those cases,
  - b. 62 secondary and tertiary cases, with no deaths resulting from those cases, and
  - c. 1 case reported on 19 May 2020 that is under investigation to determine if it is a primary or secondary case.
72. There are four critical limitations to the above dataset:
- a. the figures may 'double-count' cases reported separately in different States / Territories
  - b. the figures may not include any or all of 189 of the 202 crew members who tested positive whilst the ship was docked in New South Wales in mid-April, as Commonwealth Health understands that those cases were generally excluded from the data reported by NSW Health to Commonwealth Health (but that 13 such were definitely included)
  - c. to the extent that NSW Health's data did exclude any or all of those 189 crew member cases, the data set also excludes secondary and tertiary cases associated with those cases
  - d. the figures rely on the accuracy of reporting by State / Territory health services to Commonwealth Health, which Commonwealth Health has not independently verified.

**When Health became aware of positive test results**

73. The Statement at [187] indicates that Commonwealth Health became aware of positive tests in respect of Ruby Princess passengers in the evening of 19 March 2020. That assertion was made solely on the basis of the recollection of an officer within Commonwealth Health that she received a call from a NSW Health officer in the evening of 19 March 2020 regarding positive COVID-19 test results in respect of the passengers on the Ruby Princess. A review of the relevant officer's phone records has neither corroborated nor contradicted the recollection. There is a possibility that the call may have been received at another time.

# INDEX TO DOCUMENTS ACCOMPANYING SUBMISSION

	Document name	Document date	Document ID
96.	Email, Trav Pol Secretariat to various recipients, Subject: Updated messaging for cruise ship travellers dated 17 March 2020 and attachments	17 March 2020	DHA.0003.0001.0016 DHA.0003.0001.0017 DHA.0003.0001.0019 DHA.0003.0001.0021
97.	TIC updates	2020	HEA.0006.0002.0001 HEA.0006.0002.0002 HEA.0006.0002.0003 HEA.0006.0002.0004 HEA.0006.0002.0005 HEA.0006.0002.0006 HEA.0006.0002.0015 HEA.0006.0002.0024 HEA.0006.0002.0034 HEA.0006.0002.0044 HEA.0006.0002.0053 HEA.0006.0002.0062

**From:** Trav Pol Secretariat  
**Sent:** Tue, 17 Mar 2020 13:59:12 +1100  
**To:** [REDACTED]@cruising.org; [REDACTED]@carnivalaustralia.com; [REDACTED]@carnivalaustralia.com; [REDACTED]@carnivalaustralia.com; [REDACTED]@rcclapac.com; [REDACTED]@rcclapac.com; [REDACTED]e@pocruises.com.au; [REDACTED]@awe.gov.au; Bursle, Guy [REDACTED]@agriculture.gov.au; [REDACTED]@health.gov.au; Joel; HICKS, Gillian; Susan Gavin; Cooper, Barbara; JOHNSON Andrew; HALL Jessica; ICC-One  
**Cc:** Trav Pol Secretariat  
**Subject:** Updated messaging for cruise ship travellers dated 17 March 2020  
[SEC=UNCLASSIFIED]  
**Attachments:** Messaging for cruise ship travellers dated 17 March 2020.pdf, coronavirus-covid-19-isolation-guidance\_3 - Final 15 March 9.36pm (003).pdf, Information sheet for international travellers COVID-19 - FINAL 15 March....pdf

**UNCLASSIFIED**

Good afternoon all

Please see attached the updated messaging for cruise ship passengers, along with the [health factsheets](#) which provide the latest information on COVID-19.

The Australian Government is closely monitoring the situation and the attached advice will be updated as needed. It is important to continue to monitor the [ABF website](#) and the [Department of Health website](#).

Please direct any questions to [TravPolSecretariat@abf.gov.au](mailto:TravPolSecretariat@abf.gov.au)

Regards

Alice Stanley  
Assistant Secretary  
Traveller Branch | Customs Group  
Australian Border Force  
P: 02 [REDACTED] | M: [REDACTED]  
E: [REDACTED]@abf.gov.au

**UNCLASSIFIED**



## MESSAGING TO CRUISE SHIP PASSENGERS

On 15 March 2020 the Prime Minister of Australia announced that international cruise ship operations will cease and all travellers entering Australia from 0001 AEDST 16 March 2020 must undertake a precautionary self-isolation period for 14 days upon entry to Australia.

For any travellers who are entering Australia for less than 14 days, you must self-isolate for the entire duration of your stay.

The 14 day self-isolation period commences the day your cruise ship departs from the last international port before heading to Australia, unless you have been notified that people on board the ship are unwell and suspected of having COVID-19.

- As an example, if your cruise ship has travelled for 8 days since the last port of departure before arriving in Australia, the self-isolation period will be for the remaining six days.
- You will be provided further instructions if someone on board is suspected of having COVID-19.

We are working with the cruise industry to implement the restriction, particularly to bring everyone currently on a cruise safely back to port and on to their home destinations either in Australia or overseas.

The self-isolation period applies to any traveller (including passengers or crew) entering Australia including on a cruise ship.

### **If you are an Australian citizen or permanent resident:**

- If you have domestic connections to your final destination, you may travel to the airport for your flight.
  - If you are not travelling directly to the airport you must self-isolate at your hotel or other accommodation until you travel to the airport.
- You must then self-isolate at home or your final destination for the remainder of the 14 day period.

### **If you are an international visitor:**

- If you have an onward domestic or international connection:
  - You may travel to the airport for your departing flight.
  - If you are travelling domestically, you must self-isolate for the remainder of the 14 day period once you have arrived at your final destination in your accommodation.
- If you have existing domestic or international connections but are not travelling directly to the airport, you must self-isolate at your hotel or other accommodation until you travel to the airport.

– 2 –

- If you do not have any existing domestic or international connections, you must self-isolate at your accommodation upon arrival in Australia for the remainder of the 14 day period.

The Australian Government is closely monitoring the situation and this advice will be updated as needed. It is important to continue to monitor the [ABF website](#) and the [Department of Health website](#).

The Department of Health has published 'Information for Travellers' and 'Isolation guidance' fact sheets, including what to do if you become ill after arrival in Australia. These are available at [www.health.gov.au/covid19-travellers](http://www.health.gov.au/covid19-travellers).



Australian Government  
Department of Health

# Coronavirus disease (COVID-19)

## Isolation guidance

If you have returned to Australia from overseas, or been in close contact with a confirmed case of coronavirus, special restrictions apply. This information sheet should be read in conjunction with the 'What you need to know' and 'Isolation guidance' information sheets at [www.health.gov.au/covid19-resources](http://www.health.gov.au/covid19-resources)

## Who needs to isolate?

All people who arrive in Australia from midnight 15 March 2020, or think may they have been in close contact with a confirmed case of coronavirus, are required to self-isolate for 14 days.

## Stay at home or in your hotel

When travelling home or to your hotel to start isolation use personal transport, such as a car, to minimise exposure to others. If you need to use public transport (e.g. taxis, ride-hail services, trains, buses and trams), follow the precautions outlined in the public transport guide at [www.health.gov.au/covid19-resources](http://www.health.gov.au/covid19-resources)

During the 14 days of isolation, you must stay at home or in your hotel and don't go to public places including work, school, childcare, university or public gatherings. Only people who usually live with you should be in the home. Do not see visitors. If you are in a hotel, avoid contact with other guests or staff.

If you are well, there is no need to wear surgical masks at home. Ask others who are not in isolation to get food and necessities for you. If you must leave home, such as to seek medical care, wear a surgical mask. If you don't have a mask, take care to not cough or sneeze on others. For more information about when to wear a mask, visit: [www.health.gov.au/covid19-resources](http://www.health.gov.au/covid19-resources)

## Monitor symptoms

When in isolation, monitor yourself for symptoms including fever, cough, sore throat, tiredness or shortness of breath. Other possible symptoms include chills, body aches, runny nose and muscle pain.

## What do I do if I get sick?

If you develop symptoms (fever, a cough, sore throat, tiredness or shortness of breath) within 14 days of returning to Australia, or within 14 days of last contact of a confirmed case, you should arrange to see your doctor for urgent assessment.

You should telephone the health clinic or hospital before you arrive and tell them your travel history or that you have been in contact with a confirmed case of coronavirus.

You must remain isolated either in your home, hotel or a healthcare setting until public health authorities inform you it is safe for you to return to your usual activities.

## How can I prevent the spread of coronavirus?

Practising good hand and sneeze/cough hygiene and keeping your distance from others when you are sick is the best defence against most viruses. You should:

- Wash your hands frequently with soap and water, before and after eating, and after going to the toilet.
- Cover your cough and sneeze, dispose of tissues, and wash your hands.
- If unwell, avoid contact with others (stay more than 1.5 metres from people).

- Exercise personal responsibility for social distancing measures.

## Going outside

If you live in a private house, it is safe for you to go into your garden or courtyard. If you live in an apartment or are staying in a hotel, it is also safe for you to go into the garden but you should wear a surgical mask to minimise risk to others and move quickly through any common areas.

## Advice for others living with you

Others that live with you are not required to be isolated unless they meet one of the isolation criteria outlined above. If you develop symptoms and are suspected to have coronavirus, they will be classified as close contacts and will need to be isolated.

## Cleaning

To minimise the spread of any germs you should regularly clean surfaces that are frequently touched such as door handles, light switches, kitchen and bathroom areas. Clean with household detergent or disinfectant.

## Managing the 14 day isolation

Being in isolation can be stressful and boring. Suggestions include:

- Keep in touch with family members and friends via telephone, email or social media.
- Learn about coronavirus and talk with others.
- Reassure young children using age-appropriate language.
- Where possible, keep up normal daily routines, such as eating and exercise.
- Arrange to work from home.
- Ask your child's school to supply assignments or homework by post or email.
- Do things that help you relax and use isolation as an opportunity to do activities you don't usually have time for.

## More information

For the latest advice, information and resources, go to [www.health.gov.au](http://www.health.gov.au)

Call the National Coronavirus Help Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

The phone number of your state or territory public health agency is available at [www.health.gov.au/state-territory-contacts](http://www.health.gov.au/state-territory-contacts)

If you have concerns about your health, speak to your doctor.





Australian Government  
Department of Health

# Novel coronavirus (COVID-19)

## Information for international travellers

**There is currently a global outbreak of novel coronavirus (COVID-19).**

Symptoms of COVID-19 are similar to other respiratory illnesses and can include fever, sore throat, cough, tiredness and shortness of breath. This information sheet should be read in conjunction with the 'What you need to know' and 'Isolation guidance' information sheets. Go to [www.health.gov.au/covid19-travellers](http://www.health.gov.au/covid19-travellers) for the list of high risk countries and information sheets.

## Who is required to stay at home?

All travellers must isolate for a period of 14 days after they have entered Australia. If you need to transit domestically, you may complete this transit and then begin your precautionary 14 day self-isolation period. If you have a layover, you must remain in the airport or self-isolate in your accommodation for the transit period. Refer to the 'Isolation guidance' information sheet for further information.

If you have returned from a country or region that is at higher risk for COVID-19, you may also be required to undergo enhanced health screening on arrival in Australia.

## What do I do if I am sick right now?

If you are experiencing symptoms of COVID-19, let a member of the airline or ship crew know now. If you are in the airport or seaport contact a biosecurity officer now.

## What do I do if I get sick while in Australia?

If you become unwell, you must:

- Stay in your home or hotel.
- Isolate yourself from others and use a separate bathroom if available.
- Put on a surgical mask if you are near other people. If you don't have one, cover your cough and sneeze.
- Wash your hands frequently with soap and water and use alcohol-based hand rub.
- Call a doctor and tell them your recent travel history.

If you have serious symptoms such as difficulty breathing, call 000, ask for an ambulance and notify the ambulance officers of your recent travel history.

## How can I prevent the spread of coronavirus?

Practising good hand and sneeze/cough hygiene is the best defence against most viruses:

- Wash your hands frequently with soap and water, including before and after eating, and after going to the toilet.
- Cover your cough and sneeze, dispose of tissues, and wash your hands.
- If unwell, avoid contact with others (stay more than 1.5 metres from people).

## More information

For the latest advice, information and resources, go to [www.health.gov.au](http://www.health.gov.au)

Call the National Coronavirus Help Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

The phone number of each state or territory public health agency is available at [www.health.gov.au/state-territory-contacts](http://www.health.gov.au/state-territory-contacts)

If you have concerns about your health, speak to a doctor.  
Information for international travellers – Version 2 (15/03/2020)  
Novel coronavirus (COVID-19)



Australian Government  
Department of Health

## Novel coronavirus (COVID-19)

### Information for Traveller with Illness Checklist version 19 Guidance for Department of Agriculture, Water & the Environment

#### List of countries with increased coronavirus risk

There is currently a global outbreak of novel coronavirus (COVID-19).

Question 1 in the Traveller with Illness Checklist (TIC) has been updated to ask the ill traveller if they 'Have been to a country which is at a higher risk of coronavirus in the past 14 days?'

If the traveller is unsure if they have been in a higher risk country, please refer to the list below.

An updated list will be provided to the Department of Agriculture, Water & the Environment every Monday, Wednesday and Friday. The list is consistent with information provided in the Department of Health's COVID-19 Series of National Guidelines.

Please ensure you are referencing the most current list.

#### List of countries with increased risk of coronavirus – 03 March

Countries which <b>include</b> transit	<ul style="list-style-type: none"> <li>• Mainland China</li> <li>• Iran</li> <li>• Italy</li> <li>• South Korea</li> </ul>
Countries which <b>do not include</b> transit.*  *If the traveller has not left the port environment in these countries, answer 'no' to Question 1.	<ul style="list-style-type: none"> <li>• Cambodia</li> <li>• Hong Kong</li> <li>• Indonesia</li> <li>• Japan</li> <li>• Singapore</li> <li>• Thailand</li> </ul>



Australian Government  
Department of Health

# Novel coronavirus (COVID-19)

## Information for Traveller with Illness Checklist version 19 Guidance for Department of Agriculture, Water and the Environment

### List of countries with increased coronavirus risk

There is currently a global outbreak of novel coronavirus (COVID-19).

Question 1 in the Traveller with Illness Checklist (TIC) has been updated to ask the ill traveller if they *'In the 14 days before your symptoms started, were you in a country with an increased coronavirus risk?'*

An updated list will be provided to the Department of Agriculture, Water and the Environment regularly. The list is consistent with information provided in the Department of Health's COVID-19 Series of National Guidelines.

Please ensure you are referencing the most current list.

### List of countries with increased risk of coronavirus\* – 06 March

**\*Note:** This list **does not** apply to travellers who have transited through the above countries within the last 24 hours.

- Mainland China
- Iran
- Italy
- South Korea
- Cambodia
- Hong Kong
- Indonesia
- Japan
- Singapore
- Thailand



Australian Government  
Department of Health

## Novel coronavirus (COVID-19)

### Information for Traveller with Illness Checklist version 19 Guidance for Department of Agriculture, Water and the Environment

#### List of countries with increased coronavirus risk

There is currently a global outbreak of novel coronavirus (COVID-19).

Question 1 in the Traveller with Illness Checklist (TIC) has been updated to ask the ill traveller if they *'In the 14 days before your symptoms started, were you in a country with an increased coronavirus risk?'*

An updated list will be provided to the Department of Agriculture, Water and the Environment regularly. The list is consistent with information provided in the Department of Health's COVID-19 Series of National Guidelines.

Please ensure you are referencing the most current list.

#### List of countries with increased risk of coronavirus\* – 10 March

**\*Note:** This list **does not** apply to travellers who have only transited through these countries within the last 24 hours.

- Mainland China
- Iran
- Italy
- South Korea
- Cambodia
- Hong Kong
- Indonesia
- Japan
- Singapore
- Thailand



Australian Government  
Department of Health

# Novel coronavirus (COVID-19)

## Information for Traveller with Illness Checklist version 19 Guidance for Department of Agriculture, Water and the Environment

There is currently a global outbreak of novel coronavirus (COVID-19).

Question 1 in the Traveller with Illness Checklist (TIC) has been updated to ask the ill traveller '*In the 14 days before your symptoms started, were you in a country with an increased coronavirus risk?*'

An updated list will be provided to the Department of Agriculture, Water and the Environment regularly. The list is consistent with information provided in the Department of Health's COVID-19 Series of National Guidelines.

Please ensure you are referencing the most current list.

### List of countries with increased risk of coronavirus\* – 17 March

**\*Note:** This list **does not** apply to travellers who have only transited within the last 24 hours.

- Mainland China
- Iran
- Italy
- Republic of Korea

#### **IF THE TRAVELLER HAS NOT BEEN IN ONE OF THE COUNTRIES LISTED ABOVE:**

- a) Remind the traveller to refer to the Information for international travellers COVID-19 factsheet from their airline; and
- b) Provide the traveller with a surgical mask if they do not already have one; and
- c) Continue administering the TIC as per normal processes:
  - If the TIC prompts the traveller to 'seek own medical advice', advise the traveller to do so as outlined in the fact sheet.



Australian Government  
Department of Health

## Novel coronavirus (COVID-19)

### Information for Traveller with Illness Checklist version 18 – List of countries with higher coronavirus risk

**There is currently a global outbreak of novel coronavirus (COVID-19).**

Question 1 in the Traveller with Illness Checklist (TIC) has been updated to ask the ill traveller if they *'Have been to a country which is at a higher risk of coronavirus in the past 14 days?'*

If the traveller is unsure, please refer to the list below.

This list will be updated every 48 hours and provided to the Department of Agriculture, Water & the Environment. The list is consistent with information provided in the Department of Health's COVID-19 Series of National Guidelines.

Please ensure you are referencing the most current list.

#### List of countries with higher risk of coronavirus – 28 February

- Mainland China
- Cambodia
- Hong Kong
- Indonesia
- Iran
- Italy
- Japan
- Singapore
- South Korea
- Thailand

# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

<b>At any time in the last 24 hours have you had a fever, chills or sweats; OR A new coughing illness which developed in the past 2 weeks?</b>	<input type="checkbox"/> Yes
--	------------------------------

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE February 2020: Initial screening question has been expanded and Question 1 – Step 3.0 has been modified.**

**UPDATE January 2020: Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

### When assessing an ill traveller on an aircraft, the following aircraft door policy applies

DAWR Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the Biosecurity Act, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and
- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
<b>1) Have you been to a country which is at a higher risk of coronavirus in the past 14 days?*</b>	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to Question 2</b>
<b>2) Have you recently been in contact with any unwell people who were suspected or confirmed to have coronavirus?</b>	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

*\*For biosecurity officers:* if the traveller is unsure, please refer to the current country list provided by the Department of Health.

*\*For State/territory health officials:* please refer to the COVID-19 Series of National Guidelines.

### Directions if Action Required

If **YES** to **either** Question 1 **or** 2:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
3) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 4 to 9</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
4) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
9) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 4, 5, 6, 7, 8 or 9 immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
10) Have you been in any country within Africa* in the last 3 weeks?	<input type="checkbox"/> Yes <b>Ask Questions 11 to 13</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
11) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12) Do you have any severe bruising?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
13) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 11 **or** 12 **or** 13, immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 11 **and** 12 **and** 13 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
14) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 15</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
15) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 15:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
16) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Advise person to seek own medical advice
17) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 18	<input type="checkbox"/> No ➤ Advise person to seek own medical advice

#### 18) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice. Otherwise if a country(s) is selected from the above, **proceed to Question 19**.

	Tick as appropriate		
19) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 20	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO or DO NOT KNOW** to Question 19 immediately proceed to **Question 21, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
20) Yellow Fever vaccination certificate sighted?	<input type="checkbox"/> Yes Advise ill traveller to seek own medical advice	<input type="checkbox"/> No

If **NO** to Question 20, complete **Question 21, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

Ask the ill traveller...	Tick as appropriate
21) When did your symptoms start?	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  <b>Go to Question 22.</b>
22) What countries have you visited in the last month?	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <b>Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.</b>

### SECTION 1

(C)HBO Name:			
State / Territory:			
Time contacted:		Time advice received:	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

CONTACT LOG		
Person contacted	Date and time	Purpose

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**SECTION 3**

☐ (C)HBO detailed in Section 1 advised that:

*“Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer”*

☐ Traveller transferred by ambulance to \_\_\_\_\_ (name of hospital)

☐ Traveller subject to a Human Biosecurity Control Order (HBCO)

HBCO reference:

Traveller referred to (please tick appropriate):

☐ Hospital

☐ GP

☐ Other

☐ Traveller provided with a Yellow Fever Action Card

☐ Other - please specify \_\_\_\_\_

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

<b>At any time in the last 24 hours have you had a fever, chills or sweats;</b> <b>OR</b> <b>A new coughing illness which developed in the past 2 weeks?</b>	<input type="checkbox"/> Yes
--	------------------------------

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE March 2020: Question 1 – Step 3.0 has been modified.**

**UPDATE February 2020:** Initial screening question has been expanded and Question 1 – Step 3.0 has been modified.

**UPDATE January 2020:** Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.

**When assessing an ill traveller on an aircraft, the following aircraft door policy applies**

DAWE Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the *Biosecurity Act 2015*, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and
- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
1) In the 14 days before your symptoms started, were you in a country with an increased coronavirus risk?*	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to Question 2</b>
2) Have you recently been in contact with any unwell people who were suspected or confirmed to have coronavirus?	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

\*For biosecurity officers: refer to the current risk country list provided by the Department of Health.

Note for state/territory health officials: the list is based on the list of higher and moderate risk countries in the COVID-19 Series of National Guidelines.

### Directions if Action Required

If **YES** to **either** Question 1 **or** 2:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
3) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 4 to 9</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
4) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
9) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 4, 5, 6, 7, 8 or 9 immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
<b>10) Have you been in any country within Africa* in the last 3 weeks?</b>	<input type="checkbox"/> Yes <b>Ask Questions 11 to 13</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
<b>11) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>12) Do you have any severe bruising?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>13) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 11 **or** 12 **or** 13, immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 11 **and** 12 **and** 13 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
14) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 15</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
15) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 15:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
16) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Advise person to seek own medical advice
17) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 18	<input type="checkbox"/> No ➤ Advise person to seek own medical advice

#### 18) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice. Otherwise if a country(s) is selected from the above, **proceed to Question 19**.

	Tick as appropriate		
19) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 20	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO** or **DO NOT KNOW** to Question 19 immediately proceed to **Question 21, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
<b>20) Yellow Fever vaccination certificate sighted?</b>	<input type="checkbox"/> Yes <b>Advise ill traveller to seek own medical advice</b>	<input type="checkbox"/> No

If **NO** to Question 20, complete **Question 21, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	<b>Tick as appropriate</b>
<b>21) When did your symptoms start?</b>	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  <b>Go to Question 22.</b>
<b>22) What countries have you visited in the last month?</b>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <b>Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.</b>

### SECTION 1

<b>(C)HBO Name:</b>			
<b>State / Territory:</b>			
<b>Time contacted:</b>		<b>Time advice received:</b>	
<b>Advice provided:</b> <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

<b>CONTACT LOG</b>		
<b>Person contacted</b>	<b>Date and time</b>	<b>Purpose</b>

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**SECTION 3**

☐ (C)HBO detailed in Section 1 advised that:

*“Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer”*

☐ Traveller transferred by ambulance to \_\_\_\_\_ (name of hospital)

☐ Traveller subject to a Human Biosecurity Control Order (HBCO)

HBCO reference:

Traveller referred to (please tick appropriate):

☐ Hospital

☐ GP

☐ Other

☐ Traveller provided with a Yellow Fever Action Card

☐ Other - please specify \_\_\_\_\_

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

<b>At any time in the last 24 hours have you had a fever, chills or sweats; OR A new coughing illness which developed in the past 2 weeks?</b>	<input type="checkbox"/> Yes
--	------------------------------

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE March 2020: Question 1 – Step 3.0 has been modified. All completed TICs are referred to a HBO for advice. Please ensure you complete Step 4 for all TICs conducted.**

**UPDATE February 2020: Initial screening question has been expanded and Question 1 – Step 3.0 has been modified.**

**UPDATE January 2020: Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

**When assessing an ill traveller on an aircraft, the following aircraft door policy applies**

DAWE Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the *Biosecurity Act 2015*, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and

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- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
1) Have you recently been in contact with any unwell people who were suspected or confirmed to have coronavirus?	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

### Directions if Action Required

If **YES** to Question 1:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
2) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 3 to 8</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
3) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
4) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 3, 4, 5, 6, 7 or 8 immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
9) Have you been in any country within Africa* in the last 3 weeks?	<input type="checkbox"/> Yes <b>Ask Questions 10 to 12</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
10) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
11) Do you have any severe bruising?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 10 **or** 11 **or** 12, immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 10 **and** 11 **and** 12 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
13) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 14</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
14) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 14:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
15) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 16	<input type="checkbox"/> No ➤ Go to Question 20, STEP 4
16) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Go to Question 20, STEP 4

#### 17) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE** of the countries listed above, Go to Question 20, STEP 4.

Otherwise if a country(s) is selected from the above, proceed to Question 18.

	Tick as appropriate		
18) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 19	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO** or **DO NOT KNOW** to Question 18 immediately proceed to Question 20, STEP 4 and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
19) Yellow Fever vaccination certificate sighted?	<input type="checkbox"/> Yes Go to <b>Question 20, STEP 4</b>	<input type="checkbox"/> No

If **NO** to Question 19, complete **Question 20, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	Tick as appropriate
20) When did your symptoms start?	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  Go to <b>Question 21.</b>
21) What countries have you visited in the last month?	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.

### SECTION 1

(C)HBO Name:			
State / Territory:			
Time contacted:		Time advice received:	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

CONTACT LOG		
Person contacted	Date and time	Purpose

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**SECTION 3**

☐ (C)HBO detailed in Section 1 advised that:

*“Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer”*

☐ Traveller transferred by ambulance to \_\_\_\_\_ (name of hospital)

☐ Traveller subject to a Human Biosecurity Control Order (HBCO)

HBCO reference:

Traveller referred to (please tick appropriate):

☐ Hospital

☐ GP

☐ Other

☐ Traveller provided with a Yellow Fever Action Card

☐ Other - please specify \_\_\_\_\_

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

<b>At any time in the last 24 hours have you had a fever, chills or sweats; OR A new coughing illness which developed in the past 2 weeks?</b>	<input type="checkbox"/> Yes
--	------------------------------

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE March 2020: Question 1 – Step 3.0 has been modified. All completed TICs are referred to a HBO for advice. Please ensure you complete Step 4 for all TICs conducted.**

**UPDATE February 2020: Initial screening question has been expanded and Question 1 – Step 3.0 has been modified.**

**UPDATE January 2020: Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

**When assessing an ill traveller on an aircraft, the following aircraft door policy applies**

DAWE Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the *Biosecurity Act 2015*, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and

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- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
1) Have you recently been in contact with any unwell people who were suspected or confirmed to have coronavirus?	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Directions Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

### Directions if Action Required

If **YES** to Question 1:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
2) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 3 to 8</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
3) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
4) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 3, 4, 5, 6, 7 or 8 immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
9) Have you been in any country within Africa* in the last 3 weeks?	<input type="checkbox"/> Yes <b>Ask Questions 10 to 12</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
10) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
11) Do you have any severe bruising?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 10 **or** 11 **or** 12, immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 10 **and** 11 **and** 12 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
13) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 14</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
14) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 14:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
15) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ <b>Go to Question 16</b>	<input type="checkbox"/> No ➤ <b>Go to Question 20, STEP 4</b>
16) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ <b>Go to Question 17</b>	<input type="checkbox"/> No ➤ <b>Go to Question 20, STEP 4</b>

#### 17) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice. Otherwise if a country(s) is selected from the above, **proceed to Question 18**.

	Tick as appropriate		
18) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ <b>Go to Question 19</b>	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO or DO NOT KNOW** to Question 18 immediately proceed to **Question 20, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
19) Yellow Fever vaccination certificate sighted?	<input type="checkbox"/> Yes Go to <b>Question 20, STEP 4</b>	<input type="checkbox"/> No

If **NO** to Question 19, complete **Question 20, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	Tick as appropriate
20) When did your symptoms start?	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  Go to <b>Question 21.</b>
21) What countries have you visited in the last month?	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.

### SECTION 1

(C)HBO Name:			
State / Territory:			
Time contacted:		Time advice received:	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

CONTACT LOG		
Person contacted	Date and time	Purpose

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**SECTION 3**

☐ (C)HBO detailed in Section 1 advised that:

*“Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer”*

☐ Traveller transferred by ambulance to \_\_\_\_\_ (name of hospital)

☐ Traveller subject to a Human Biosecurity Control Order (HBCO)

HBCO reference:

Traveller referred to (please tick appropriate):

☐ Hospital

☐ GP

☐ Other

☐ Traveller provided with a Yellow Fever Action Card

☐ Other - please specify \_\_\_\_\_

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

At any time in the last 24 hours have you had a fever, chills or sweats?

☐ Yes

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE January 2020: Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

### When assessing an ill traveller on an aircraft, the following aircraft door policy applies

DAWR Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the Biosecurity Act, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and
- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
1) Have you been to the Hubei Province in China, including the city of Wuhan, in the past 2 weeks? (including transit)*	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Below</b>	<input type="checkbox"/> No ➤ <b>Go to Question 2</b>
2) Have you recently been in contact with any unwell people who were suspected or confirmed to have Novel Coronavirus?	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

\*If the traveller has arrived on a direct flight from Wuhan, immediately tick yes to Question 1.

If **YES** to **either** Question 1 or 2:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
3) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 4 to 9</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
4) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
9) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 4, 5, 6, 7, 8 or 9 immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
10) Have you been in any country within Africa* in the last 3 weeks?	<input type="checkbox"/> Yes <b>Ask Questions 11 to 13</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
11) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12) Do you have any severe bruising?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
13) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 11 **or** 12 **or** 13, immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 11 **and** 12 **and** 13 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
14) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 15</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
15) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 15:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
16) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Advise person to seek own medical advice
17) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 18	<input type="checkbox"/> No ➤ Advise person to seek own medical advice

#### 18) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice. Otherwise if a country(s) is selected from the above, **proceed to Question 19**.

	Tick as appropriate		
19) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 20	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO** or **DO NOT KNOW** to Question 19 immediately proceed to **Question 21, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
<b>20) Yellow Fever vaccination certificate sighted?</b>	<input type="checkbox"/> Yes <b>Advise ill traveller to seek own medical advice</b>	<input type="checkbox"/> No

If **NO** to Question 20, complete **Question 21, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	<b>Tick as appropriate</b>
<b>21) When did your symptoms start?</b>	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  <b>Go to Question 22.</b>
<b>22) What countries have you visited in the last month?</b>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <b>Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.</b>

### SECTION 1

<b>(C)HBO Name:</b>			
<b>State / Territory:</b>			
<b>Time contacted:</b>		<b>Time advice received:</b>	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

CONTACT LOG		
Person contacted	Date and time	Purpose

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**SECTION 3**

<input type="checkbox"/> (C)HBO detailed in Section 1 advised that: <i>"Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer"</i>			
<input type="checkbox"/> Traveller transferred by ambulance to _____ (name of hospital)			
<input type="checkbox"/> Traveller subject to a Human Biosecurity Control Order (HBCO) HBCO reference:			
Traveller referred to (please tick appropriate): <input type="checkbox"/> Hospital <input type="checkbox"/> GP <input type="checkbox"/> Other			
<input type="checkbox"/> Traveller provided with a Yellow Fever Action Card			
<input type="checkbox"/> Other - please specify _____			

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

At any time in the last 24 hours have you had a fever, chills or sweats?

☐ Yes

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE January 2020: Additional screening questions have been added (Question 1 & 2 -Step 3.0 and Questions 21 & 22 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

### When assessing an ill traveller on an aircraft, the following aircraft door policy applies

DAWR Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the Biosecurity Act, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and
- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
1) Have you been to mainland China in the past 2 weeks? (including transit)*	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Below</b>	<input type="checkbox"/> No ➤ <b>Go to Question 2</b>
2) Have you recently been in contact with any unwell people who were suspected or confirmed to have Novel Coronavirus?	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

\*If the traveller has arrived on a direct flight from mainland China, immediately tick yes to Question 1.

If **YES** to **either** Question 1 or 2:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
3) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 4 to 9</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
4) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
9) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 4, 5, 6, 7, 8 or 9 immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
<b>10) Have you been in any country within Africa* in the last 3 weeks?</b>	<input type="checkbox"/> Yes <b>Ask Questions 11 to 13</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
<b>11) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>12) Do you have any severe bruising?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>13) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 11 **or** 12 **or** 13, immediately proceed to **Question 21, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 11 **and** 12 **and** 13 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
14) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 15</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
15) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 15:

- Immediately proceed to **Question 21, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
16) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Advise person to seek own medical advice
17) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 18	<input type="checkbox"/> No ➤ Advise person to seek own medical advice

#### 18) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice. Otherwise if a country(s) is selected from the above, **proceed to Question 19**.

	Tick as appropriate		
19) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 20	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO or DO NOT KNOW** to Question 19 immediately proceed to **Question 21, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
<b>20) Yellow Fever vaccination certificate sighted?</b>	<input type="checkbox"/> Yes <b>Advise ill traveller to seek own medical advice</b>	<input type="checkbox"/> No

If **NO** to Question 20, complete **Question 21, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	<b>Tick as appropriate</b>
<b>21) When did your symptoms start?</b>	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  <b>Go to Question 22.</b>
<b>22) What countries have you visited in the last month?</b>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <b>Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.</b>

### SECTION 1

<b>(C)HBO Name:</b>			
<b>State / Territory:</b>			
<b>Time contacted:</b>		<b>Time advice received:</b>	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

<b>CONTACT LOG</b>		
<b>Person contacted</b>	<b>Date and time</b>	<b>Purpose</b>

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**SECTION 3**

<input type="checkbox"/> (C)HBO detailed in Section 1 advised that: <i>"Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer"</i>
<input type="checkbox"/> Traveller transferred by ambulance to _____ (name of hospital)
<input type="checkbox"/> Traveller subject to a Human Biosecurity Control Order (HBCO) HBCO reference:
Traveller referred to (please tick appropriate): <input type="checkbox"/> Hospital <input type="checkbox"/> GP <input type="checkbox"/> Other
<input type="checkbox"/> Traveller provided with a Yellow Fever Action Card
<input type="checkbox"/> Other - please specify _____

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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# Traveller with Illness Checklist

## Air and Sea Travellers

### Step 1: Determine if the person has had a fever, chills or sweats

Ask the ill traveller...

At any time in the last 24 hours have you had a fever, chills or sweats?

☐ Yes

If **NO** or **DO NOT KNOW** advise the traveller to seek their own medical advice.

If **YES**, continue to **STEP 2**

**UPDATE January 2020: Additional screening questions have been added (Question 1 - Step 3.0 and Questions 20 & 21 – Step 4.0). Please ensure they are completed prior to contacting a Human Biosecurity Officer.**

### When assessing an ill traveller on an aircraft, the following aircraft door policy applies

DAWR Policy update as of 23 August 2018:

***‘During the biosecurity assessment of an ill traveller on board an aircraft, the aircraft door must be in the closed (but not latched/locked) position’.***

During the assessment of the ill traveller on board the aircraft, under Section 48 of the Biosecurity Act, the aircraft has not yet been granted pratique and it is a legislative requirement that the **operator of the aircraft ensures** that individuals **do not** disembark unless permission to do so is given by the attending biosecurity officer or human biosecurity officer.

Failure to do so may result in non-compliance action against the operator of the airline, *which may include a civil penalty of 120 penalty units.*

This policy update is to provide consistency to:

- operational staff
- airline operators, and
- prevent individuals from disembarking the aircraft prior to pratique being granted.

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**Step 2: Collect information****Assessment details**

<b>Name of airport/seaport:</b>		
<b>Date of assessment:</b>		
<b>Was the assessment conducted:</b>	<input type="checkbox"/> Face to face	<input type="checkbox"/> Over the phone (vessels only)
<b>Name Biosecurity officer(s):</b>		
<b>Department of Agriculture was notified of an ill traveller by:</b>	<input type="checkbox"/> the Airline/Vessel Master prior to disembarkation from the vessel Name of Airline/ Vessel Master: _____  <input type="checkbox"/> Australian Border Force <input type="checkbox"/> Other If other, please specify: _____	
	Was non-compliance action against airline/vessel recorded? <b>NB:</b> a Non-Compliance Report Notification Form should be completed, where applicable <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>What symptoms or information were provided with notification?</b>		
<b>Was a HBO/CHBO contacted?</b>	<input type="checkbox"/> Yes Provide details at Step 4, page 7.	<input type="checkbox"/> No No details required.

**III Traveller's personal particulars:**

<b>Name (first name and surname)</b>	
<b>Gender</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Indeterminate/intersex/unspecified
<b>Date of Birth (dd/mm/yy)</b>	
<b>Nationality</b>	
<b>Flight Number / Vessel Name</b>	
<b>Origin of flight/voyage</b>	
<b>Contact address in Australia</b>	
<b>Contact number in Australia</b>	
<b>Final destination in Australia</b>	
<b>Email address</b>	

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Ask the ill traveller...	Tick as appropriate	
<b>1) Have you been to Wuhan, Hubei Province China in the past 2 weeks? (including transit)*</b>	<input type="checkbox"/> Yes ➤ <b>Action Required:</b> <b>See Below</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.1</b>

\*If the traveller has arrived on a direct flight from Wuhan, immediately tick yes.

If **YES** to Question 1:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.1: Establish if there are other symptoms

Please complete the entire checklist in full. All questions (as indicated) must be asked of the ill traveller and recorded.

#### Step 3.1: Cough

Ask the ill traveller...	Tick as appropriate		
2) Do you have a new coughing illness, which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Ask Questions 3 to 8</b>		<input type="checkbox"/> No ➤ <b>Go to STEP 3.2</b>
3) Have you been in contact with any birds or bird products within the last two weeks (e.g. handling, slaughtering or eating raw poultry products)?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
4) Have you recently been in contact with any unwell people who were suspected or confirmed to have Avian Influenza?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
5) Have you recently handled samples (animal or human) suspected of containing Avian Influenza virus in a laboratory or other setting?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
6) Have you recently been in contact with any unwell people who were suspected or confirmed to have MERS?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
7) Have you recently been in a healthcare facility while in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know
8) Have you recently been in contact with camels or drunk raw camel milk or eaten camel meat in a country in the Middle East?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **YES** to Questions 3, 4, 5, 6, 7 or 8 immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** or **DO NOT KNOW** to all of the above continue to **STEP 3.2**.

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## Step 3.2: Bleeding and bruising

Ask the ill traveller....	Tick as appropriate	
9) Have you been in any country within Africa* in the last 3 weeks?	<input type="checkbox"/> Yes <b>Ask Questions 10 to 12</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.3</b>

\* Not including Egypt

Ask the ill traveller....	Tick as appropriate	
10) Do you have any unusual bleeding, such as bleeding from the eyes or ears or nose?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
11) Do you have any severe bruising?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12) Do you have any of the following symptoms: muscle aches, vomiting, diarrhoea or severe headache?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If **YES** to **any of** Question 10 **or** 11 **or** 12, immediately proceed to **Question 20, STEP 4 AND** contact a Human Biosecurity Officer;

OR

If **NO** to Question 10 **and** 11 **and** 12 continue to **STEP 3.3**.

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**Step 3.3: Rash**

Ask the ill traveller...	Tick as appropriate	
13) Do you have a new rash which developed in the last 2 weeks?	<input type="checkbox"/> Yes ➤ <b>Go to Question 14</b>	<input type="checkbox"/> No ➤ <b>Go to STEP 3.4</b>
14) Is the rash itchy?	<input type="checkbox"/> Yes ➤ <b>Go to STEP 3.4</b>	<input type="checkbox"/> No ➤ <b>Action Required: See Below</b>

If **NO** to Question 14:

- Immediately proceed to **Question 20, STEP 4; AND**
- Contact a Human Biosecurity Officer.

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### Step 3.4: Yellow eyes and/or skin

Ask the ill traveller...	Tick as appropriate	
15) Have you, or anyone around you, noticed the whites of your eyes and/or skin has yellowed?	<input type="checkbox"/> Yes ➤ Go to Question 16	<input type="checkbox"/> No ➤ Advise person to seek own medical advice
16) Were you in Africa, South/Central America or the Caribbean within the last 6 days (including transit)?	<input type="checkbox"/> Yes ➤ Go to Question 17	<input type="checkbox"/> No ➤ Advise person to seek own medical advice

#### 17) Which country(s) did you visit?

South or Central America/Caribbean	Africa	
<input type="checkbox"/> Argentina (Misiones province and Corrientes province only)	<input type="checkbox"/> Angola	<input type="checkbox"/> Guinea
<input type="checkbox"/> Bolivia	<input type="checkbox"/> Benin	<input type="checkbox"/> Guinea-Bissau
<input type="checkbox"/> Brazil	<input type="checkbox"/> Burkina Faso	<input type="checkbox"/> Kenya
<input type="checkbox"/> Colombia	<input type="checkbox"/> Burundi	<input type="checkbox"/> Liberia
<input type="checkbox"/> Ecuador (excluding the Galapagos Islands)	<input type="checkbox"/> Cameroon	<input type="checkbox"/> Mali
<input type="checkbox"/> French Guiana	<input type="checkbox"/> Central African Republic	<input type="checkbox"/> Mauritania
<input type="checkbox"/> Guyana	<input type="checkbox"/> Chad	<input type="checkbox"/> Niger
<input type="checkbox"/> Panama	<input type="checkbox"/> Congo, Democratic Republic of the	<input type="checkbox"/> Nigeria
<input type="checkbox"/> Paraguay	<input type="checkbox"/> Congo, Republic of the	<input type="checkbox"/> Rwanda
<input type="checkbox"/> Peru	<input type="checkbox"/> Cote d'Ivoire (Ivory Coast)	<input type="checkbox"/> Senegal
<input type="checkbox"/> Suriname	<input type="checkbox"/> Equatorial Guinea	<input type="checkbox"/> Sierra Leone
<input type="checkbox"/> Trinidad	<input type="checkbox"/> Ethiopia	<input type="checkbox"/> South Sudan
<input type="checkbox"/> Venezuela	<input type="checkbox"/> Gabon	<input type="checkbox"/> Sudan
	<input type="checkbox"/> Gambia	<input type="checkbox"/> Togo
	<input type="checkbox"/> Ghana	<input type="checkbox"/> Uganda
<input type="checkbox"/> None of the countries listed above	<input type="checkbox"/> None of the countries listed above	

If **NONE of the countries listed above**, advise the person to seek their own medical advice.  
Otherwise if a country(s) is selected from the above, **proceed to Question 18**.

	Tick as appropriate		
18) Do you have a Yellow Fever vaccination certificate?	<input type="checkbox"/> Yes ➤ Go to Question 19	<input type="checkbox"/> No	<input type="checkbox"/> Do not know

If **NO or DO NOT KNOW** to Question 18 immediately proceed to **Question 20, STEP 4** and contact a Human Biosecurity Officer.

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<u>Through observation...</u>	Tick as appropriate	
19) Yellow Fever vaccination certificate sighted?	<input type="checkbox"/> Yes <b>Advise ill traveller to seek own medical advice</b>	<input type="checkbox"/> No

If **NO** to Question 19, complete **Question 20, STEP 4** and immediately contact a Human Biosecurity Officer.

### Step 4: HBO/ CHBO Contact Summary

To be completed in circumstances where a Human Biosecurity Officer (including the Chief Human Biosecurity Officer) is to be contacted regarding the ill traveller.

<b>Ask the ill traveller...</b>	Tick as appropriate
20) When did your symptoms start?	<input type="checkbox"/> less than one week ago <input type="checkbox"/> one to two weeks ago <input type="checkbox"/> more than two weeks ago  <b>Go to Question 21.</b>
21) What countries have you visited in the last month?	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>  <b>Proceed to contacting a Human Biosecurity Officer and complete Section 1 - 3 below.</b>

### SECTION 1

(C)HBO Name:			
State / Territory:			
Time contacted:		Time advice received:	
Advice provided: <input type="checkbox"/> Traveller to seek own medical advice. No Further information required <input type="checkbox"/> Other (please specify) _____  <input type="checkbox"/> Further assessment required. ➤ <b>Complete Section 2 &amp; 3</b>			

### SECTION 2

Please complete the record of communications made during the administration of the Checklist.

CONTACT LOG		
Person contacted	Date and time	Purpose

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**SECTION 3**

☐ (C)HBO detailed in Section 1 advised that:

*“Duty of care for this traveller has been transferred to you as the relevant Human Biosecurity Officer”*

☐ Traveller transferred by ambulance to \_\_\_\_\_ (name of hospital)

☐ Traveller subject to a Human Biosecurity Control Order (HBCO)

HBCO reference:

Traveller referred to (please tick appropriate):

☐ Hospital

☐ GP

☐ Other

☐ Traveller provided with a Yellow Fever Action Card

☐ Other - please specify \_\_\_\_\_

Once the TIC is completed, scan all pages and e-mail to [humanbiosecurity@health.gov.au](mailto:humanbiosecurity@health.gov.au).

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