

From: ICC-One
Sent: Thu, 19 Mar 2020 04:48:23 +1100
To: RCUNSW
Cc: Julie COLUMBUS;ICC-One
Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [REDACTED]
Importance: Normal

[REDACTED]







Good morning RCU NSW,

Your request has been sent to New Zealand and the results will be provided on receipt.

Can you advise:

- What is the reason for isolating 128 passengers?
- Are there any known plans to undertake COVID-19 testing on board the vessel prior to further passengers disembarking?
- Are there any suspected cases or interactions with COVID-19 confirmed cases on board the vessel?
- Did any additional passengers embark the vessel in New Zealand?
- What is the current plan for reception?

Online records indicate that the vessel has recently made land in New Zealand.

PORT CALLS		
Current AIS Destination	Estimated Time of Arrival	
 Sydney	Mar 18, 17:30	
Port	Arrival (UTC)	In Port
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 Wellington	Mar 13, 18:24	11h 39m
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 Wellington	Mar 1, 17:27	10h 52m

Your assistance is appreciated.

Regards,

Grant Nissen
Coordinator
Incident Command Centre
Australian Border Force
P: + 61 2 [REDACTED]
E: [REDACTED]@abf.gov.au

The information in this email contains sensitive information concerning Operation Sovereign Borders (OSB) and must only be handled by and/or disseminated to a person who has been approved by the Commander or Deputy Commander of the Joint

Agency Task Force OSB and has a genuine need-to-know. Unauthorised disclosure of OSB information may be an offence under the Crimes Act 1914 or Australian Border Force Act 2015, which can carry a penalty of up to two years imprisonment.

PROTECTED

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 3:59 AM
To: ICC-One [REDACTED]@abf.gov.au>
Cc: RCUNSW [REDACTED]@abf.gov.au>; Danielle YANNOPOULOS [REDACTED]@abf.gov.au>; Matthew O'CONNOR [REDACTED]@abf.gov.au>
Subject: FW: BIO SECURITY DECLARATION [SEC=PROTECTED]

PROTECTED

Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

Sharon Khan
Duty Supervisor | NSW Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED]
E: [REDACTED]@abf.gov.au

[REDACTED]

From: Cameron Butchart [REDACTED]@portauthoritynsw.com.au>
Sent: Thursday, 19 March 2020 1:51 AM
To: RCUNSW [REDACTED]@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

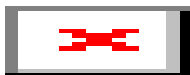
Cameron Butchart | Manager, Port Services

Port Authority of New South Wales[4 Towns Place | Millers Point NSW 2000 Australia](#)

PO Box 25, Millers Point | NSW 2000 Australia

E: [REDACTED]@portauthoritynsw.com.au

T: +61 2 [REDACTED]

www.portauthoritynsw.com.au

YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: SY_VTS [REDACTED]@portauthoritynsw.com.au>
Date: 19 March 2020 at 00:25:36 AEDT
To: Cameron Butchart [REDACTED]t@portauthoritynsw.com.au>
Subject: FW: BIO SECURITY DECLARATION

From: Ruby Staff Captain 1 [mailto:[REDACTED]@princesscruises.com]
Sent: Thursday, 19 March 2020 12:15 AM
To: SY_VTS [REDACTED]@portauthoritynsw.com.au>
Cc: Ruby Captain <[REDACTED]@princesscruises.com>; Ruby Bridge
<[REDACTED]@princesscruises.com>
Subject: RE: BIO SECURITY DECLARATION

Good evening

Please see attached document, as was submitted to NSW PH. NSW PH have cleared us for disembarkation without any conditions except general precautions. Please also be advised that all passengers and crew that are currently ill are isolated onboard.

*Regards,***Disclaimer**

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From: RCUNSW
Sent: Thu, 19 Mar 2020 05:47:23 +1100
To: [Sydney Boarding Supervisors];Jeffrey VANDAM
Cc: RCUNSW;Matthew O'CONNOR;Cheryl HALPIN
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20
[SEC= [REDACTED]]
Attachments: REPORT.PDF
Importance: Normal

Maritime,

Grateful if you could provide an overview of the situation ASAP when known.

Regards

Ian Hillhouse
Supervisor Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
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P: 02 [REDACTED]
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From: ICC-One
Sent: Thursday, 19 March 2020 4:48 AM
To: RCUNSW
Cc: Julie COLUMBUS; ICC-One
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[REDACTED]

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Australian Border Force
P: 02 [REDACTED]
E: rcu@abf.gov.au

[REDACTED]

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Cameron Butchart | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place](#) | [Millers Point NSW 2000 Australia](#)
PO Box 25, Millers Point | NSW 2000 Australia

E: [REDACTED] [@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)
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Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

This is a COPY of the Human Health Report submitted to the Department of Agriculture, Water and the Environment. If the Master or Agent of this vessel becomes aware that the information contained in this report is inaccurate, incomplete or out of date, they must complete a new report correcting the information as soon as practicable. Failure to provide this information is in breach of the *Biosecurity Act 2015*.

Vessel Particulars

Vessel Name RUBY PRINCESS	IMO 9378462	
Call Sign ZCDY2	Registration/Official # 737959	Country of Registry BERMUDA
Vessel Type Cruise Vessel		
Vessel Email [REDACTED]@princesscruises.com		

Arrival Details

Voyage # RU2007	Agency to which any updated conditions will be sent CARNIVAL AUSTRALIA SYDNEY
---------------------------	---

Human Health

1.) Have any persons died on board during the current voyage?

N

1.1) How many persons died?

1.2) Cause or suspected cause of death:

2.) Have any persons become ill or shown signs of illness in the past 14 days?

Response Number

Y

128

2.1) Is any person on board the vessel displaying any of the following symptoms?

2.1.1) Temperature over 38°C (if no thermometer is available, any person suspected of having a temperature should be reported)	Y	24
2.1.2) Acute unexplained non-itchy skin rashes or lesions, and non-itchy rashes or lesions caused by illness or exposure to hazardous agents (but not heat rashes, dermatitis, eczema, or similar common skin conditions)		
2.1.3) Muscle aches, diarrhoea, severe headaches or vomiting (but not vomiting caused by inebriation or motion sickness)	Y	6
2.1.4) Severe bruising or bleeding from the nose, ears, eyes,		

mouth, anus or skin (but not in a person pre-disposed to nosebleeds or haemorrhoids, or has cuts and abrasions)		
2.1.5) Glandular swelling in armpits or neck		
2.1.6) Prolonged loss of consciousness where a person cannot be roused (but not loss of consciousness caused by consumption of alcohol, drugs or medications, fainting or sleeping)		
2.1.7) Persistent coughing and difficulty breathing with no apparent cause and no history of similar symptoms (but not persistent coughing and difficulty breathing caused by asthma, heart disease, obesity, chronic bronchitis or emphysema)		
2.1.8) Except in the case of a person with restricted mobility or an otherwise healthy young child - an inability to disembark from a vessel without assistance		
2.1.9) Yellowing of the skin/whites of the eyes		

2.2) Has the ill person(s) on board:

2.2.1) Been in contact with birds/bird products/someone suspected/confirmed of having Avian influenza in the last 14 days		
2.2.2) Eaten raw poultry/raw poultry products in the last 14 days		
2.2.3) Handled samples suspected of containing Avian Influenza virus in the last 14 days		
2.2.4) Travelled Africa, South/Central America or the Caribbean in the last 6 days and do not have a valid yellow fever vaccination certificate?		
2.2.5) Been in Africa in the last 21 days		
2.2.6) Been in contact with camels or bodily fluids from a camel, including having been coughed or sneezed on by a camel, or drunk raw camel milk or consumed camel meat in a country in the Middle East?		

2.3) Gastro-intestinal illness

2.3.1) Cases of diarrhoea and/or gastro intestinal illness have been recorded in the vessel's medical log during the current voyage and/or the last 21 days

6

2.3.2) How many passengers and crew were on board during the current voyage and/or last 21 days

Passengers Crew

2647

1148

2.3.3) Was there any situation on board, which may lead to infection or the spread of disease

N

Details:

2.a) Has the vessel been in mainland China on or before 1 February 2020 and less than 14 days ago?

N

2.b) Has any person on the vessel been in mainland China on or after the 14 February and less than 14 days ago?

N

How many persons?

2.c) Has any person on the vessel been in contact with a proven case of novel coronavirus infection in the last 14 days?

N

How many persons?

End of Human Health Report

Submitted by

RUBY PRINCESS

Submitted on

18/03/2020 19:21

21

Received by vessel staff
20
Vessel staff advised 1 x crew member
remained in isolation due to illness.
No passengers exhibited, cleaned
for down departure. All details
related to surveillance as requested.
Finish at 1542.
20 March 2020 AM 0530 White Bay
Silver witness with Stella Gault.
Finish at 1542.

19

19 March 2020 AM 0530 Off Ruby.
Princess with 1 Milestone & Dariusz
RPL & New Zealand, boarding
conducted with officers Milestone and
Dariusz, vessel staff advised 13
passengers isolated due to flu like
symptoms. Quarantine supervisor
Frank advised Dept of Health not
attending due to vessel being
deemed low risk. Vessel staff advised
2 x passengers taken by ambulance
to hospital for new flu confirmed
issues (1 x cardiac 1 x nerve issues).
Vessel staff advised swabs conducted
of sick passengers and sent for
testing. Vessel was advised to keep
isolated passengers on board until
all other passengers and crew debarked
from vessel. Remaining passengers
were clean for debarkation. Agent
later advised that all passengers
that had swabs taken were negative
for COVID-19. The isolated passengers
then debarked without any issue
infection. Their 13 cases were

18

Duplicate of 070_3-DHA.0001.0002.0450

From: ICC-One
Sent: Thu, 19 Mar 2020 06:56:30 +1100
To: RCUNSW
Cc: ICC-One; Susan DRENNAN; Susan BLACK; Jason REGAN
Subject: TASKING BA135 - Ruby Princess Bio Security [SEC=UNCLASSIFIED]
Attachments: REPORT.PDF
Importance: High

UNCLASSIFIED

Good morning NSW

Please find the advice from NZ relating to the passengers on-board the Cruise Vessel RUBY PRINCESS did NOT undergo testing in NZ.

- Ruby departed Napier 15 March on her normal voyage but was recalled to Australia immediately and sailed for Australia on the same day.

Please advise your Officers accordingly.

Regards,

Ross Keeling
Co-ordinator
OP BANDORA ALPHA
Incident Command Centre
Australian Border Force
P: + 61 2 [REDACTED]
E: icc-one@abf.gov.au

The information in this email has been disclosed by the Department of Home Affairs (HA) under Part 6 of the Australian Border Force Act 2015. The recipient must not use or further disclose this information except for the purpose for which it was disclosed or as otherwise required or authorised by law.

UNCLASSIFIED

From: TABOR Kieran [REDACTED]@Customs.govt.nz> **On Behalf Of** ITOC Operations Centre
Sent: Thursday, 19 March 2020 6:30 AM
To: ICC-One <ICC-One@abf.gov.au>; ITOC Operations Centre <ITOCOperationsCentre@customs.govt.nz>
Cc: Natasha BARON-BIDOIS [REDACTED]@HOMEAFFAIRS.GOV.AU>
Subject: RE: Ruby Princess Bio Security [SEC=UNCLASSIFIED]

Mick,

See below from our Cruise ship Coordinator.

.....

Hi, having checked with the agent it would appear they are most likely talking about the Golden Princess, not the Ruby.

Golden was in Akaroa over the weekend. and testing was conducted with negative results. She then departed deep sea.

Ruby had departed Napier 15 March on her normal voyage but was recalled to Australia immediately and sailed for Australia on the same day.

Angela

.....



Regards,

Kieran Tabor
Watchkeeper
Integrated Targeting & Operations Centre (ITOC)
New Zealand Customs Service | Te Mana Ārai o Aotearoa
Phone: (0508 ITOCOPS) +64 9 927 8009
Email: ITOCOPS@customs.govt.nz

The Integrated Targeting & Operations Centre (ITOC) actively pursues information that will assist Government Agencies to interdict illicit movement of goods, persons and craft. Information obtained will be forwarded to appropriate operational locations for use in enforcement targeting. Ops locations are encouraged to contact the ITOC on 0508 ITOCOPS (0508 486 267) or email ITOCOPS@customs.govt.nz

From: ICC-One <ICC-One@abf.gov.au>
Sent: Thursday, 19 March 2020 6:16
To: ITOC Operations Centre <ITOCOperationsCentre@customs.govt.nz>
Cc: Natasha BARON-BIDOIS [REDACTED] <[\[REDACTED\]@HOMEAFFAIRS.GOV.AU](mailto:[REDACTED]@HOMEAFFAIRS.GOV.AU)>; ICC-One <ICC-One@abf.gov.au>
Subject: Ruby Princess Bio Security [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good morning ITOC.

We have cruise vessel Ruby Princess docked in Australia this morning at 02:00hrs.

We have been advised that New Zealand conducted COVID-19 tests on six (6) passengers aboard this vessel. See below email for background information

Can you please provide further information regarding these tests? Have the result been determined? What was the outcome?

Your advice and assistance is greatly appreciated.

Regards,

Mick Lund
Actioner 4
OP BANDORA ALPHA
Incident Command Centre
Australian Border Force
P: + 61 2 [REDACTED]
E: icc-one@abf.gov.au

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The information contained in this email message is intended only for the addresses and is not necessarily the official view or communication of the New Zealand Customs Service.

This email may contain information that is confidential or legally privileged. If you received it by mistake, please:

- (a) Reply promptly to that effect, and remove this email and the reply from your system; and
- (b) do not act on this email in any other way.



Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

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Vessel Type Cruise Vessel		
Vessel Email [REDACTED]@princesscruises.com		

Arrival Details

Voyage # RU2007	Agency to which any updated conditions will be sent CARNIVAL AUSTRALIA SYDNEY
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Submitted by

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[REDACTED]

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Cc: RCUNSW <RCUNSW@abf.gov.au>; Danielle YANNOPOULOS
 [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>; Matthew O'CONNOR [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Subject: FW: BIO SECURITY DECLARATION [SEC=[REDACTED]]

[REDACTED]

Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

Sharon Khan
Duty Supervisor | NSW Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED]
E: rcu@abf.gov.au

[REDACTED]

From: Cameron Butchart [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Sent: Thursday, 19 March 2020 1:51 AM
To: RCUNSW <RCUNSW@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

Cameron Butchart | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place | Millers Point NSW 2000 Australia](#)
PO Box 25, Millers Point | NSW 2000 Australia

E: [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
T: +61 2 [REDACTED]
www.portauthoritynsw.com.au



YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: SY_VTS [REDACTED] <[REDACTED]@portauthoritynsw.com.au>
Date: 19 March 2020 at 00:25:36 AEDT
To: Cameron Butchart [REDACTED] <[REDACTED]@portauthoritynsw.com.au>
Subject: FW: BIO SECURITY DECLARATION

From: Ruby Staff Captain 1 [mailto:[REDACTED]@princesscruises.com]
Sent: Thursday, 19 March 2020 12:15 AM
To: SY_VTS [REDACTED] <[REDACTED]@portauthoritynsw.com.au>
Cc: Ruby Captain <[REDACTED]@princesscruises.com>; Ruby Bridge <[REDACTED]@princesscruises.com>
Subject: RE: BIO SECURITY DECLARATION

Good evening

Please see attached document, as was submitted to NSW PH. NSW PH have cleared us for disembarkation without any conditions except general precautions. Please also be advised that all passengers and crew that are currently ill are isolated onboard.

Regards,

Disclaimer

This message is intended for the addressee named and may contain confidential information. If you are not the intended recipient, please delete it and notify the sender. Views expressed in this message are those of the individual sender, and are not necessarily the views of the Port Authority of New South Wales.



Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

This is a COPY of the Human Health Report submitted to the Department of Agriculture, Water and the Environment. If the Master or Agent of this vessel becomes aware that the information contained in this report is inaccurate, incomplete or out of date, they must complete a new report correcting the information as soon as practicable. Failure to provide this information is in breach of the *Biosecurity Act 2015*.

Vessel Particulars

Vessel Name	IMO	
RUBY PRINCESS	9378462	
Call Sign	Registration/Official #	Country of Registry
ZCDY2	737959	BERMUDA
Vessel Type		
Cruise Vessel		
Vessel Email		
[REDACTED]@princesscruises.com		

Arrival Details

Voyage #	Agency to which any updated conditions will be sent
RU2007	CARNIVAL AUSTRALIA SYDNEY

Human Health

1.) Have any persons died on board during the current voyage?

N

1.1) How many persons died?

1.2) Cause or suspected cause of death:

2.) Have any persons become ill or shown signs of illness in the past 14 days?

Response Number

Y

128

2.1) Is any person on board the vessel displaying any of the following symptoms?

2.1.1) Temperature over 38°C (if no thermometer is available, any person suspected of having a temperature should be reported)	Y	24
2.1.2) Acute unexplained non-itchy skin rashes or lesions, and non-itchy rashes or lesions caused by illness or exposure to hazardous agents (but not heat rashes, dermatitis, eczema, or similar common skin conditions)		
2.1.3) Muscle aches, diarrhoea, severe headaches or vomiting (but not vomiting caused by inebriation or motion sickness)	Y	6
2.1.4) Severe bruising or bleeding from the nose, ears, eyes,		

mouth, anus or skin (but not in a person pre-disposed to nosebleeds or haemorrhoids, or has cuts and abrasions)		
2.1.5) Glandular swelling in armpits or neck		
2.1.6) Prolonged loss of consciousness where a person cannot be roused (but not loss of consciousness caused by consumption of alcohol, drugs or medications, fainting or sleeping)		
2.1.7) Persistent coughing and difficulty breathing with no apparent cause and no history of similar symptoms (but not persistent coughing and difficulty breathing caused by asthma, heart disease, obesity, chronic bronchitis or emphysema)		
2.1.8) Except in the case of a person with restricted mobility or an otherwise healthy young child - an inability to disembark from a vessel without assistance		
2.1.9) Yellowing of the skin/whites of the eyes		

2.2) Has the ill person(s) on board:

2.2.1) Been in contact with birds/bird products/someone suspected/confirmed of having Avian influenza in the last 14 days		
2.2.2) Eaten raw poultry/raw poultry products in the last 14 days		
2.2.3) Handled samples suspected of containing Avian Influenza virus in the last 14 days		
2.2.4) Travelled Africa, South/Central America or the Caribbean in the last 6 days and do not have a valid yellow fever vaccination certificate?		
2.2.5) Been in Africa in the last 21 days		
2.2.6) Been in contact with camels or bodily fluids from a camel, including having been coughed or sneezed on by a camel, or drunk raw camel milk or consumed camel meat in a country in the Middle East?		

2.3) Gastro-intestinal illness

2.3.1) Cases of diarrhoea and/or gastro intestinal illness have been recorded in the vessel's medical log during the current voyage and/or the last 21 days

6

2.3.2) How many passengers and crew were on board during the current voyage and/or last 21 days

Passengers	Crew
------------	------

2647

1148

2.3.3) Was there any situation on board, which may lead to infection or the spread of disease

N

Details:

2.a) Has the vessel been in mainland China on or before 1 February 2020 and less than 14 days ago?

N

2.b) Has any person on the vessel been in mainland China on or after the 14 February and less than 14 days ago?

N

How many persons?

2.c) Has any person on the vessel been in contact with a proven case of novel coronavirus infection in the last 14 days?

N

How many persons?

End of Human Health Report

Submitted by

RUBY PRINCESS

Submitted on

18/03/2020 19:21

From: Omer OZGER
Sent: Thu, 19 Mar 2020 09:07:16 +1100
To: Andrew SNOOK
Cc: Jeffrey VANDAM
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20
[SEC=PROTECTED]
Attachments: 2020-03-19 08.11.35.pdf, REPORT.PDF, Lab form for coronavirus testing from a cruise ship.docx
Importance: Normal

PROTECTED

Hi Andrew,

Advice received (see attached doctors report) from Port Agent re swab tests from isolated pax on Ruby Princess.
All tests returned back **NEGATIVE**.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 8339 6305 | M: 0418 215 192
E: omer.ozger@abf.gov.au

PROTECTED

From: Omer OZGER
Sent: Thursday, 19 March 2020 8:34 AM
To: Andrew SNOOK <ANDREW.SNOOK@ABF.GOV.AU>
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

PROTECTED

Hi Andrew,

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning.

Department of Health (DOH) not present for arrival. Quarantine supervisor Franz advised, DOH has assessed the vessel and it was determined the vessel low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group. I have queried the discrepancy for the difference in numbers (13 swabs vs 11 isolated pax) and will advise further when details are received.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. This was in contradiction to the vessel originally informing that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

I will advise back with any further relevant information received.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 8339 6305 | M: 0418 215 192
E: omer.ozger@abf.gov.au

PROTECTED

From: Andrew SNOOK <Andrew.Snook@abf.gov.au>

Sent: Thursday, 19 March 2020 7:00 AM

To: Omer OZGER <OMER.OZGER@ABF.GOV.AU>

Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

PROTECTED

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 5:47 AM
To: [Sydney Boarding Supervisors] <sbs@abf.gov.au>; Jeffrey VANDAM <Jeffrey.Vandam@abf.gov.au>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Matthew O'CONNOR <Matthew.OConnor@abf.gov.au>; Cheryl HALPIN <Cheryl.Halpin@abf.gov.au>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

Maritime,

Grateful if you could provide an overview of the situation ASAP when known.

Regards

Ian Hillhouse
Supervisor Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 8339 6693
E: RCUNSW@abf.gov.au

From: ICC-One
Sent: Thursday, 19 March 2020 4:48 AM
To: RCUNSW
Cc: Julie COLUMBUS; ICC-One
Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

PROTECTED

Good morning RCU NSW,







Your request has been sent to New Zealand and the results will be provided on receipt.

Can you advise:

- What is the reason for isolating 128 passengers?
- Are there any known plans to undertake COVID-19 testing on board the vessel prior to further passengers disembarking?
- Are there any suspected cases or interactions with COVID-19 confirmed cases on board the vessel?
- Did any additional passengers embark the vessel in New Zealand?
- What is the current plan for reception?

Online records indicate that the vessel has recently made land in New Zealand.

PORT CALLS

Current AIS Destination	Estimated Time of Arrival	
 Sydney	Mar 18, 17:30	
Port	Arrival (UTC)	In Port
 Sydney	Mar 18, 14:28	3h 4m
 Napier	Mar 14, 17:41	9h 58m
 Wellington	Mar 13, 18:24	11h 39m
 Sydney	Mar 7, 17:45	18h 56m
 Wellington	Mar 1, 17:27	10h 52m

Your assistance is appreciated.

Regards,

Grant Nissen
Coordinator
Incident Command Centre
Australian Border Force
P: + 61 2 5127 8149
E: ICC-one@abf.gov.au

The information in this email contains sensitive information concerning Operation Sovereign Borders (OSB) and must only be handled by and/or disseminated to a person who has been approved by the Commander or Deputy Commander of the Joint Agency Task Force OSB and has a genuine need-to-know. Unauthorised disclosure of OSB information may be an offence under the Crimes Act 1914 or Australian Border Force Act 2015, which can carry a penalty of up to two years imprisonment.

PROTECTED

PROTECTED

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 3:59 AM
To: ICC-One <ICC-One@abf.gov.au>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Danielle YANNOPOULOS <Danielle.Yannopoulos@abf.gov.au>; Matthew O'CONNOR <Matthew.OConnor@abf.gov.au>
Subject: FW: BIO SECURITY DECLARATION [SEC=PROTECTED]

PROTECTED

Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

Sharon Khan
Duty Supervisor | NSW Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 8339 6693
E: rcu@abf.gov.au

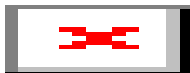
PROTECTED

From: Cameron Butchart <CButchart@portauthoritynsw.com.au>
Sent: Thursday, 19 March 2020 1:51 AM
To: RCUNSW <RCUNSW@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

Cameron Butchart | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place](#) | [Millers Point NSW 2000 Australia](#)
PO Box 25, Millers Point | NSW 2000 Australia

E: cbutchart@portauthoritynsw.com.au
T: [+61 2 9296 4961](tel:+61292964961)
www.portauthoritynsw.com.au



YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: SY_VTS <vts@portauthoritynsw.com.au>
Date: 19 March 2020 at 00:25:36 AEDT
To: Cameron Butchart <CButchart@portauthoritynsw.com.au>
Subject: FW: BIO SECURITY DECLARATION

From: Ruby Staff Captain 1 [[mailto:\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)]
Sent: Thursday, 19 March 2020 12:15 AM
To: SY_VTS <vts@portauthoritynsw.com.au>
Cc: Ruby Captain <[\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)>; Ruby Bridge
<[\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)>
Subject: RE: BIO SECURITY DECLARATION

Good evening

Please see attached document, as was submitted to NSW PH. NSW PH have cleared us for disembarkation without any conditions except general precautions. Please also be advised that all passengers and crew that are currently ill are isolated onboard.

Regards,

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From: Omer OZGER
Sent: Fri, 20 Mar 2020 14:50:21 +1100
To: Jeffrey VANDAM
Subject: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]
Attachments: Lab form for coronavirus testing from a cruise ship.docx
Importance: Normal

UNCLASSIFIED

Hi Jeff,

The timeline of events for the Ruby Princess are as follows:

Ruby Princess departed Australia on 8th March 2020 on an RTC cruise to New Zealand.
Last port of call was Napier New Zealand on 15 March 2020.
Vessel arrived into the Overseas Passenger Terminal in Sydney at 02:29 on 18 March 2020.
Vessel arrived early due to debark of 2 pax via ambulance with cardiac and nerve issues.
ABF officers OZGER, MILOSEVIC and RISTOVSKI board the vessel for inwards clearance formalities at approximately 06:10 with the agent and Dept. of Agriculture.
Agent advised on arrival that there a number of passengers isolated in their cabins with flu like symptoms.
Agent advised Dept. of Health not attending and vessel clear to debark all pax.
I advised we did not require to see the passengers however arranged for the IPC's to be collected and delivered to us.
Boarding formalities completed and clearance given to the vessel by ABF and Agriculture.
Debark of passengers 2647 from vessel commenced at approx. 06:30.
The isolated passengers were instructed to remain on vessel until all other passengers and signing off crew debarked from vessel.
The isolated passengers then debarked from vessel without any ABF interaction.
The vessel was subsequently cleared for departure offshore in Australia as no next port had been scheduled (still no confirmation on next port).

Below was received from the agent today, in regards to information from Dept. of Health.
Agent advised on 18th of March 2020 PM to Dept. of Health, 13 passengers (as per attached list) were isolated with flu-like symptoms.
Agent advised on 18th of March 2020 PM, Dept. of Health were not boarding the vessel, but had given clearance for all passengers to debark on the 19th of March.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED] | M: [REDACTED]
E [REDACTED]@abf.gov.au

UNCLASSIFIED

Ruby Princess

Specimens: Viral swabs

Tests required:



CoVID-19 PCR



Respiratory multiplex PCR

Notes:

Specimen collection – Isolate in a separate room, use transmission based precautions and collect combined nose/nasopharynx and throat/oropharynx viral swabs. Use either red top (UTM) or green top (VTM) swabs.

During transportation specimens should remain bagged and sealed and kept on ice or in a refrigerated container. Send a copy of this form with the specimens and email a copy to [REDACTED]@health.nsw.gov.au and [REDACTED]@health.nsw.gov.au before arrival.

****COPY to Prof Mark Ferson, Public Health Unit**

Patient Details:

<i>Name</i>	<i>Date of Birth</i>	<i>Specimen collection date</i>	<i>Residential Postcode</i>	<i>State/country</i>	<i>Rapid flu test result (if done)</i>
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]		A+B Negative

Ruby Princess

					<i>A+B</i>
		18 Mar 20			<i>Negative</i>
		18 Mar 20			<i>A+B</i>
					<i>Negative</i>

Specimens should be delivered to:

SAViD Area Virology Laboratory (NSWHP Randwick Microbiology)
Specimen Reception
Level 4 Prince of Wales Hospitals Campus
Randwick NSW 2031

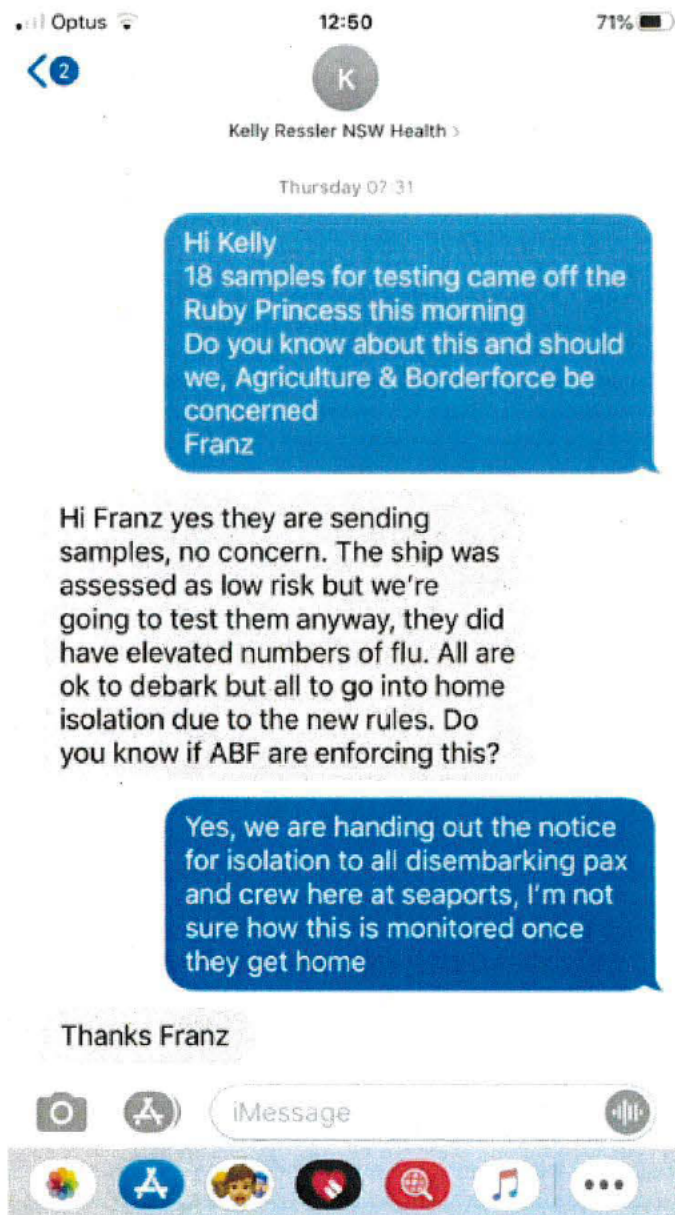
Doctor's signature:

Doctor's Name: Dr Ilse Von Watzdorf

Ship Name: Ruby Princess

Date: 18 Mar 2020

Attachment # 7.



RVI Inspection

▼ Inspection Header Information

► Vessel Details

▼ Inspection Particulars

Port

SYDNEY

Berth

OPT

Port Agency

CARNIVAL AUSTRALIA SYDNEY

Billing Agency

CARNIVAL AUSTRALIA SYDNEY

Crew Change Agency

CARNIVAL AUSTRALIA SYDNEY

Inspection start (dd/MM/yyyy hh:mm a) *

19/03/2020 06:00 AM



Number of billable inspectors *

1

▼ Inspection Notes

0

(max 1000)

▼ Routine Vessel Inspection

➤ [Document Verification](#)

➤ [Crew Change](#)

▼ Human Health

▼ Death Onboard

Was there a death onboard during the current voyage? *

☒ Yes ☐ No

▼ Illness and Injury

Does any traveller on the vessel have an illness or injury? *

☒ Yes ☐ No

Any injuries? *

☒ Yes ☐ No

Any illnesses? *

☒ Yes ☐ No

▼ Fever, Chills, Sweats

▼ Fever, Chills, Sweats

Has any traveller had fever, chills or sweats in the last 24 hours, OR a new coughing illness which developed in the past 2 weeks? *

☒ Yes ☐ No

You must administer the traveller with illness checklist (TIC) to each ill traveller, and provide a summary below. TIC is available on the IML.

TIC Summary [+ Add](#)

Illness Summary	Number of Travellers Affected	Actions Taken
gastro	6	doctor on board Delete

▼ Sick Traveller Notification

When was the Department notified of the ill traveller/s? *

☒ Prior to inspection ☐ At inspection ☐ Not notified

Did the ill traveller/s disembark to seek medical attention? *

☒ Yes ☐ No

▼ Gastro-Intestinal Illness

Does any traveller have a Gastro-Intestinal illness? *

☒ Yes ☐ No

Complete Table [?](#)

Number of Cases	Total Crew and Pax	Percentage	Greater than 3%?
6	4647		No ▼

Was the Department notified of any Gastro-Intestinal Illness prior to arrival? *

☒ Yes ☐ No

Was the Department notified of any Gastro-Intestinal illness prior to arrival? *

☒ Yes ☐ No

Verify vessel's medical log *

☒ Satisfactory ☐ Unsatisfactory ☐ Not Verified

Is a Ballast water inspection required? *

☒ Yes ☐ No

➤ Ballast Water

➤ Ship Spaces

▼ PAR Response Verification

➤ Inspection Completion

➤ Animals

➤ Insects

➤ Plants

➤ Cargo

➤ Waste

[➤ Cargo](#)[➤ Waste](#)

Were there conditions on board that require a Ship Sanitation Control Certificate to be issued? *

☐ Yes☒ No

▼ Duration

Duration (hours) * ⓘ

1

Duration (minutes) *

0

Total minutes *

60

Routine Vessel Inspection eForm version 2.2

Attachment name

[Par_RUBY PRINCESS_2020-03-16.pdf](#)

[BW_RUBY PRINCESS_2020-03-16.pdf](#)

[BSD-RUBY PRINCESS-ver4-2020-03-16.pdf](#)



Australian Government
**Department of Agriculture,
 Water and the Environment**

Biosecurity Status Document

Vessel Name: RUBY PRINCESS

IMO Number: 9378462

Document Version: 5

Call Sign: ZCDY2

Voyage Number: RU2007

Issued on: 19/03/2020 7:39:57 AM (Canberra Time)

Details

The following information provides the status of this voyage as of the date noted above. Where changes occur, a revised version of this document will be provided.

Conditions outlined in this document include directions issued under a specific section of the *Biosecurity Act 2015* and guidance on how to comply with the department's requirements. Failure to follow these conditions may constitute an offence, which may lead to penalties or prosecution under the *Biosecurity Act 2015*. More detail is in the footnotes included at the end of this document.

The vessel's master and agent must comply with the department's requirements and directions, including providing all relevant documentation upon request. The department must be notified immediately of any changes to the information provided in relation to this voyage. This includes changes to berthing/departure times or locations.

Berthing Conditions in Australian First Point of Entry Ports	
<p>The vessel has met its reporting requirements and is eligible to berth in Australian first points of entry. The operator of the vessel must, as soon as practical, notify a biosecurity officer if information in the pre-arrival report is incomplete or incorrect.</p>	

Berthing Conditions in Australian Non First Point of Entry Ports	
<p>If you intend to enter a Non-First Point of Entry port during your voyage in Australian waters you must receive approval from the department prior to arrival in the port.</p> <p>All major Australian ports have been determined as First Points of Entry and are listed on the department's website at http://www.agriculture.gov.au/biosecurity/avm/vessels/first-point-entry-and-non-first-point-entry. Vessels may visit any First Point of Entry during their voyage in Australia.</p> <p>It is an offence for a vessel subject to biosecurity control to moor and/or unload goods at a port in Australian territory that is not a first point of entry, unless the Director of Biosecurity (or delegate) has given permission.</p>	

Vessel Biosecurity	
<p>All plants should be kept inside and away from open doors and with windows closed. Unless authorised to do so, all plants should be kept inside the vessel while the vessel is in port and remain on board the vessel in Australian territory.</p> <p>No plant, foodstuffs or goods (excluding goods carried as cargo) may be removed from the vessel without the approval or direction of a biosecurity officer.</p> <p>Increased intervention and a stronger enforcement approach is currently in place to keep African Swine Fever (ASF) out of Australia. Passengers and crew must not remove jerky, biltong and other pork products from the vessel.</p>	

T +61 8 8201 6185 or 1300 004 605
 F +61 8 8201 6176
 E maritimenc@awe.gov.au

18 Marcus Clarke Street
 Canberra City ACT 2601

GPO Box 858
 Canberra ACT 2601

www.awe.gov.au
 ABN 34 190 894 983



Australian Government
**Department of Agriculture,
 Water and the Environment**

Galley grinders, waste chutes and swing bins that discharge waste overboard must not be used in Australian ports or waters. Foodstuffs must not be used as bait for fishing in Australian ports or waters.

Masters must advise the department of:

- any crew departing; and/or,
- waste being discharged from the vessel to a provider that does not have an approved arrangement.

Hitchhiking and migratory birds must be removed from the vessel prior to the vessel entering Australian territorial sea. Report any insects or animals, including rodents found on board the vessel during the voyage to the department. Refer to the Biosecurity Checklist for Vessel Masters and information on the Vessel Compliance Scheme to ensure compliance with the department's requirements.

Vessel Pratique and Ship Sanitation



Pratique is granted to the RUBY PRINCESS for all ports in Australia^C. The Quarantine Signal (letter Q in the International Code of Signals) is not required to be displayed.

The vessel's master or agent must notify the department as soon as practicable if any individuals on board have signs or symptoms of a listed human disease during the current Australian voyage.

Ballast Status



The vessel has declared that it does not intend to discharge from the following tanks: DB 13P, DB 15P, DB 16S, DB 18S, DB 1C, DB 2C, DB14S, DB17P and FPT. A new Ballast Water Report must be submitted if discharge intentions change.

All ballast water must be managed in accordance with the Australian Ballast Water Management Requirements. The vessel may commit an offence if unmanaged ballast water is discharged from any tank on this vessel. This includes Australian sourced ballast water intended for discharge within Australian seas

If the vessel becomes aware that the information provided in the Ballast Water Report is incomplete or incorrect, additional or corrected information must be provided as soon as possible. Vessels taking up ballast in the Australian seas are highly encouraged to resubmit an additional Ballast Water Report prior to discharge of Australian sourced water.

Ballast water exchange must not be conducted in the Great Barrier Reef Marine Park, as set out in the Australian Ballast Water Requirements.

The vessel may commit an offence if sediment is discharged in Australian seas from any tank on this vessel. All ballast sediment should be removed to a landside facility in accordance with Australian federal and state waste management policies. Disposal of ballast tank sediment outside the 200Nm limit is an acceptable management practice.



Australian Government
**Department of Agriculture,
 Water and the Environment**

Footnotes

These footnotes provide more detail on the conditions specified in this document. This document does not release the vessel's cargo from biosecurity control. It also does not supersede any reporting requirements, directions or security determinations from other Australian or State Government agencies.

More information on this document can be found on the department's website:

<http://www.awe.gov.au/biosecurity/avm/vessels>

Ref	Section Title
a	<p>This vessel is released from biosecurity control under Section 218 of the <i>Biosecurity Act 2015</i>. This is a notice releasing the vessel from biosecurity control under section 219. The vessel may become subject to biosecurity control in the future, if it:</p> <ul style="list-style-type: none"> enters Australian territory on a journey that commenced outside Australia; is exposed to another conveyance or to prescribed goods that are subject to biosecurity control; leaves Australian territory and is exposed to another conveyance. <p>If the vessel becomes subject to biosecurity control in the future, additional reporting will be required.</p>
b	<p>Permission to moor at a port that is not a declared first point of entry may be issued under section 247 of <i>Biosecurity Act 2015</i>. Permission to unload goods at a port that is not a declared First Point of Entry may be issued under section 146.</p>
c	<p>Pratique is granted to this vessel under the <i>Biosecurity Act 2015</i>. Pratique is granted at the "Issued On" time stated on the first BSD that this condition appears.</p>
d	<p>The goods or conveyance specified by this notice are subject to biosecurity control or are on board a conveyance that is subject to biosecurity control. A biosecurity control notice has been issued under section 129 or 203 of the <i>Biosecurity Act 2015</i>.</p>
e	<p>The goods or conveyance specified by this notice are required to be treated as specified, in accordance with section 133 or 208 of the <i>Biosecurity Act 2015</i>.</p>
f	<p>The goods specified in this notice have been brought into Australia in contravention of the <i>Biosecurity Act 2015</i>. Unless you comply with this notice within the timeframe specified, the Director of Biosecurity will determine that the goods are forfeited to the Commonwealth under section 628 of the <i>Biosecurity Act 2015</i>. If goods are forfeited to the Commonwealth, a biosecurity officer may take possession of the goods and cause the goods to be sold, destroyed, removed from Australian territory or otherwise disposed of.</p>
g	<p>The conveyance specified in this notice has been directed to move to a place not outside Australian territory under section 202 of the <i>Biosecurity Act 2015</i>.</p>



Australian Government

**Department of Agriculture,
Water and the Environment**

Duplicate of 033_2-AWE.0003.0004.0055

From: Omer OZGER
Sent: Thu, 19 Mar 2020 08:34:14 +1100
To: Andrew SNOOK
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20
[SEC=]
Attachments: 2020-03-19 08.11.35.pdf, REPORT.PDF
Importance: Normal

Hi Andrew,

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning.

Department of Health (DOH) not present for arrival. Quarantine supervisor Franz advised, DOH has assessed the vessel and it was determined the vessel low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group. I have queried the discrepancy for the difference in numbers (13 swabs vs 11 isolated pax) and will advise further when details are received.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. This was in contradiction to the vessel originally informing that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

I will advise back with any further relevant information received.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group

Australian Border Force
P: 02 [REDACTED] | M: [REDACTED]
E: [REDACTED]@abf.gov.au

[REDACTED]

From: Andrew SNOOK [REDACTED]@abf.gov.au
Sent: Thursday, 19 March 2020 7:00 AM
To: Omer OZGER [REDACTED]@ABF.GOV.AU>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

[REDACTED]

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 5:47 AM
To: [Sydney Boarding Supervisors] <sbs@abf.gov.au>; Jeffrey VANDAM [REDACTED]@abf.gov.au>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Matthew O'CONNOR [REDACTED]@abf.gov.au>; Cheryl HALPIN [REDACTED]@abf.gov.au>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

Maritime,

Grateful if you could provide an overview of the situation ASAP when known.

Regards

Ian Hillhouse
Supervisor Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED]
E: RCUNSW@abf.gov.au

From: ICC-One
Sent: Thursday, 19 March 2020 4:48 AM
To: RCUNSW
Cc: Julie COLUMBUS; ICC-One
Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=[REDACTED]]

[REDACTED]

Good morning RCU NSW,







Your request has been sent to New Zealand and the results will be provided on receipt.

Can you advise:

- What is the reason for isolating 128 passengers?
- Are there any known plans to undertake COVID-19 testing on board the vessel prior to further passengers disembarking?
- Are there any suspected cases or interactions with COVID-19 confirmed cases on board the vessel?
- Did any additional passengers embark the vessel in New Zealand?
- What is the current plan for reception?

Online records indicate that the vessel has recently made land in New Zealand.

PORT CALLS

Current AIS Destination	Estimated Time of Arrival	
 Sydney	Mar 18, 17:30	
Port	Arrival (UTC)	In Port
 Sydney	Mar 18, 14:28	3h 4m
 Napier	Mar 14, 17:41	9h 58m
 Wellington	Mar 13, 18:24	11h 39m
 Sydney	Mar 7, 17:45	18h 56m
 Wellington	Mar 1, 17:27	10h 52m

Your assistance is appreciated.

Regards,

Grant Nissen
Coordinator
Incident Command Centre
Australian Border Force
P: + 61 2 [REDACTED]
E: ICC-one@abf.gov.au

The information in this email contains sensitive information concerning Operation Sovereign Borders (OSB) and must only be handled by and/or disseminated to a person who has been approved by the Commander or Deputy Commander of the Joint Agency Task Force OSB and has a genuine need-to-know. Unauthorised disclosure of OSB information may be an offence under the Crimes Act 1914 or Australian Border Force Act 2015, which can carry a penalty of up to two years imprisonment.

[REDACTED]

[REDACTED]

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 3:59 AM
To: ICC-One <ICC-One@abf.gov.au>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Danielle YANNOPOULOS
[REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>; Matthew O'CONNOR [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Subject: FW: BIO SECURITY DECLARATION [SEC=[REDACTED]]

[REDACTED]
Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

Sharon Khan
Duty Supervisor | NSW Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED]
E: rcu@abf.gov.au

[REDACTED]

From: Cameron Butchart [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Sent: Thursday, 19 March 2020 1:51 AM
To: RCUNSW <RCUNSW@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

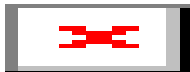
Cameron Butchart | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place](#) | [Millers Point NSW 2000 Australia](#)
PO Box 25, Millers Point | NSW 2000 Australia

E: [REDACTED]@portauthoritynsw.com.au

T: +61 2 [REDACTED]

www.portauthoritynsw.com.au



YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: SY_VTS [REDACTED]@portauthoritynsw.com.au>
Date: 19 March 2020 at 00:25:36 AEDT
To: Cameron Butchart [REDACTED]@portauthoritynsw.com.au>
Subject: FW: BIO SECURITY DECLARATION

From: Ruby Staff Captain 1 [[mailto:\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)]
Sent: Thursday, 19 March 2020 12:15 AM
To: SY_VTS [REDACTED]@portauthoritynsw.com.au>
Cc: Ruby Captain <[REDACTED]@princesscruises.com>; Ruby Bridge
<[REDACTED]@princesscruises.com>
Subject: RE: BIO SECURITY DECLARATION

Good evening

Please see attached document, as was submitted to NSW PH. NSW PH have cleared us for disembarkation without any conditions except general precautions. Please also be advised that all passengers and crew that are currently ill are isolated onboard.

Regards,

Disclaimer

This message is intended for the addressee named and may contain confidential information. If you are not the intended recipient, please delete it and notify the sender. Views expressed in this message are those of the individual sender, and are not necessarily the views of the Port Authority of New South Wales.

#	LAST	FIRST	SEX	DOB	PP NO	NATIONALITY	PORT/AIRPORT OF EMBARKATION	STATUS
X A436						US	SYD1	ISOLATED
A436						US	SYD1	TRAVEL PARTNER
X A537						AU	SYD1	MEDICAL DEBARK THIS MORNING
A537						AU	SYD1	PARTNER
A609						AU	SYD1	TRAVEL PARTNER
X A609						AU	SYD1	ISOLATED
A624						AU	SYD1	TRAVEL PARTNER
X A624						AU	SYD1	ISOLATED
B724						AU	SYD1	TRAVEL PARTNER
X B724						AU	SYD1	ISOLATED
C212						AU	SYD1	TRAVEL PARTNER
X C212						AU	SYD1	ISOLATED
C323						GB	SYD1	TRAVEL PARTNER
X C323						GB	SYD1	ISOLATED
X 518						AU	SYD1	MEDICAL DEBARK THIS MORNING
X D506						AU	SYD1	ISOLATED
D506						AU	SYD1	TRAVEL PARTNER
X 606						AU	SYD1	ISOLATED
E606						AU	SYD1	TRAVEL PARTNER
F202						US	SYD1	TRAVEL PARTNER
X F202						US	SYD1	ISOLATED



Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

This is a COPY of the Human Health Report submitted to the Department of Agriculture, Water and the Environment. If the Master or Agent of this vessel becomes aware that the information contained in this report is inaccurate, incomplete or out of date, they must complete a new report correcting the information as soon as practicable. Failure to provide this information is in breach of the *Biosecurity Act 2015*.

Vessel Particulars

Vessel Name	IMO	
RUBY PRINCESS	9378462	
Call Sign	Registration/Official #	Country of Registry
ZCDY2	737959	BERMUDA
Vessel Type		
Cruise Vessel		
Vessel Email		
[REDACTED]@princesscruises.com		

Arrival Details

Voyage #	Agency to which any updated conditions will be sent
RU2007	CARNIVAL AUSTRALIA SYDNEY

Human Health

1.) Have any persons died on board during the current voyage?

1.1) How many persons died?

1.2) Cause or suspected cause of death:

	Response	Number
2.) Have any persons become ill or shown signs of illness in the past 14 days?	<input type="text" value="Y"/>	<input type="text" value="128"/>

2.1) Is any person on board the vessel displaying any of the following symptoms?

2.1.1) Temperature over 38°C (if no thermometer is available, any person suspected of having a temperature should be reported)	<input type="text" value="Y"/>	<input type="text" value="24"/>
2.1.2) Acute unexplained non-itchy skin rashes or lesions, and non-itchy rashes or lesions caused by illness or exposure to hazardous agents (but not heat rashes, dermatitis, eczema, or similar common skin conditions)	<input type="text"/>	<input type="text"/>
2.1.3) Muscle aches, diarrhoea, severe headaches or vomiting (but not vomiting caused by inebriation or motion sickness)	<input type="text" value="Y"/>	<input type="text" value="6"/>
2.1.4) Severe bruising or bleeding from the nose, ears, eyes,	<input type="text"/>	<input type="text"/>

mouth, anus or skin (but not in a person pre-disposed to nosebleeds or haemorrhoids, or has cuts and abrasions)		
2.1.5) Glandular swelling in armpits or neck		
2.1.6) Prolonged loss of consciousness where a person cannot be roused (but not loss of consciousness caused by consumption of alcohol, drugs or medications, fainting or sleeping)		
2.1.7) Persistent coughing and difficulty breathing with no apparent cause and no history of similar symptoms (but not persistent coughing and difficulty breathing caused by asthma, heart disease, obesity, chronic bronchitis or emphysema)		
2.1.8) Except in the case of a person with restricted mobility or an otherwise healthy young child - an inability to disembark from a vessel without assistance		
2.1.9) Yellowing of the skin/whites of the eyes		

2.2) Has the ill person(s) on board:

2.2.1) Been in contact with birds/bird products/someone suspected/confirmed of having Avian influenza in the last 14 days		
2.2.2) Eaten raw poultry/raw poultry products in the last 14 days		
2.2.3) Handled samples suspected of containing Avian Influenza virus in the last 14 days		
2.2.4) Travelled Africa, South/Central America or the Caribbean in the last 6 days and do not have a valid yellow fever vaccination certificate?		
2.2.5) Been in Africa in the last 21 days		
2.2.6) Been in contact with camels or bodily fluids from a camel, including having been coughed or sneezed on by a camel, or drunk raw camel milk or consumed camel meat in a country in the Middle East?		

2.3) Gastro-intestinal illness

2.3.1) Cases of diarrhoea and/or gastro intestinal illness have been recorded in the vessel's medical log during the current voyage and/or the last 21 days

6

2.3.2) How many passengers and crew were on board during the current voyage and/or last 21 days

Passengers	Crew
------------	------

2647

1148

2.3.3) Was there any situation on board, which may lead to infection or the spread of disease

N

Details:

2.a) Has the vessel been in mainland China on or before 1 February 2020 and less than 14 days ago?

N

2.b) Has any person on the vessel been in mainland China on or after the 14 February and less than 14 days ago?

N

How many persons?

2.c) Has any person on the vessel been in contact with a proven case of novel coronavirus infection in the last 14 days?

N

How many persons?

End of Human Health Report

Submitted by

RUBY PRINCESS

Submitted on

18/03/2020 19:21

Duplicate of 076_3-DHA.0001.0002.0975

Document 83

Date/Time	Calling Number	Calling User	Called Number	Called User	Connected Number	Connected User	Duration	Leg Count
19/03/2020 5:59		Snook, Andrew					0:00:51	1
19/03/2020 8:34							0:03:53	1
19/03/2020 9:04							0:02:03	1
19/03/2020 9:27				MURRAY, Shane		MURRAY, Shane	0:00:35	1

From: Sydney Boarding Officers
Sent: Fri, 20 Mar 2020 14:27:17 +1100
To: Omer OZGER
Subject: FW: Lab form for coronavirus testing from a cruise ship.docx
[SEC=UNCLASSIFIED]
Attachments: Lab form for coronavirus testing from a cruise ship.docx
Importance: Normal

UNCLASSIFIED

UNCLASSIFIED

From: [REDACTED]@carnivalaustralia.com <[REDACTED]@carnivalaustralia.com>
Sent: Thursday, 19 March 2020 8:38 AM
To: Sydney Boarding Officers <sbo@abf.gov.au>
Subject: Lab form for coronavirus testing from a cruise ship.docx

Hi Omar,

Please see below patient list.

Bibi Tokovic
Port Agent
Carnival Australia
Level 5, 465 Victoria Avenue, Chatswood NSW 2067
p: 02 [REDACTED] | m: +61 [REDACTED]
e: [REDACTED]@carnivalaustralia.com
w: www.carnivalaustralia.com

_____| [Cunard](#) | _____ | [P&O](#)
_____| _____ | [Cruises](#) | _____ | [Princess](#)
_____| _____ | _____ | [Cruises](#) | [Seabourn](#)

Duplicate of 076_3-DHA.0001.0002.0975

#	LAST	FIRST	SEX	DOB	PP NO	NATIONALITY	PORT/AIRPORT OF EMBARKATION	STATUS
X A436						US	SYD1	ISOLATED
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X A624						AU	SYD1	ISOLATED
B724						AU	SYD1	TRAVEL PARTNER
X B724						AU	SYD1	ISOLATED
C212						AU	SYD1	TRAVEL PARTNER
X C212						AU	SYD1	ISOLATED
C323						GB	SYD1	TRAVEL PARTNER
X C323						GB	SYD1	ISOLATED
X 518						AU	SYD1	MEDICAL DEBARK THIS MORNING
X D506						AU	SYD1	ISOLATED
D506						AU	SYD1	TRAVEL PARTNER
X 606						AU	SYD1	ISOLATED
E606						AU	SYD1	TRAVEL PARTNER
F202						US	SYD1	TRAVEL PARTNER
X F202						US	SYD1	ISOLATED



Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

This is a COPY of the Human Health Report submitted to the Department of Agriculture, Water and the Environment. If the Master or Agent of this vessel becomes aware that the information contained in this report is inaccurate, incomplete or out of date, they must complete a new report correcting the information as soon as practicable. Failure to provide this information is in breach of the *Biosecurity Act 2015*.

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RUBY PRINCESS	9378462	
Call Sign	Registration/Official #	Country of Registry
ZCDY2	737959	BERMUDA
Vessel Type		
Cruise Vessel		
Vessel Email		
[REDACTED]@princesscruises.com		

Arrival Details

Voyage #	Agency to which any updated conditions will be sent
RU2007	CARNIVAL AUSTRALIA SYDNEY

Human Health

1.) Have any persons died on board during the current voyage?

1.1) How many persons died?

1.2) Cause or suspected cause of death:

	Response	Number
2.) Have any persons become ill or shown signs of illness in the past 14 days?	Y	128

2.1) Is any person on board the vessel displaying any of the following symptoms?

2.1.1) Temperature over 38°C (if no thermometer is available, any person suspected of having a temperature should be reported)	Y	24
2.1.2) Acute unexplained non-itchy skin rashes or lesions, and non-itchy rashes or lesions caused by illness or exposure to hazardous agents (but not heat rashes, dermatitis, eczema, or similar common skin conditions)		
2.1.3) Muscle aches, diarrhoea, severe headaches or vomiting (but not vomiting caused by inebriation or motion sickness)	Y	6
2.1.4) Severe bruising or bleeding from the nose, ears, eyes,		

mouth, anus or skin (but not in a person pre-disposed to nosebleeds or haemorrhoids, or has cuts and abrasions)		
2.1.5) Glandular swelling in armpits or neck		
2.1.6) Prolonged loss of consciousness where a person cannot be roused (but not loss of consciousness caused by consumption of alcohol, drugs or medications, fainting or sleeping)		
2.1.7) Persistent coughing and difficulty breathing with no apparent cause and no history of similar symptoms (but not persistent coughing and difficulty breathing caused by asthma, heart disease, obesity, chronic bronchitis or emphysema)		
2.1.8) Except in the case of a person with restricted mobility or an otherwise healthy young child - an inability to disembark from a vessel without assistance		
2.1.9) Yellowing of the skin/whites of the eyes		

2.2) Has the ill person(s) on board:

2.2.1) Been in contact with birds/bird products/someone suspected/confirmed of having Avian influenza in the last 14 days		
2.2.2) Eaten raw poultry/raw poultry products in the last 14 days		
2.2.3) Handled samples suspected of containing Avian Influenza virus in the last 14 days		
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2.2.5) Been in Africa in the last 21 days		
2.2.6) Been in contact with camels or bodily fluids from a camel, including having been coughed or sneezed on by a camel, or drunk raw camel milk or consumed camel meat in a country in the Middle East?		

2.3) Gastro-intestinal illness

2.3.1) Cases of diarrhoea and/or gastro intestinal illness have been recorded in the vessel's medical log during the current voyage and/or the last 21 days

6

2.3.2) How many passengers and crew were on board during the current voyage and/or last 21 days

Passengers Crew

2647

1148

2.3.3) Was there any situation on board, which may lead to infection or the spread of disease

N

Details:

2.a) Has the vessel been in mainland China on or before 1 February 2020 and less than 14 days ago?

N

2.b) Has any person on the vessel been in mainland China on or after the 14 February and less than 14 days ago?

N

How many persons?

2.c) Has any person on the vessel been in contact with a proven case of novel coronavirus infection in the last 14 days?

N

How many persons?

End of Human Health Report

Submitted by

RUBY PRINCESS

Submitted on

18/03/2020 19:21

Ruby Princess

Specimens: Viral swabs

Tests required:



CoVID-19 PCR



Respiratory multiplex PCR

Notes:

Specimen collection – Isolate in a separate room, use transmission based precautions and collect combined nose/nasopharynx and throat/oropharynx viral swabs. Use either red top (UTM) or green top (VTM) swabs.

During transportation specimens should remain bagged and sealed and kept on ice or in a refrigerated container. Send a copy of this form with the specimens and email a copy to [REDACTED]@health.nsw.gov.au and [REDACTED]@health.nsw.gov.au before arrival.

****COPY to Prof Mark Ferson, Public Health Unit**

Patient Details:

Name	Date of Birth	Specimen collection date	Residential Postcode	State/country	Rapid flu test result (if done)
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	17 Mar 20	[REDACTED]	[REDACTED]	A+B Negative
[REDACTED]	[REDACTED]	18 Mar 20	[REDACTED]	[REDACTED]	A+B Negative

Ruby Princess

					<i>A+B</i>
		18 Mar 20			<i>Negative</i>
		18 Mar 20			<i>A+B</i>
					<i>Negative</i>

Specimens should be delivered to:

SAViD Area Virology Laboratory (NSWHP Randwick Microbiology)
Specimen Reception
Level 4 Prince of Wales Hospitals Campus
Randwick NSW 2031

Doctor's signature:

Doctor's Name: Dr Ilse Von Watzdorf

Ship Name: Ruby Princess

Date: 18 Mar 2020

Duplicate of 085_4-DHA.0001.0002.0985

ISOLATED + TESTED PASSENGERS x12 + 1x CREW - ALL NEGATIVE

#	LAST	FIRST	SEX	DOB	PP NO	NAT	EMB	STATUS	
A436						US	SYD1	ISOLATED	y
A436						US	SYD1	TRAVEL PARTNER	
A537						AU	SYD1	MEDICAL DEBARK THIS MORNING	y
A537						AU	SYD1	PARTNER	
A609						AU	SYD1	TRAVEL PARTNER	
A609						AU	SYD1	ISOLATED	y
A624						AU	SYD1	TRAVEL PARTNER	
A624						AU	SYD1	ISOLATED	Y
B724						AU	SYD1	TRAVEL PARTNER	
B724						AU	SYD1	ISOLATED	y
C212						AU	SYD1	ISOLATED	y
C212						AU	SYD1	ISOLATED	y
C323						GB	SYD1	TRAVEL PARTNER	
C323						GB	SYD1	ISOLATED	y
C518						AU	SYD1	MEDICAL DEBARK THIS MORNING	y
D506						AU	SYD1	ISOLATED	y
D506						AU	SYD1	TRAVEL PARTNER ISOL	Y
E606						AU	SYD1	ISOLATED	y
E606						AU	SYD1	TRAVEL PARTNER	
L202						US	SYD1	TRAVEL PARTNER	
L202						US	SYD1	ISOLATED	y
3308						PH	SEPT 21 SEATTLE	ISOLATED	Y

MEDICAL
DEBARKMEDICAL
DEBARK

CREW

#	LAST	FIRST	SEX	DOB	PP NO	NAT	EMB	STATUS	
A436						US	SYD1	ISOLATED	y
A436						US	SYD1	TRAVEL PARTNER	
A537					7	AU	SYD1	MEDICAL DEBARK THIS MORNING	y
A537					8	AU	SYD1	PARTNER	
A609						AU	SYD1	TRAVEL PARTNER	
A609				2		AU	SYD1	ISOLATED	y
A624				D	77300000	AU	SYD1	TRAVEL PARTNER	
A624						AU	SYD1	ISOLATED	y
B724				2		AU	SYD1	TRAVEL PARTNER	
B724						AU	SYD1	ISOLATED	y
C212				D	1	AU	SYD1	ISOLATED	y
C212						AU	SYD1	ISOLATED	y
C323						GB	SYD1	TRAVEL PARTNER	
C323						GB	SYD1	ISOLATED	y
C518						AU	SYD1	MEDICAL DEBARK THIS MORNING	y
D506					7	AU	SYD1	ISOLATED	y
D506					8	AU	SYD1	TRAVEL PARTNER	
E606						AU	SYD1	ISOLATED	y
E606						AU	SYD1	TRAVEL PARTNER	
L202						US	SYD1	TRAVEL PARTNER	
L202						US	SYD1	ISOLATED	y
3308						PH	SEPT 21 SEATTLE	ISOLATED	y

From: Omer OZGER
Sent: Thu, 19 Mar 2020 09:54:16 +1100
To: Andrew SNOOK
Cc: Jeffrey VANDAM
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20
[SEC=]
Importance: Normal



Andrew,

Further information confirms the following.

13 swabs taken for testing. This includes 12 passengers and 1 crew member who have been in isolation.

The table below shows the details of affected passengers and crew.

	Surname	Given Name	Status	Swabs Taken	Results
1			Pax	Isolation/Taken by Ambulance	Yes Negative
2			Pax	Isolation/Taken by Ambulance	Yes Negative
			Pax	Partner	No
3			Pax	Isolation	Yes Negative
			Pax	Partner	
4			Pax	Isolation	Yes Negative
			Pax	Partner	
5			Pax	Isolation	Yes Negative
			Pax	Partner	
6			Pax	Isolation	Yes Negative
7			Pax	Isolation	Yes Negative
8			Pax	Isolation	Yes Negative
			Pax	Partner	
9			Pax	Isolation	Yes Negative
			Pax	Partner	
10			Pax	Isolation	Yes Negative
			Pax	Partner	
11			Pax	Isolation	Yes Negative
			Pax	Partner	
12			Pax	Isolation	Yes Negative
			Pax	Partner	
13			CREW	Isolation	Yes Negative

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED] | M: [REDACTED]
E: [REDACTED]@abf.gov.au

[REDACTED]

From: Omer OZGER
Sent: Thursday, 19 March 2020 9:07 AM
To: Andrew SNOOK [REDACTED]@ABF.GOV.AU>
Cc: Jeffrey VANDAM [REDACTED]@ABF.GOV.AU>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC [REDACTED]]

[REDACTED]

Hi Andrew,

Advice received (see attached doctors report) from Port Agent re swab tests from isolated pax on Ruby Princess.
All tests returned back NEGATIVE.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED] | M: [REDACTED]
E: [REDACTED]@abf.gov.au

PROTECTED

From: Omer OZGER
Sent: Thursday, 19 March 2020 8:34 AM

To: Andrew SNOOK [REDACTED]@ABF.GOV.AU>

Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC [REDACTED]]

[REDACTED]

Hi Andrew,

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning.

Department of Health (DOH) not present for arrival. Quarantine supervisor Franz advised, DOH has assessed the vessel and it was determined the vessel low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group. I have queried the discrepancy for the difference in numbers (13 swabs vs 11 isolated pax) and will advise further when details are received.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. This was in contradiction to the vessel originally informing that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

I will advise back with any further relevant information received.

Regards,

Omer Ozger
Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED] | M: [REDACTED]
E: [REDACTED]@abf.gov.au

[REDACTED]

From: Andrew SNOOK [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Sent: Thursday, 19 March 2020 7:00 AM
To: Omer OZGER [REDACTED] <[\[REDACTED\]@ABF.GOV.AU](mailto:[REDACTED]@ABF.GOV.AU)>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC [REDACTED]]

[REDACTED]

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 5:47 AM
To: [Sydney Boarding Supervisors] <sbs@abf.gov.au>; Jeffrey VANDAM [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Matthew O'CONNOR [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>; Cheryl HALPIN [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC [REDACTED]]

Maritime,

Grateful if you could provide an overview of the situation ASAP when known.

Regards

Ian Hillhouse
Supervisor Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 [REDACTED]
E: RCUNSW@abf.gov.au

From: ICC-One
Sent: Thursday, 19 March 2020 4:48 AM
To: RCUNSW
Cc: Julie COLUMBUS; ICC-One
Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC= [REDACTED]]

[REDACTED]

Good morning RCU NSW,







Your request has been sent to New Zealand and the results will be provided on receipt.

Can you advise:

- What is the reason for isolating 128 passengers?
- Are there any known plans to undertake COVID-19 testing on board the vessel prior to further passengers disembarking?
- Are there any suspected cases or interactions with COVID-19 confirmed cases on board the vessel?
- Did any additional passengers embark the vessel in New Zealand?
- What is the current plan for reception?

Online records indicate that the vessel has recently made land in New Zealand.

PORT CALLS

Current AIS Destination	Estimated Time of Arrival	
 Sydney	Mar 18, 17:30	
Port	Arrival (UTC)	In Port
 Sydney	Mar 18, 14:28	3h 4m
 Napier	Mar 14, 17:41	9h 58m
 Wellington	Mar 13, 18:24	11h 39m
 Sydney	Mar 7, 17:45	18h 56m
 Wellington	Mar 1, 17:27	10h 52m

Your assistance is appreciated.

Regards,

Grant Nissen
Coordinator
Incident Command Centre
Australian Border Force
P: + 61 2 [REDACTED]
E: ICC-one@abf.gov.au

The information in this email contains sensitive information concerning Operation Sovereign Borders (OSB) and must only be handled by and/or disseminated to a person who has been approved by the Commander or Deputy Commander of the Joint Agency Task Force OSB and has a genuine need-to-know. Unauthorised disclosure of OSB information may be an offence under the Crimes Act 1914 or Australian Border Force Act 2015, which can carry a penalty of up to two years imprisonment.

[REDACTED]

[REDACTED]

From: RCUNSW <RCUNSW@abf.gov.au>
Sent: Thursday, 19 March 2020 3:59 AM

To: ICC-One <ICC-One@abf.gov.au>
Cc: RCUNSW <RCUNSW@abf.gov.au>; Danielle YANNOPOULOS
 [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>; Matthew O'CONNOR [REDACTED] <[\[REDACTED\]@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Subject: FW: BIO SECURITY DECLARATION [SEC=[REDACTED]]

[REDACTED]
 Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

Sharon Khan
 Duty Supervisor | NSW Regional Coordination Unit
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 [REDACTED]
 E: rcu@abf.gov.au

PROTECTED

From: Cameron Butchart [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Sent: Thursday, 19 March 2020 1:51 AM
To: RCUNSW <RCUNSW@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

Cameron Butchart | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place](#) | [Millers Point NSW 2000 Australia](#)
 PO Box 25, Millers Point | NSW 2000 Australia

E: [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
 T: [+61 2 \[REDACTED\]](tel:+612[REDACTED])
www.portauthoritynsw.com.au



YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: SY_VTS [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Date: 19 March 2020 at 00:25:36 AEDT
To: Cameron Butchart [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Subject: FW: BIO SECURITY DECLARATION

From: Ruby Staff Captain 1 [[mailto:\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)]
Sent: Thursday, 19 March 2020 12:15 AM
To: SY_VTS [REDACTED] <[\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>
Cc: Ruby Captain [REDACTED] <[\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)>; Ruby Bridge [REDACTED] <[\[REDACTED\]@princesscruises.com](mailto:[REDACTED]@princesscruises.com)>
Subject: RE: BIO SECURITY DECLARATION

Good evening

Please see attached document, as was submitted to NSW PH. NSW PH have cleared us for disembarkation without any conditions except general precautions. Please also be advised that all passengers and crew that are currently ill are isolated onboard.

Regards,

Disclaimer

This message is intended for the addressee named and may contain confidential information. If you are not the intended recipient, please delete it and notify the sender. Views expressed in this message are those of the individual sender, and are not necessarily the views of the Port Authority of New South Wales.

Document 89

From: Omer OZGER
Sent: Thu, 19 Mar 2020 10:05:54 +1100
To: Seaports Sydney
Subject: Ruby Princess into OPT 19MAR2020 [SEC=UNCLASSIFIED]
Attachments: 2020-03-19 08.11.35.pdf, Lab form for coronavirus testing from a cruise ship.docx, REPORT.PDF
Importance: Normal

UNCLASSIFIED

Hello Agriculture,

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning and was relayed to our office earlier.

Department of Health (DOH) not present for arrival. I understand DOH assessed the vessel and it was determined the vessel was low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. The vessel was originally informing passengers that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

UPDATE:

13 swabs were taken for testing. This includes 12 passengers and 1 crew member who have been in isolation.

The table below shows the details of affected passengers and crew.

	Surname	Given Name	Status	Swabs Taken	Results
1	██████	██████	Pax Isolation/Taken by Ambulance	Yes	Negative

2		Pax	Isolation/Taken by Ambulance	Yes	Negative
		Pax	Partner	No	
3		Pax	Isolation	Yes	Negative
		Pax	Partner		
4		Pax	Isolation	Yes	Negative
		Pax	Partner		
5		Pax	Isolation	Yes	Negative
		Pax	Partner		
6		Pax	Isolation	Yes	Negative
7		Pax	Isolation	Yes	Negative
8		Pax	Isolation	Yes	Negative
		Pax	Partner		
9		Pax	Isolation	Yes	Negative
		Pax	Partner		
10		Pax	Isolation	Yes	Negative
		Pax	Partner		
11		Pax	Isolation	Yes	Negative
		Pax	Partner		
12		Pax	Isolation	Yes	Negative
		Pax	Partner		
13		CREW	Isolation	Yes	Negative

For your information

Regards,

Omer Ozger
 Senior Border Force Officer Maritime Operations NSW
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 [REDACTED] | M: [REDACTED]
 E: [REDACTED]@abf.gov.au

UNCLASSIFIED

#	LAST	FIRST	SEX	DOB	PP NO	NATIONALITY	PORT/AIRPORT OF EMBARKATION	STATUS
X A436						US	SYD1	ISOLATED
A436						US	SYD1	TRAVEL PARTNER
X A537						AU	SYD1	MEDICAL DEBARK THIS MORNING
A537						AU	SYD1	PARTNER
A609						AU	SYD1	TRAVEL PARTNER
X A609						AU	SYD1	ISOLATED
A624						AU	SYD1	TRAVEL PARTNER
X A624						AU	SYD1	ISOLATED
B724						AU	SYD1	TRAVEL PARTNER
X B724						AU	SYD1	ISOLATED
C212						AU	SYD1	TRAVEL PARTNER
X C212						AU	SYD1	ISOLATED
C323						GB	SYD1	TRAVEL PARTNER
X C323						GB	SYD1	ISOLATED
X 518						AU	SYD1	MEDICAL DEBARK THIS MORNING
X D506						AU	SYD1	ISOLATED
D506						AU	SYD1	TRAVEL PARTNER
X 606						AU	SYD1	ISOLATED
E606						AU	SYD1	TRAVEL PARTNER
F202						US	SYD1	TRAVEL PARTNER
X F202						US	SYD1	ISOLATED

Ruby Princess

Specimens: Viral swabs

Tests required:



CoVID-19 PCR



Respiratory multiplex PCR

Notes:

Specimen collection – Isolate in a separate room, use transmission based precautions and collect combined nose/nasopharynx and throat/oropharynx viral swabs. Use either red top (UTM) or green top (VTM) swabs.








During transportation specimens should remain bagged and sealed and kept on ice or in a refrigerated container. Send a copy of this form with the specimens and email a copy to @health.nsw.gov.au and @health.nsw.gov.au before arrival.

****COPY to Prof Mark Ferson, Public Health Unit**

Patient Details:

Name	Date of Birth	Specimen collection date	Residential Postcode	State/country	Rapid flu test result (if done)
		18 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		17 Mar 20			A+B Negative
		17 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		17 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		17 Mar 20			A+B Negative
		18 Mar 20			A+B Negative
		18 Mar 20			A+B Negative

Ruby Princess

		18 Mar 20			<i>A+B</i>
		18 Mar 20			<i>Negative</i>

Specimens should be delivered to:

SAViD Area Virology Laboratory (NSWHP Randwick Microbiology)
Specimen Reception
Level 4 Prince of Wales Hospitals Campus
Randwick NSW 2031

Doctor's signature:

Doctor's Name: Dr Ilse Von Watzdorf

Ship Name: Ruby Princess

Date: 18 Mar 2020



Australian Government

**Department of Agriculture,
Water and the Environment**

Human Health Report

This is a COPY of the Human Health Report submitted to the Department of Agriculture, Water and the Environment. If the Master or Agent of this vessel becomes aware that the information contained in this report is inaccurate, incomplete or out of date, they must complete a new report correcting the information as soon as practicable. Failure to provide this information is in breach of the *Biosecurity Act 2015*.

Vessel Particulars

Vessel Name RUBY PRINCESS	IMO 9378462	
Call Sign ZCDY2	Registration/Official # 737959	Country of Registry BERMUDA
Vessel Type Cruise Vessel		
Vessel Email [REDACTED]@princesscruises.com		

Arrival Details

Voyage # RU2007	Agency to which any updated conditions will be sent CARNIVAL AUSTRALIA SYDNEY
---------------------------	---

Human Health

1.) Have any persons died on board during the current voyage?

N

1.1) How many persons died?

1.2) Cause or suspected cause of death:

2.) Have any persons become ill or shown signs of illness in the past 14 days?

Response Number

Y

128

2.1) Is any person on board the vessel displaying any of the following symptoms?

2.1.1) Temperature over 38°C (if no thermometer is available, any person suspected of having a temperature should be reported)	Y	24
2.1.2) Acute unexplained non-itchy skin rashes or lesions, and non-itchy rashes or lesions caused by illness or exposure to hazardous agents (but not heat rashes, dermatitis, eczema, or similar common skin conditions)		
2.1.3) Muscle aches, diarrhoea, severe headaches or vomiting (but not vomiting caused by inebriation or motion sickness)	Y	6
2.1.4) Severe bruising or bleeding from the nose, ears, eyes,		

mouth, anus or skin (but not in a person pre-disposed to nosebleeds or haemorrhoids, or has cuts and abrasions)		
2.1.5) Glandular swelling in armpits or neck		
2.1.6) Prolonged loss of consciousness where a person cannot be roused (but not loss of consciousness caused by consumption of alcohol, drugs or medications, fainting or sleeping)		
2.1.7) Persistent coughing and difficulty breathing with no apparent cause and no history of similar symptoms (but not persistent coughing and difficulty breathing caused by asthma, heart disease, obesity, chronic bronchitis or emphysema)		
2.1.8) Except in the case of a person with restricted mobility or an otherwise healthy young child - an inability to disembark from a vessel without assistance		
2.1.9) Yellowing of the skin/whites of the eyes		

2.2) Has the ill person(s) on board:

2.2.1) Been in contact with birds/bird products/someone suspected/confirmed of having Avian influenza in the last 14 days		
2.2.2) Eaten raw poultry/raw poultry products in the last 14 days		
2.2.3) Handled samples suspected of containing Avian Influenza virus in the last 14 days		
2.2.4) Travelled Africa, South/Central America or the Caribbean in the last 6 days and do not have a valid yellow fever vaccination certificate?		
2.2.5) Been in Africa in the last 21 days		
2.2.6) Been in contact with camels or bodily fluids from a camel, including having been coughed or sneezed on by a camel, or drunk raw camel milk or consumed camel meat in a country in the Middle East?		

2.3) Gastro-intestinal illness

2.3.1) Cases of diarrhoea and/or gastro intestinal illness have been recorded in the vessel's medical log during the current voyage and/or the last 21 days

6

2.3.2) How many passengers and crew were on board during the current voyage and/or last 21 days

Passengers	Crew
------------	------

2647

1148

2.3.3) Was there any situation on board, which may lead to infection or the spread of disease

N

Details:

2.a) Has the vessel been in mainland China on or before 1 February 2020 and less than 14 days ago?

N

2.b) Has any person on the vessel been in mainland China on or after the 14 February and less than 14 days ago?

N

How many persons?

2.c) Has any person on the vessel been in contact with a proven case of novel coronavirus infection in the last 14 days?

N

How many persons?

End of Human Health Report

Submitted by

RUBY PRINCESS

Submitted on

18/03/2020 19:21



Australian Government
Department of Agriculture

OPT

CRUISE VESSEL OVERTIME SIGN ON SHEET AND STAMP LOG[illegible]

Please Note: By signing out at finish time the officer acknowledges that their allocated stamp has been returned back to the supervisor

Document 91

From: Cameron Butchart
Sent: Thu, 19 Mar 2020 12:42:47 +1100
To: 'Mark Ferson (South Eastern Sydney LHD)'; Sarah Marshall
Cc: Sean Tobin; Kelly-Anne Ressler (South Eastern Sydney LHD); Emma Fensom; Odermatt, Franz
Subject: RE: Ruby Princess - tomorrow [SEC=UNCLASSIFIED]

Good afternoon Mark,

Many thanks for providing us with this emergency contact number it's much appreciated.

In addition, please find below schedule of passenger ship arrivals due in the next seven days. Unfortunately, with the current circumstances these scheduled arrivals are changing constantly. However, this table should give you a good idea of what to expect moving forward.

DateTime	Stat	VesselName	Flag	Type	GRT	LOA	From	To	Prev Port
19/03/2020 2:29	Comp	RUBY PRINCESS	BM	PASS	113561	288.6	nznpe	SCPT	nznpe
19/03/2020 12:00	Conf	SILVER WHISPER	BS	PASS	28258	186	WHT4	WHT5	nclif
19/03/2020 19:15	Conf	CELEBRITY SOLSTICE	MT	PASS	121878	317.2	nzdud	SCPT	nzdud
20/03/2020 19:30	Expe	SPECTRUM OF THE SEAS	BS	PASS	169379	347.11	ATH4A	SCPT	auoff
21/03/2020 5:00	Conf	CARNIVAL SPIRIT	MT	PASS	85920	292.5	auoff	SCPT	auoff
21/03/2020 5:30	Conf	PACIFIC EXPLORER	GB	PASS	77441	261.3	auoff	WHT4	auoff

22/03/ 2020 5:00	Expe	SEABOU RN ENCORE	BS	PASS	41865	210.5	auadl	WHT5	auadl
23/03/ 2020 6:30	Expe	PACIFIC EXPLOR ER	GB	PASS	77441	261.3	autan	WHT5	autan
24/03/ 2020 5:15	Conf	CARNIV AL SPIRIT	MT	PASS	85920	292.5	aumel	SCPT	aume l
25/03/ 2020 5:15	Expe	GOLDE N PRINCE SS	BM	PASS	108865	289.62	aumel	SCPT	aume l
26/03/ 2020 5:00	Expe	QUEEN ELIZABE TH	GB	PASS	90901	293.84	nzopx	SCPT	nzop x
27/03/ 2020 5:15	Book	RADIAN CE OF THE SEAS	BS	PASS	90090	293.2	nzopx	SCPT	nzop x
27/03/ 2020 7:30	Expe	PACIFIC EXPLOR ER	GB	PASS	77441	261.3	autan	WHT5	autan
28/03/ 2020 5:15	Book	VOYAG ER OF THE SEAS	BS	PASS	138194	311.12	ncnou	SCPT	ncno u
30/03/ 2020 5:15	Expe	PACIFIC EXPLOR ER	GB	PASS	77441	261.3	auoff	WHT5	auoff

31/03/2020		SILVER MUSE							
6:30	Book		BS	PASS	40791	212.8	aumel	WHT5	aume I
2/04/2020		OVATION OF THE SEAS							
4:45	Book		BS	PASS	168666	347.75	nzakl	SCPT	nzakl

If you require any further information please don't hesitate to touch base.

Kind regards

Cameron Butchart | Manager, Port Services

Port Authority of New South Wales

4 Towns Place | Millers Point NSW 2000 Australia

T: +61 2 [REDACTED] | M: +61 [REDACTED]

www.portauthoritynsw.com.au

From: Mark Ferson (South Eastern Sydney LHD) [REDACTED]@health.nsw.gov.au>
Sent: Thursday, 19 March 2020 12:03 PM
To: Sarah Marshall [REDACTED]@portauthoritynsw.com.au>
Cc: Sean Tobin [REDACTED]@health.nsw.gov.au>; Kelly-Anne Ressler (South Eastern Sydney LHD) [REDACTED]@health.nsw.gov.au>; Emma Fensom [REDACTED]@portauthoritynsw.com.au>; Cameron Butchart [REDACTED]@portauthoritynsw.com.au>; [REDACTED]@agriculture.gov.au
Subject: FW: Ruby Princess - tomorrow

Dear Sarah

Thanks for taking my call, and I have just spoken with Dr Sean Tobin, CHBO for NSW.

If you need NSW Health advice after hours please contact Sean (or whoever is on call in that role) on [REDACTED]. I feel it is desirable to include Franz Odermatt or his colleague in that conversation as normally access to the CHBO is through the relevant port Biosecurity Officer.

As you know, each cruise ship arriving in a NSW port is subject to a risk assessment by NSW Health the day prior to the ship berthing. It is possible the NSW Health and ship actions decided in the 18-24 hours prior to tying up might be modified closer to the event as new information (eg illness, fleet rules, policy changes etc) comes in.

In regards to queries about public health/biosecurity issues on commercial vessels, the same BO and CHBO process applies, although there is no routine assessment process by NSW Health and our program at South Eastern Sydney is not usually involved (but can be if Sean wishes to).

Hope this helps.

As mentioned could you please forward to us the current (and any further updated schedule) NSW cruise ship arrival schedule so we can plan the future risk assessments?

Best wishes

Mark

Prof Mark J Ferson MPH MArtTh MD FRACP FAFPHM FRSPH
 Director and Public Health Officer, Public Health Unit,
 Planning, Population Health and Equity,
 South Eastern Sydney Local Health District;
 Conjoint Professor, School of Public Health
 & Community Medicine, UNSW;
 Adjunct Professor, School of Medicine Sydney,
 University of Notre Dame Australia.

[REDACTED], Australia

Tel: +61 2 [REDACTED], Fax: +61 2 [REDACTED], Mobile: [REDACTED]

<http://www.seslhd.health.nsw.gov.au/public-health>

From: Sarah Marshall [[mailto:\[REDACTED\]@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)]

Sent: Thursday, 19 March 2020 10:19 AM

To: Kelly-Anne Ressler (South Eastern Sydney LHD) [REDACTED] [@health.nsw.gov.au](mailto:[REDACTED]@health.nsw.gov.au)>

Cc: Emma Fensom [REDACTED] [@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>; Cameron Butchart

[REDACTED] [@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>

Subject: RE: Ruby Princess - tomorrow

Hi Kelly-Anne,

I understand from my manager, Emma Fensom, that there was a lot of uncertainty about what was happening with the Ruby Princess in the early hours of the morning.

Can you please tell us who we can contact from Health during the night to ask questions and get clarity?

Kind regards
 Sarah

Sarah Marshall | General Manager, Operations - Sydney

Port Authority of New South Wales

4 Towns Place | Millers Point NSW 2000 Australia

T: +61 2 [REDACTED] | M: +61 [REDACTED]

www.portauthoritynsw.com.au

From: Kelly-Anne Ressler (South Eastern Sydney LHD) [REDACTED] [@health.nsw.gov.au](mailto:[REDACTED]@health.nsw.gov.au)>

Sent: Wednesday, 18 March 2020 4:38 PM

To: Sarah Marshall [REDACTED] [@portauthoritynsw.com.au](mailto:[REDACTED]@portauthoritynsw.com.au)>

Subject: RE: Ruby Princess - tomorrow

Hi Sarah

The ship has been assessed as low risk, so we won't be there. The ship does have elevated numbers of respiratory disease – lots tested flu positive.

They landed 5 samples in Wellington for COVID testing, all were negative. They will be sending about 15 samples for testing to our lab, just to be cautious.

We are not attending because:

- All passengers are required to go into 14 days self-isolation following government announcement
- The ship has provided all contact details should we need them.
- The ship is not taking on new passengers.

This decision has not formally been communicated to the ship yet as I am still trying to finalise recommendations for the people being tested, this might be why there is confusion.

Thanks

Kelly

From: Sarah Marshall [mailto: [REDACTED]@portauthoritynsw.com.au]

Sent: Wednesday, 18 March 2020 3:41 PM

To: Kelly-Anne Ressler (South Eastern Sydney LHD) [REDACTED]@health.nsw.gov.au>

Subject: Ruby Princess - tomorrow

Hi Kelly,

Can you please tell me if NSW Health has any plans to process any routine Health Screening onboard the Ruby Princess tomorrow? We are hearing whispers that may be the case.

Thanks

Sarah

Sarah Marshall | General Manager, Operations - Sydney

Port Authority of New South Wales

4 Towns Place | Millers Point NSW 2000 Australia

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Document 92

From: Odermatt, Franz
Sent: Thu, 19 Mar 2020 12:42:48 +1100
To: Hall, Craig
Cc: Ferrer, Teresa
Subject: RE: Ruby Princess [SEC=UNCLASSIFIED]
Attachments: M11-052MFD01_20200319_123017.pdf

Hi Craig

This is the information that we, Border Force & Agriculture received this morning

Department of Health (DOH) not present for arrival. I understand DOH assessed the vessel and it was determined the vessel was low risk and did not attend. I have spoken to Kelly yesterday and she advised low risk.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group.

Biosecurity officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. The vessel was originally informing passengers that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

UPDATE:

13 swabs were taken for testing. This includes 12 passengers and 1 crew member who have been in isolation.

The table below shows the details of affected passengers and crew.

	Surname	Given Name	Status	Swabs Taken	Results
1	[REDACTED]	[REDACTED]	Pax	Isolation/Taken by Ambulance	Negative
2	[REDACTED]	[REDACTED]	Pax	Isolation/Taken by Ambulance	Negative

			Pax	Partner	No	
3			Pax	Isolation	Yes	Negative
			Pax	Partner		
4			Pax	Isolation	Yes	Negative
			Pax	Partner		
5			Pax	Isolation	Yes	Negative
			Pax	Partner		
6			Pax	Isolation	Yes	Negative
7			Pax	Isolation	Yes	Negative
8			Pax	Isolation	Yes	Negative
			Pax	Partner		
9			Pax	Isolation	Yes	Negative
			Pax	Partner		
10			Pax	Isolation	Yes	Negative
			Pax	Partner		
11			Pax	Isolation	Yes	Negative
			Pax	Partner		
12			Pax	Isolation	Yes	Negative
			Pax	Partner		
13			CREW	Isolation	Yes	Negative

Regards

Franz Odermatt

Team Leader Seaports Sydney | Regional Vessel Coordinator
 Inspection Group | Biosecurity Operations Division
 Mobile: [REDACTED] Phone: 02 [REDACTED]

Department of Agriculture, Water and the Environment
 Sydney International Airport, Level 1 Arrivals, Mascot NSW 2020

From: Hall, Craig

Sent: Thursday, 19 March 2020 10:01 AM

To: Ferrer, Teresa [REDACTED]@agriculture.gov.au>; Odermatt, Franz
 [REDACTED]@agriculture.gov.au>

Subject: FW: Ruby Princess [SEC=UNCLASSIFIED]

Hi Teresa and Franz

Could you please provide me with some info along the lines of what was requested below.

I know you have a lot on this morning.

Regards

Craig

From: Bursle, Guy
Sent: Thursday, 19 March 2020 9:57 AM
To: Hall, Craig <[REDACTED]@agriculture.gov.au>
Subject: Ruby Princess [SEC=UNCLASSIFIED]

Hi Craig

ABF has called about the vessel Ruby Princess that was in Sydney this morning. Looks like there were some ill people on board, and perhaps some COVID-19 swabs taken.

Can you please give me a bit of a summary of what the health outcomes were of the RVI (and when and how we engaged with State Health on this one).

I know you guys work hand in glove with State Health. And I basically told ABF that they should talk to their regional staff first because providing layers of reporting about these vessels stops us from getting on and looking at the next arrival. Their insistent on getting a bit of background though.

Cheers,
Guy

Guy Bursle
Director
Conveyances and Ports | Compliance Controls
Department of Agriculture, Water and the Environment
Ph: +61 2 [REDACTED] | +61 [REDACTED]

Document 93

From: Robin Gilmour
Sent: Wed, 18 Mar 2020 22:36:32 +1100
To: MOH-PHEOPlanning; Andrew Montague (Central Coast LHD); Umit AGIS (Ministry of Health); Michael DiRienzo (Hunter New England LHD); Margot Mains (Illawarra Shoalhaven LHD); Gary Forrest (Ministry of Health); Stewart Dowrick (Mid North Coast LHD); Jill Ludford; Kay Hyman (Nepean Blue Mountains LHD); Wayne Jones (Northern NSW LHD); Deborah Willcox (Northern Sydney LHD); EPI Corona Virus; Dominic Morgan (NSW Ambulance); Tobi Wilson (South Eastern Sydney LHD); Amanda Larkin (South Western Sydney LHD); Terry Clout; Anthony Schembri; Teresa Anderson (Sydney LHD); Cheryl McCullagh (SCHN); Scott McLachlan (Western NSW LHD); Graeme Loy (Ministry of Health); Raelene Richardson (Central Coast LHD); Kara Leonard (Far West LHD); Kylie McNamara (Hunter New England LHD); Karen McDonald (Illawarra Shoalhaven LHD); Andrea Rocha; MNCLHDCE-EA; Catherine Campbell; NBMLHD-OfficeOfTheCE; Jenny Cleaver (Northern NSW LHD); Bronwyn Scully (Northern Sydney LHD); Natalie Brown (NSW Ambulance); Michelle Grant (South Eastern Sydney LHD); SWSLHD-OfficeoftheCE; Karen Clark [REDACTED]@svha.org.au; Nerida Bransby (Sydney LHD); Julia Millen (SCHN); Krissy Ukena (Western NSW LHD); WSLHD-OfficeOfTheCE; Kerry Chant (Ministry of Health); Elizabeth Koff (Ministry of Health); Jeremy McAnulty; Leonie.Lamont [REDACTED]@police.nsw.gov.au; Communications_contact; MOH-PHEOLogistics; MOH-PHEOOperations; MOH-Bunker; MOH-PHEOLab; Media_contact; MOH-SPRB [REDACTED]@lists.health.nsw.gov.au; MOH-PHREDSS; Gary Tall (NSW Ambulance); Sarah Thackway; MOH-PHEOC-nCoV-HR; Nicky Gilroy (Western Sydney LHD); Matthew O'Sullivan (Western Sydney LHD); Tania Sorrell (Western Sydney LHD); Diane Lovatt (Illawarra Shoalhaven LHD); Robin Gilmour; ISLHD-Board; Health Ops; Carmen Rechbauer (HealthShare NSW); Nicola Robb (HealthShare NSW); Rebecca Wark (Health Infrastructure); Emily Keep (Health Infrastructure); Tracey McCosker (Ministry of Health); Tanya Dunn (NSW Health Pathology); Jean-Frederic Levesque (Agency for Clinical Innovation); Melissa Graf (Agency for Clinical Innovation); Diane Watson (Bureau of Health Information); Jennifer Hamilton (Bureau of Health Information); David Currow (Cancer Institute NSW); Irene Nassibian (Cancer Institute NSW); Carrie Marr (Clinical Excellence Commission); Anita Grassos (Clinical Excellence Commission); Annette Solman (Ministry of Health); Sabrina Lobo (HETI); Martin Sainsbury; Amy.Hargrave [REDACTED]; Edward.Clapin [REDACTED]; Edward.Clapin [REDACTED]; Natasha.Iuschwitz [REDACTED]; Julie.Garvey [REDACTED]; Mary McCaskill [REDACTED]@lists.health.nsw.gov.au; Justin Gardiner; Joanne Edwards (Ministry of Health); Bronnie.AndersonSmith_contact [REDACTED]@seoc.nsw.gov.au; Sophie.Tyner_contact; Jan Fizzell; Sharon Lown (Ministry of Health); Ronald Manning (NSW Ambulance); Ros O'Sullivan (Bureau of Health Information); Susan Pearce; Paula Spokes; Caroline Sharpe; Peta Pippas (Ministry of Health); MOH-CentreForAboriginalHealth; Jennifer Van Cleef (HealthShare NSW); Joanne Maude (SCHN); Geraldine Wilson (Ministry of Health); Kate Hipsley (NSW Ambulance); Rachel Katterl (Ministry of Health); Margaret Bennett (Ministry of Health); jasmine.morgan@[REDACTED]; Kate Pritchett (Ministry of Health); Suzanna.White_contact; NBMLHD-COVID19; ISLHD-TRIM; Tiarna Porter (Illawarra Shoalhaven LHD); Danielle Kerrigan; Anne Mok (HealthShare NSW); Sarah Coghill (Northern NSW LHD); Alison Winning (Northern NSW LHD); Daniela.heubusch@[REDACTED]; Chris.Allen@[REDACTED]; justinjackson [REDACTED]
Cc: MOH-PHEOPlanning
Subject: NSW Health PHEOC Novel Coronavirus Sitrep 57 - 18 Mar 2020 [SEC=No Protective Marking]
Attachments: Sitrep 57 18 Mar 2020 COVID-19.pdf

Dear All

Ref: NSW Health PHEOC Novel Coronavirus Sitrep 57 – 18 Mar 2020

Please find attached NSW Health PHEOC Novel Coronavirus (COVID-19) Sitrep 57 – 18 Mar 2020.

Please note: if there is anyone missing from this distribution list who should be included, please send a request to [REDACTED] [@health.nsw.gov.au](mailto:[REDACTED]@health.nsw.gov.au) for them to be added.

Kind regards

Robin

Robin Gilmour

Respiratory Epidemiologist | **Health Protection NSW**

Tel 02 [REDACTED] | Fax 02 [REDACTED] | [REDACTED] [@health.nsw.gov.au](mailto:[REDACTED]@health.nsw.gov.au)
www.health.nsw.gov.au



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COVID-19 Public Health Emergency Operations Centre Situation Report for NSW Health

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Report details			
SITREP #	57	Date of issue	18/03/2020 21:00
Last SITREP	17/03/2020 21:00	Next SITREP	19/03/2020 20:00
CM/TRIM	H20/5829-108		
Context	<p>This report focuses on the COVID-19 response by NSW Health, including public health monitoring, operational updates, system impacts and forward planning. The Public Health Emergency Operations Centre (PHEOC) was stood up on 21/01/2020. An Incident Management Team is in place under the direction of the Public Health Controller.</p> <p>The National Incident Room is coordinating between states and territories under the direction of the Australian Health Protection Principal Committee (AHPPC). Changes are shown in <i>red</i>.</p>		
Prepared by	Debbie Chia, PHEOC Planning team	Authorised by	Sean Tobin, A/PHEOC Deputy Controller
Distribution	Minister's office Secretary, NSW Health Chief Health Officer MOH Executive	Public Health Controller MOH Media and Communications unit SPRB Health Pillars	LHD Chief Executives PHU Directors SEOCON
Situation			
Executive summary	<ul style="list-style-type: none"> Baptist Care Macquarie Park Aged Care cluster: there have been 11 confirmed cases – 7 residents and 4 staff. Three of these residents have died. Another resident has died and was tested just before passing away. This resident tested negative. NSW Health is following up all close and casual contacts of the confirmed cases. Pending results from a HCW, one other worker and three residents. Pre-school program at a primary school in Tighes Hill in Newcastle: Confirmed case last attended on the 10 March. Total of 16 children and 2 staff and 1 parent helper close contacts. HNE PHU following up. Rugby: University of Sydney vs University of Queensland match played on 14 March in Sydney. 54 close contacts from Sydney being followed up. QLD Health following up UoQ team. Aspen ski trip: 5 positive cases in NSW. Multiple states have positive cases. Stanwell Tops Wedding: 26 cases to date. As of 19:30 hours on 18 March 2020, there have been 198,178 confirmed cases of COVID-19 worldwide, and 7,954 deaths have been reported. Total confirmed cases in Australia to date (at 6:30 18/3/2020): 454 		

	<ul style="list-style-type: none"> As at 20:00 hours on 18 March 2020, there have been 301 confirmed cases in NSW* and 36,885 cases tested and excluded. There have been 5 deaths. One in a Queensland resident who became ill on a flight to Sydney, three from Baptist Care Macquarie Park Aged Care, and one in a Northern Sydney LHD resident. *Note: 1 is a resident of Victoria and 1 is a resident of Queensland. These cases are counted in the national numbers as Victorian and Queensland cases.
Key policy/meeting updates	<ul style="list-style-type: none"> The Australian Health Sector Emergency Response Plan for Novel Coronavirus (COVID-19) remains active at the national level. NSW Health continues to manage disease surveillance and screening, monitoring, public communications initiatives, and is undertaking activities for pandemic preparedness. The Australian Government extended travel restrictions for mainland China to Iran, South Korea, and Italy. On 13 March, the Australian Government announced that all non-essential gatherings of 500 people or more should be cancelled, starting Monday 16 March 2020. Further guidance includes: <ul style="list-style-type: none"> limiting non-essential organised gatherings to fewer than 500 people limiting non-essential meetings or conferences of critical workforce e.g. healthcare professionals and emergency services encouraging all Australians to exercise personal responsibility for social distancing measures initiating measures to protect vulnerable populations, such as reducing visitors to all residential care facilities and remote Aboriginal and Torres Strait Islander communities. On 15 March the Prime Minister announced that all overseas arrivals will be required to self-quarantine for 14 days, and that international cruise ships will be banned from docking for 30 days. On 18 March the Prime Minister announces that all non-essential indoor gatherings of more than 100 people will no longer be permitted, effective immediately.

Operational update

NSW case summary	<p>As at 20:00, there is a total of 301 cases in NSW. The sources of infection are:</p> <ul style="list-style-type: none"> overseas acquired: 129 contact of a confirmed case: 59 under investigation: 68 unknown: 45 <p>Additional details of these are provided in the table at Appendix A and Appendix B.</p>
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Surveillance and screening	Airports <p>As at 18:00 hours on 18/03/2020, 363 passenger arrivals screened with 14 transferred to hospital for further evaluation/testing. 27,973 passenger arrivals screened in total and 153 transferred to hospital for further evaluation/testing.</p>
	Cruise ships <p>4 cruise ships (Sea Princess, Ruby Princess, Sun Princess and Celebrity Solstice) due to dock in Sydney on 19 March were assessed as being at low risk and so will not have a Health team assessment dockside. The cruise ship ban will initially last for 30 days. Some ships can apply for exemptions: Australian flagged ships, returning cruises to return Australians, ships in transit that have left the last international port prior to 16 March and Round Trip Cruises.</p>
Infection control	Resources remain available on the Clinical Excellence Commission website
Public Health Rapid, Emergency, Disease and Syndromic Surveillance (PHREDSS)	<p>The PHREDSS situation report of Emergency Department (ED) activity to 17 March 2020 shows:</p> <ul style="list-style-type: none"> ED activity has increased and is 16% above the same week in 2019 All respiratory, fever and unspecified infection ED presentations now account for 26.2% of all unplanned ED presentations, with NSLHD 45.3% and SLHD 42.7% Influenza-like illness (ILI) presentations have rapidly increased, however this is likely related to COVID-19 assessment and testing in EDs and clinics, as currently there are no COVID-19 ICD-10-AM or SNOMED codes implemented in ED information systems. Admissions directly from the ED to a critical care service (CCS) are elevated for pneumonia, but not significantly and are within the usual range for ILI and all respiratory, fever and unspecified infection. CCS admissions from ED are significantly elevated at Royal Prince Alfred Hospital for pneumonia and all respiratory, fever and unspecified infection.
<ul style="list-style-type: none"> Key messages for the community and health professionals are being updated Public Health teams are following up flight details of new cases including Incoming Passenger Cards with the Commonwealth via the National Incident Room as they arrive PHEOC – Internal contact centre support started 10 March 2020 	
Public Information	Communications Website updates <ul style="list-style-type: none"> Aged Care Facilities in language fact sheets uploaded Advice on antivirals uploaded (NSW interim guidance and ANZICS guidelines) Handling of bodies factsheet for Pathology and funeral directors created and distributed Updated COVID-19 clinics information Advice for gyms uploaded and distributed to Fitness Australia (the Health & Fitness Industry Association)

	<ul style="list-style-type: none"> • COVID-19 Clinics signage in language developed <p>Social</p> <ul style="list-style-type: none"> • Social distancing tiles created and scheduled to be posted • WHO kindness and support community advice scheduled • Aggression against staff is never okay scheduled • Provided advice to other agencies <ul style="list-style-type: none"> • DPC Social tiles and messaging around social distancing, isolation and symptoms approved • Developed responses for Customer Service social media comments <p>Media</p> <ul style="list-style-type: none"> • Media release of daily statistics published online at 1.40pm
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Health system preparedness and impacts

Updates as appropriate on:

Aboriginal Community Controlled Health Services (ACCHS)	<p>NSW Health Centre of Aboriginal Health (CAH) is working with the Aboriginal Health & Medical Research Council of NSW on a coordinated response to COVID-19 and has set up a joint response team.</p> <p>A dedicated inbox has been established to allow ACCHS to contact the CAH for urgent issues regarding COVID-19.</p> <p>A key piece of work will be the coordination of a rapid needs assessment for all ACCHS in NSW.</p>
Ambulance & patient transport	<p>NSW Ambulance have established a leadership team to oversee their preparedness and response to COVID-19. To date, this team have completed a number of activities including:</p> <ul style="list-style-type: none"> • Communication and operational plans have been established • Identifying logistical requirements including PPE stocks and Special Operations Vehicle. • Enhanced PPE training for staff • Activating the Emergency Infectious Disease Surveillance Tools to assist rapid identification during Triple Zero calls.
Health Pathology	ICPMR (Westmead) and SEALS (Randwick) continuing to provide definitive testing for COVID-19 samples.
Emergency Departments	The Chief Health Officer (CHO) briefed ED staff regarding current situation. Chief Executives of LHDs requested to consider Pandemic Assessment Centre local arrangements.
Critical Care	LHD CEs reviewing critical care capacity.

Health Facility and Service Preparedness	<p>Chief Obstetrician and Health and Social Policy considering impact of COVID-19 on maternity services.</p> <ul style="list-style-type: none"> • Paediatric critical care planning group met on 5 March. • Reporting regarding ICU and ED preparedness due from LHD/SHN Chief Executives on 6 March • Engagement with key clinical groups includes webinars, information sharing and support for clinician engagement
Primary & community care (GPs, pharmacy, etc.)	<ul style="list-style-type: none"> • Update circulated for Primary Care Practitioners and pharmacy planning progressing. • The CHO attended the RACGP NSW's GP COVID Roundtable on 11 March 2020
Aged care (including RACF)	<p>PHEOC has released a communication package for residential aged care facilities (ACF) which includes advice for ACF management, staff and visitors. PHEOC Logistics are providing essential resources to support the aged care facility response.</p>
Private hospitals	<p>Legal and Regulatory Services have provided a clinical update to Private Health Facilities. The CHO, Dr Jeremy McAnulty and Charlotte Roberts conducted a teleconference with private hospitals. LHDs should be continuing to engage private health care facilities as part of their COVID-19 response plans.</p>
Workforce planning	<p>Advice provided regarding staff returning from leave in High Risk countries.</p> <p>Updated Workforce and WH&S Advice sent to CEs 11 March main changes:</p> <ul style="list-style-type: none"> • Clarifies when healthcare workers need to seek COVID-19 assessment • Updates that travel to Moderate Risk countries no longer results in default absence from work for 14 days.

Community and Government Liaison

Liaison with other government agencies	<ul style="list-style-type: none"> • NSW Health and the Department of Education are working together to manage the responses to confirmed cases in NSW schools and in TAFE. • Public health teams are following up flight details of new cases including Incoming Passenger Cards with the Commonwealth via the National Incident Room as they arrive. Service NSW is supporting NSW Health with increasing demand for contact tracing. • A NSW Health Ministry liaison officer continues to support the State Emergency Operations Centre to help facilitate NSW government agency COVID-19 preparedness. • Health is working with other necessary agencies to support the logistics of implementing drive-through testing clinics, such as Police and Transport. • Health is currently working with Disaster Welfare to refine the process for providing emergency support
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	<p>(accommodation and groceries) to people required to self-isolate.</p> <ul style="list-style-type: none"> • The State Emergency Operations Centre has moved to the Rural Fire Service Headquarters to co-locate with the State Health Emergency Operations Centre. • The CHO participated in an RACGP webinar for GPs tonight • Health attended the State Emergency Management Committee meeting today, which convened by the State Emergency Operations Controller to provide members with a COVID-19 update and consider ongoing impact. • A senior Health official provided a COVID-19 briefing to the Consular Corps today with the support of DFAT today. • A senior Health official provided a COVID-19 briefing to the CEOs of State Sport Organisations with the support of the Office of Sport today • Health is convening its regular teleconference with cluster agency communications leads today and is providing a daily email to this group with communications updates and any newly developed resources.
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Supporting information	
Case definition	Updated NSW Health website confirmed and suspect case definitions, close and casual contact definitions
Key policies	<ul style="list-style-type: none"> • NSW Health Influenza Pandemic Plan • Influenza Pandemic - Providing Critical Care • Hospital Response to Pandemic Influenza Part 1: Emergency Department Response • Pandemic Preparedness and Response with Aboriginal Communities in NSW • NSW Health Incident Coordination Framework • Infection Prevention and Control Policy • Public Health Workforce Surge Guidelines
Useful links and contacts	<p>PHEOC email: [REDACTED]</p> <p>Planning team: [REDACTED]</p> <p>Operations teams: [REDACTED]</p> <p>Laboratory team: [REDACTED]</p> <p>Logistics teams: [REDACTED]</p> <p>Communications team: [REDACTED]</p>



Appendix A – Details of NSW Cases

Note: In addition, a Queensland case is staying in Northern NSW

As of 8pm today 18/3, an additional 34 cases of COVID-19 have been diagnosed since the last update at 11:00am 18/3 (267 cases).

The total number of confirmed cases is 301. Full information on the cases is incomplete as contact tracing is underway.

Of these 34 new cases:

- 21 were male and 13 female
- the median age is 43 years (range: 6-89 years)
- 1 was overseas acquired
- 1 was a contact of a known confirmed case
- 32 were still under investigation.

Of the total 301 cases:

- 129 were overseas acquired
- 59 were contacts with a confirmed case, and
- 68 were still under investigation
- 45 had an unknown source.

Note that COVID-19 was confirmed in 5 people who died:

- a 94 year-old female from Dorothy Henderson Lodge who died on 3/3
- an 81 year-old male from Dorothy Henderson Lodge who died on 7/3
- a 77 year-old female who died after flying from Brisbane to Sydney on 13/3
- a 90 year-old female from Dorothy Henderson Lodge who died 14/3.
- an 86 year-old male from Northern Sydney LHD who died 17/3.

Table 1: New cases by age group and gender

Age group	Female	Male	Total
5-9	1	0	1
10-19	5	6	11
20-29	24	17	41
30-39	41	35	76
40-49	22	34	56
50-59	22	26	48
60-69	19	28	47
70-79	5	6	11
80-89	3	3	6
90-100	4	0	4
Total	146	155	301

Appendix B – COVID-19 confirmed cases by source and notification date

Figure 1. Epidemiological curve of confirmed COVID-19 cases by notification date, NSW, 2020

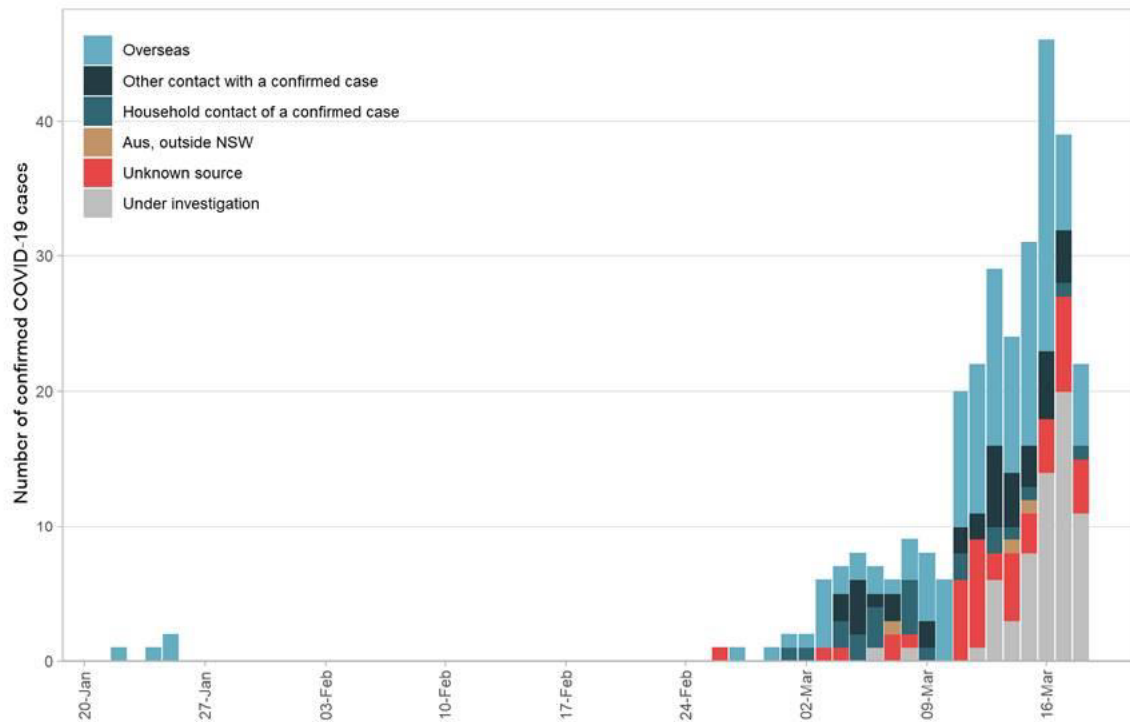


Table 2: Source of infection, all cases

Source	Number
Epi link (contact of confirmed case)	59
Overseas acquired	129
Under investigation	68
Unknown	45
Total	301

From: Maritime Travellers Processing Committee
Sent: Thu, 19 Mar 2020 09:35:50 +1100
To: BRADFORD Kerri; Depart of Health; Dept of Agriculture; JOHNSON Andrew
Cc: Maritime Travellers Processing Committee
Subject: FW: FOR INFO: UPDATE 3: TASKING BA176 - RUBY PRINCESS (NSW)
[DLM=For-Official-Use-Only]

For-Official-Use-Only

Good Morning

For your situational awareness.

regards

Dionne Keating
MTPC, NPPC & GoG Coordination
National Border Event Coordination
Strategic Coordination Branch
Australian Border Force
Phone: +61 (2) [REDACTED]
Email [REDACTED]@abf.gov.au

For-Official-Use-Only

From: ICC-One [REDACTED]@abf.gov.au>
Sent: Thursday, 19 March 2020 9:30 AM
To: Roger BATCH [REDACTED]@abf.gov.au>; ABF Media [REDACTED]@abf.gov.au>; Media Operations [REDACTED]@homeaffairs.gov.au>
Cc: ICC-One [REDACTED]@abf.gov.au>; RCUNSW [REDACTED]@abf.gov.au>; Susan DRENNAN [REDACTED]@abf.gov.au>; Susan BLACK [REDACTED]@abf.gov.au>; Jason REGAN [REDACTED]@abf.gov.au>; HALL Jessica [REDACTED]@infrastructure.gov.au>; Maritime Travellers Processing Committee <mtpc@abf.gov.au>
Subject: FOR INFO: UPDATE 3: TASKING BA176 - RUBY PRINCESS (NSW) [DLM=For-Official-Use-Only]

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Good morning

Updates in Blue

RUBY PRINCESS (NSW) – TASKING 176

- Health is not boarding the vessel
- At this stage there are 11 passengers showing flu like symptoms on board. They do not believe it is COVID-19. The passengers have been isolated and will disembark last.

- Two passengers have disembarked early and taken to hospital due to cardiac issues
- Maritime are attempting to find out why it was reported on the health declaration that 128 passengers were showing signs of illness in the last 14 days.
- We will update further as information is received.
- Even though Health did not physically attend the vessel they did consult the ships medical staff and assessed the vessel as low risk.
- The 128 cases reported on the health declaration included any medical issues reported on board including all minor issues like headaches etc.
- The medical team on board conducted 15 x COVID-19 swabs and have been sent for testing with results pending.
- NSW Maritime reports: A total of 13 swabs were taken (previously reported as 15) and all returned negative results to COVID-19.
- Passengers will be landed and instructed to self-isolate for the required period.

ICC ONE – Please flag for possible inclusion into Daily SitRep.

Regards,

Ross Keeling
Co-ordinator
OP BANDORA ALPHA
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The information in this email has been disclosed by the Department of Home Affairs (HA) under Part 6 of the Australian Border Force Act 2015. The recipient must not use or further disclose this information except for the purpose for which it was disclosed or as otherwise required or authorised by law.

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From: Roger BATCH [REDACTED] [@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Sent: Thursday, 19 March 2020 7:42 AM
To: ICC-One <ICC-One@abf.gov.au>
Subject: FW: 23:21 UPDATED INFO General outline for Golden Princess Arrival [DLM=For-Official-Use-Only]

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Can you follow up please?

Thanks

Roger Batch

2IC Operation BANDORA-ALPHA
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From: Julie COLUMBUS [REDACTED] [@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>
Sent: Thursday, 19 March 2020 5:19 AM
To: Roger BATCH [REDACTED] [@abf.gov.au](mailto:[REDACTED]@abf.gov.au)>; Luke ENGLISH [REDACTED] [h@abf.gov.au](mailto:[REDACTED]h@abf.gov.au)>
Cc: Grant NISSEN [REDACTED] [n@abf.gov.au](mailto:[REDACTED]n@abf.gov.au)>
Subject: FW: 23:21 UPDATED INFO General outline for Golden Princess Arrival [DLM=For-Official-Use-Only]

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Gents

Will hand over this morning.

Golden Princess

- Tori is onsite and reported in at 04:52. Awaiting Ag & Health to show up
- TASK – need TPs from Media (draft attached)
- ABF will not board the vessel. FWDCOMD will only board if required to speak with Captain. PPE is available

Other notes below.

Ruby Princess

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

NZ may have conducted COVID-19 tests on six (6) passengers. (ICC have requested info from NZ)

J

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From: Julie COLUMBUS

Sent: Thursday, 19 March 2020 4:38 AM

To: Kylie RENDINA [REDACTED] <[REDACTED]@abf.gov.au>; ICC-One [REDACTED] <[REDACTED]@abf.gov.au>; Justine SAUNDERS [REDACTED] <[REDACTED]@abf.gov.au>; Grant NISSEN [REDACTED] <[REDACTED]@abf.gov.au>; Craig PALMER [REDACTED] <[REDACTED]@abf.gov.au>; Tori ROSEMOND [REDACTED] <[REDACTED]@abf.gov.au>; Sarah NICOLSON [REDACTED] <[REDACTED]@abf.gov.au>; David CARTER [REDACTED] <[REDACTED]@ABF.GOV.AU>; Owen, Rhonda [REDACTED] <[REDACTED]@health.gov.au>; Canning, Emily [REDACTED] <[REDACTED]@agriculture.gov.au>
Cc: [REDACTED] <[REDACTED]@infrastructure.gov.au>; Laura UTTLEY [REDACTED] <[REDACTED]@abf.gov.au>; Roger BATCH [REDACTED] <[REDACTED]@abf.gov.au>

Subject: RE: 23:21 UPDATED INFO General outline for Golden Princess Arrival [DLM=For-Official-Use-Only]

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Updates below in blue:

OPCOMD,

Please find below consolidated general outline for General Outline for Golden Princess Arrival – Melbourne 19MARCH

Golden Prince berthed at Station Pier at 04:00
 FWD CMD Rosemond is on site

- Pilot has been confirmed – Port Phillip Bay sea pilots
 - Pilot to board at 00:30 19MAR
 - Vessel to be alongside Outer West Station Pier between 04:15-04:60
 - CMDR Palmer will be in VIC/TAS RCU from 05:00 19MAR
 - CMDR Palmer has made contact with VIC POL
 - will be POC for VICPOL Emergency Service & Support
 - ABF FWDCMD = Tori Rosemond – available on M [REDACTED] (after 03:00 19MAR)
 - Approx. 2208 (Australian 1798, international 410) pax & 1042 (1 Australian) crew
 - 52 PAX unwell:
 - 6 with flu like symptoms;
 - 16 with common colds; and
 - Other general illnesses incl chicken pox, gastro.
 - 26 Pax in isolation.
 - MPTC have endorsed s58(2) arrival (including Agriculture & Health)
 - Media Talking points have being drafted by ICC (based on Silver Spirit) and have been provided to ABF Media & OPCOMD for clearance early 19MAR
- INCHCAPE (shipping operators) have emailed Captain of Golden Princess, and VIC cruise ships , Melbourne seaports and VIC seaports to advise
- that the pratique status of Golden Princess has been updated to negative pratique as per notice from Department of Agriculture.
 - assigned nurses to take the swabs are expected to arrive on-board at approx. 0700hrs LT on 19th March therefore this would affect debark and stores operations.
 - Authorities – Quarantine and Border Force – will be in the terminal upon vessel's arrival.

- Dependant on the requirement, authorities may board the vessel to discuss the matter and carry out duties as required.

Agriculture have advised:

On direction from Department of Health, the pratique status and permission to disembark for passengers has been updated to **negative pratique**.

The vessel is able to come alongside, providing provision for boarding of select Biosecurity, ABF and Department of Health officials.

Department of Health Officials will give instruction on performance of required swabs for 22 suspected cases of respiratory illness (and any others who are identified).

Biosecurity officers will also board and provide advice on required process, performing other biosecurity functions as required during this time.

Dependant on requirement, ABF officers may also need to board and perform duties as required.

DoH, ABF and Biosecurity officials will be in full protective equipment and require quick access to all parts of the vessel advised.

It is highly recommended, that the vessel make an announcement advising of requirement for all passengers and crew to remain in their cabins or quarters whilst this occurs, ensuring clear passage and access for DoH and Biosecurity staff to a relevant centralised medical facility, or identified suspect cases quarters as required.

Once swabs are taken and secured off the vessel, further advice will be supplied around when pratique may be granted and passengers can disembark.

Public Health Operations Lead – Dr Naveen Tenneti:

- pratique will be granted to the vessel.
- all passengers must remain on the vessel until test results return.

DHHS will:

- Provide nurses to perform nasopharyngeal swabs on these 22 suspected cases (and any others who are identified).
 - DHHS (Peter Moore) advises nurses will be at port by 07:00
- swabs to be sent urgently to the Victorian Infectious Diseases Reference Laboratory.
- DHHS will liaise directly with VIDRL to coordinate timing of swab arrival and prioritisation of these swabs.
- Provide results from these swabs as soon as available.
- Determine further public health actions based on results
 - If no positives: ship can disembark and passengers will undertake self-isolation/movement as required.
 - **If positives: DHHS will assess where the positive cases need to go based on a range of factors including clinical status and intended location for self-isolation**
 - **If clinically unstable: DHHS will organise transport by ambulance to the Royal Melbourne Hospital**
 - **If clinically stable: DHHS will assess based on appropriateness of intended location for self-isolation.**
- Liaise with biosecurity and port authorities to determine timing of disembarkation for all other passengers

Biosecurity/DAWE

- Undertake usual biosecurity processes.
- Undertake TIC forms on any newly identified ill passengers (i.e. those who were not identified in the pre-arrival report) and liaise with the on-call HBO on requirements.

- In liaison with port authorities, facilitate access for DHHS staff and nurses to the vessel for action.
- Assist nursing and DHHS staff as required.

Port/terminal staff

- Undertake usual processes
- Facilitate access for DHHS staff and nurses to the vessel for action

Pending actions (as identified from Health)

1. Need to ensure that relevant pre-arrival announcements are made which ask that all passengers stay in their room until provided other information
2. Identify an appropriate location for nursing staff to perform required swabs – I'm agnostic as to whether this is in a centralised medical facility on the vessel or if biosecurity officers guide nursing staff to each relevant room.

Pending actions from OPCOMD meeting at 18:45

1. OPCOMD to have Rhonda on standby
2. OPCOMD to provide VICPOL with CMDR Palmer / RCU VIC contacts

ICC

1. Identify any communication used by NC to vessel
 - a. Attached are TPS used by NC
2. Contact OPCOMD (txt) @ boarding of vessel-time Health board (after 0700)
3. Contact OPCOMD (txt) at conclusion of swaps
 - Confirm exact number of swaps
 - Number of sick pax / crew

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